

Contents

PASS BENEFITS FOR ALL COUNTRIES	8
Austria.....	14
PASS COVERAGE.....	14
PASS BENEFITS.....	15
EURAIL AID OFFICE.....	18
TRAVEL INFO & SERVICES	18
Belgium	21
PASS COVERAGE.....	21
PASS BENEFITS.....	21
EURAIL AID OFFICE.....	22
TRAVEL INFO & SERVICES	23
Bosnia-Herzegovina.....	24
PASS COVERAGE.....	24
EURAIL AID OFFICE.....	24
TRAVEL INFO & SERVICES	24
Bulgaria.....	26
PASS COVERAGE.....	26
EURAIL AID OFFICE.....	26
TRAVEL INFO & SERVICES	26
Croatia.....	28
PASS COVERAGE.....	28
PASS BENEFITS.....	28
EURAIL AID OFFICE.....	29
TRAVEL INFO & SERVICES	29
Czech Republic	31
PASS COVERAGE.....	31
PASS BENEFITS.....	32

EURAIL AID OFFICE.....	33
TRAVEL INFO & SERVICES	33
Denmark.....	35
PASS COVERAGE.....	35
PASS BENEFITS.....	35
EURAIL AID OFFICE.....	37
TRAVEL INFO & SERVICES	37
Finland.....	39
PASS COVERAGE.....	39
PASS BENEFITS.....	39
EURAIL AID OFFICE.....	43
TRAVEL INFO & SERVICES	43
France	45
PASS COVERAGE.....	45
PASS BENEFITS.....	46
EURAIL AID OFFICE.....	51
TRAVEL INFO & SERVICES	52
FYR Macedonia	54
PASS COVERAGE.....	54
PASS BENEFITS.....	54
TRAVEL INFO & SERVICES	54
Germany.....	56
PASS COVERAGE.....	56
PASS BENEFITS.....	57
EURAIL AID OFFICE.....	64
TRAVEL INFO & SERVICES	66
Great Britain	69
PASS COVERAGE.....	69
PASS BENEFITS.....	71

TRAVEL INFO & SERVICES	74
Greece.....	76
PASS COVERAGE.....	76
PASS BENEFITS.....	77
EURAIL AID OFFICE.....	81
TRAVEL INFO & SERVICES	81
Hungary.....	83
PASS COVERAGE.....	83
PASS BENEFITS.....	83
EURAIL AID OFFICE.....	84
TRAVEL INFO & SERVICES	84
Ireland.....	86
PASS COVERAGE.....	86
PASS BENEFITS.....	86
EURAIL AID OFFICE.....	87
TRAVEL INFO & SERVICES	88
Italy	89
PASS COVERAGE.....	89
PASS BENEFITS.....	89
EURAIL AID OFFICE.....	94
TRAVEL INFO & SERVICES	97
Lithuania.....	98
PASS COVERAGE.....	98
PASS BENEFITS.....	98
EURAIL AID OFFICE.....	99
TRAVEL INFO & SERVICES	99
Luxembourg	101
PASS COVERAGE.....	101
PASS BENEFITS.....	101

EURAIL AID OFFICE.....	101
TRAVEL INFO & SERVICES*	102
Montenegro.....	103
PASS COVERAGE.....	103
TRAVEL INFO & SERVICES	103
The Netherlands.....	105
PASS COVERAGE.....	105
PASS BENEFITS.....	106
EURAIL AID OFFICE.....	109
TRAVEL INFO & SERVICES	109
Norway	111
PASS COVERAGE.....	111
PASS BENEFITS.....	111
EURAIL AID OFFICE.....	113
TRAVEL INFO & SERVICES	113
Poland.....	114
PASS COVERAGE.....	114
PASS BENEFITS.....	115
TRAVEL INFO & SERVICES	116
Portugal.....	119
PASS COVERAGE.....	119
PASS BENEFITS.....	119
EURAIL AID OFFICE.....	120
TRAVEL INFO & SERVICES	121
Romania	122
PASS COVERAGE.....	122
EURAIL AID OFFICE.....	122
TRAVEL INFO & SERVICES	122
Serbia	124

PASS COVERAGE.....	124
PASS BENEFITS.....	124
EURAIL AID OFFICE.....	124
TRAVEL INFO & SERVICES	125
Slovakia	126
PASS COVERAGE.....	126
PASS BENEFITS.....	126
TRAVEL INFO & SERVICES	127
Slovenia.....	129
PASS COVERAGE.....	129
PASS BENEFITS.....	129
EURAIL AID OFFICE.....	131
TRAVEL INFO & SERVICES	131
Spain.....	132
PASS COVERAGE.....	132
PASS BENEFITS.....	133
EURAIL AID OFFICE.....	138
TRAVEL INFO & SERVICES	139
Sweden.....	141
PASS COVERAGE.....	141
PASS BENEFITS.....	143
EURAIL AID OFFICE.....	145
TRAVEL INFO & SERVICES	146
Switzerland	148
PASS COVERAGE.....	148
PASS BENEFITS.....	152
EURAIL AID OFFICE.....	154
TRAVEL INFO & SERVICES	155
Turkey	157

PASS COVERAGE.....157

PASS BENEFITS.....157

TRAVEL INFO & SERVICES157

PASS BENEFITS FOR ALL COUNTRIES

Luggage Service

Eurosender

Benefit: Pass holders benefit from a **20% discount** on the Eurosender online platform when placing an order to send a package or parcel.

Benefit code: RAIL20

Info: Follow the steps below to redeem the Benefit:

1. Visit Eurosender website: www.eurosender.com
2. Choose your to and from countries from the list.
3. Select the number of packages or parcels to be sent and click 'NEXT'.
4. Fill in the order form.
5. Insert the Benefit code **RAIL20** in the box "discount code". The new price and amount of discount will be displayed.
6. Select the payment method and insert your payment details.
7. Receive order confirmation.

For any problems or questions regarding your order or the service, Eurosender customer support department is available on Tel: +44 (0)20 3318 3600 or by email at help@eurosender.com.

Please note: The Benefit code is valid only for a single user. The code has no expiration date and it can be transferrable. This Benefit is valid only for standard shipping orders.

Stasher

Benefit: Eurail and Interrail Pass holders benefit from 20% off Stasher Luggage Storage. Book online to store your bags safely while you explore the city – all across Europe. Use **EURAIL20** or **INTERRAIL20** for 20% off the entire booking (including insurance).

Info: Follow the steps below to redeem the Benefit

1. Visit Stasher.com
2. Enter the location where you wish to store your bag
3. Select the StashPoint location
4. Select drop off and pick up times
5. Enter the coupon code **EURAIL20** or **INTERRAIL20**
6. Enter payment details
7. Receive confirmation email to show host upon arrival

Benefit code: EURAIL20 or INTERRAIL20

Please note: For more information call +44 20 3355 3544 or send an email to info@stasher.com. Or use our online chat function!

Travel Guides

Attractions & Tours

City Sightseeing

Offer: Pass holders can save on 1-Day City Sightseeing tours in all European cities. Check our Rail Planner App for more information about this offer.

How to redeem the offer: Eurail and Interrail customers can use the coupon code **Eurail15** or **Interrail15** to redeem the discount on City Sightseeing website: www.city-sightseeing.com

Please note: For more information, please visit: [City Sightseeing website](#)

Phone: +(44) 1789 29 91 23

Email: customer@city-sightseeing.com

GetYourGuide

Benefit: Pass holders get a **10% discount** on all GetYourGuide tours and activities, including tickets to museums, tours, city passes, theme parks, and much more.

Info: To get the discount, click [here](#).

Please note: For any problems related to your booking or purchase, GetYourGuide is available by phone at +49 (0)30 544 459 44.

Lonely Planet

Offer: Make some space in your bag – we've teamed up with Lonely Planet to give 20% off travel guides for Eurail and Interrail customers.

Get essential information, highlights and itineraries for all the countries included in your Eurail Pass, plus insider tips and honest reviews so you can get the most out of your travels.

Info: To redeem the offer, please follow this [link](#) and use the following codes at checkout: EURAIL20 for Eurail pass holders, and INTERRAIL20 for Interrail Pass holders.

SANDEMANs NEW Europe

Benefit: Operating in 16 European cities, SANDEMANs NEW Europe connects experienced local guides with travellers, and offers a **free tour** in each city, every day, in English and Spanish. With an additional 80 paid tours to choose from, Eurail and Interrail customers receive an exclusive **20% discount** with SANDEMANs.

Benefit code: EURAIL20 or INTERRAIL20

Info: For a free tour, click [here](#).

For paid tours, click [here](#).

Use the **Benefit code EURAIL20** or **INTERRAIL20** during the checkout process to apply your discount.

Please note: Please bring your valid Pass with you to the tour, as you will be asked to present it alongside your discounted SANDEMANs' tour ticket. If you are unable to show a valid Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

Accommodation

European Famous Hostels

Benefit: Pass holders **save 10%** on advance bookings at Europe's Famous Hostels in 37 cities across Europe.

Info: Find more details about this offer at www.famoushostels.com/eurail-pass-interrail-ticket/ and book online at www.famoushostels.com.

Please note: This offer is only valid for bookings made on Europe's Famous Hostels website (www.famoushostels.com), combined with the presentation of a valid Pass and the hostel booking confirmation email when checking in at the hostel.

Included locations: Amsterdam, Barcelona, Belgrade, Berlin, Bilbao, Bratislava, Bruges, Budapest, Copenhagen, Dublin, Edinburgh, Frankfurt, Granada, Interlaken, Istanbul, Jerusalem, Lille, Lisbon, London, Madrid, Malaga, Marseille, Milan, Naples, Nice, Paris, Porto, Prague, Rhodes, Rimini, Rotterdam, Salzburg, Seville, Stockholm, Valencia, Vienna, and Warsaw.

Generator

Benefit: Eurail and Interrail Pass holders have **10% discount** on accommodation and food & beverage at Generator Hostels in all their European locations.

Benefit code: EURAIL10 or INTERRAIL10

Please note: To redeem this offer, simply book via Generator Hostels [website](#) and use the promo code in the reservation process.

- Interrail guests using promo code: **INTERRAIL10**
- Eurail guests using promo code: **EURAIL10**
- Food & Beverage discount is redeemable by showing your Pass at the restaurant or bar.

Included locations: Amsterdam, Barcelona, Berlin, Copenhagen, Dublin, Hamburg, London, Madrid, Paris, Rome, Stockholm, Venice

Food & Drinks

Hard Rock Cafe

Benefit: Eat for less with a **10% discount** on food at selected Hard Rock Cafes in Europe.

Please note: This offer is not valid with any other offer or promotion. For more information, please visit: www.hardrock.com

Included locations: Amsterdam, Antwerp, Athens, Barcelona, Berlin, Brussels, Cologne, Copenhagen, Edinburgh, Florence, Glasgow, Lisbon, London, Madrid, Manchester, Munich, Nice, Paris, Prague, Rome, Seville, Venice and Vienna.

Eatwith

Benefit: Taste the world with locals through immersive experiences with Eatwith! Dinners, cooking classes, and food tours with hosts in 130+ countries. Pass holders get a **10% discount** on the first booking worth 90€ or more.

Benefit code: EATWITHEUROPE

Info: Find more details about this offer [here](#) and enter the **Benefit code EATWITHEUROPE** during the checkout process to apply your discount.

Please note: For more information on this offer drop an email to support@eatwith.com or call +1 844-880-5316. Open on Mon-Fri 9AM-5PM CET and Sat 9AM-1PM CET. This benefit is not in combination with other discounts and valid until December 2018.

Transport

International IC Bus connections

Benefit: Pass holders can **travel for free** on IC Bus connections, if your Pass is valid in all the countries you are travelling in. This includes the following routes:

- Berlin - Copenhagen
- Berlin – Wrocław – Katowice - Krakow
- Düsseldorf - Lille
- Düsseldorf - Liège
- Düsseldorf - Roermond-Eindhoven-Antwerp-London
- Frankfurt-Hahn – Trier - Luxembourg
- Hamburg - Amsterdam
- Munich - Zürich
- Munich - Prague
- Mannheim – Nuremberg - Prague
- Leipzig - Prague

- Munich - Milano

Info: Please check dates of circulation and timetables in advance on www.bahn.com. Tickets and reservations are available at DB (Deutsche Bahn) ticket windows in Germany or via www.bahn.com.

Please note: Reservations are required, and you may need to pay a reservation fee. Please make sure you have a valid Pass for all the countries the bus travels through, otherwise you will need to pay for a ticket for any additional countries. A Global Pass holder only needs to make a reservation (and pay the reservation fee). Please note that reservations can only be purchased at DB (Deutsche Bahn) ticket windows.

Donkey Republic

Offer: Eurail and Interrail Pass holders get 20% discount on renting a bike at Donkey Republic located across 12 European countries. Insert codes EURAIL20 or INTERRAIL20 on the Donkey Republic app to find, book and unlock your bike.

Info: You can find more information on the countries and locations by downloading the app: Android and iOS

- To find more instructions on how to rent a bike please click [here](#).
- To see how to apply the discount code please click [here](#).

Please note: For more information please contact support@donkeyrepublic.com

Photo Album

Polarsteps

Benefit: Track your trip and get **15€ discount** on a photo album. The Polarsteps app automatically tracks your route and places you've visited during your trip. When your journey is finished, a unique travel photo album is generated with the push of a button.

Benefit code: EURP23Y2

Info: Find more details about this offer [here](#) and enter the **Benefit code EURP23Y2** during the checkout process to apply your discount.

Please note: For more information visit www.polarsteps.com or contact support@polarsteps.com. Benefit valids until 31 December 2018 and not in combination with other discounts. The Benefit code is only valid for Interrail/Eurail Pass holders

SIM Card and Wi-Fi Access

Eurail Roaming SIM Card

Benefit: Keep in touch for less with a Eurail Roaming SIM Card, which makes calling, texting and using data more affordable. Pass holders receive up to **40% off** the cost of a SIM card.

Info: Claim your discount and order your Eurail Roaming SIM card by visiting www.eurail-roaming.com, where you'll also find more information and contact details if you have any questions.

Austria

PASS COVERAGE

Trains

General Info

A valid Pass for Austria can be used on all train services run by the national railway company **ÖBB**, on the Austrian part of the railway lines operated by **ROeEE/Raaberbahn**, and on the Austrian part of the **MICOTRA-line** from Villach to Tarvisio (Italy).

A valid Pass for Austria can also be used on **WESTbahn**. However, there is no regular first class available. Pass holders can buy an upgrade to PLUS class on the train for an additional fee.

Below is a list of all train/bus types that a ER/IR Pass for Austria is valid to use

- REX
- Regional train (R)
- Rapid train (D) (optional reservation)
- S-Bahn (if operated by ÖBB)
- InterCity (IC) (optional reservations)
- Railjet Express (RJX) domestic (optional reservations)
- Railjet Express (RJX) international (optional reservations)
- Railjet domestic (RJ) (optional reservations)
- Railjet international (optional reservations)
- RegioJet to Vienna (optional reservations)
- ICE (optional reservations)
- EuroCity (EC) (optional reservations)
- Westbahn (optional reservations)
- ROeEE/Raaberbahn: REX and R
- MICOTRA-Line: REX

Below is a list of train/bus types that a ER/IR Pass for Austria is Not valid to use

- Pinzgauer Lokalbahn, travelling between Krimml and Zell am See
- NÖVOG (including Mariazellerbahn, Wachaubahn, Waldviertelbahn, Reblaus Express, Citybahn Waidhofen, and Schneebergbahn)
- ÖBB Postbus
- Stubaitalbahn
- Wiener Lokalbahnen
- Pinzgauer Lokalbahn

- Graz-Köflacher Eisenbahn
- Montafonerbahn
- Salzburger Lokalbahn
- Steiermärkische Landesbahnen
- Stern & Hafferl
- Zillertalbahn
- CAT (CityAirportTrain)

Where to find more information:

Info: To find out more about ÖBB go to www.oebb.at. For more information about the Austrian part of railway lines operated by ROeEE/Raaberbahn, go to www.gysev.hu.

You can find more specific information about the MICOTRA-line Villach-Tarvisio at www.oebb.at/en/entdecken/micotra.

To find out more about WESTBAHN go to www.westbahn.at.

ÖBB Intercitybus

General Info

Enjoy **free public transport** on the ÖBB bus network.

Please note: A reservation is recommended for the Graz - Klagenfurt route. Reservations and paid supplements are required for Klagenfurt/Villach - Venezia Mestre & Venezia Tronchetto as well as Trieste routes. The One Country Pass Austria is not valid on these routes.

Where to find more information:

Info: To explore the routes and find more information go to www.oebb.at

PASS BENEFITS

Lounges

ÖBB Lounges

Benefit: 1st class Pass holders have **free access** to all ÖBB lounges (for up to 90 minutes before departure and/or after arrival of the relevant train). ÖBB lounges are located in the following Austrian stations: Wien Hauptbahnhof (Hbf), Wien-Meidling, Linz Hbf, Salzburg Hbf, Innsbruck Hbf, Graz Hbf, and Klagenfurt Hbf.

Accommodation

A&O Hotels

Benefit: Pass holders **save 10% on advance bookings** at the A&O Hotel in Vienna or Graz.

Benefit code: Rail Pass

Info: Book online via www.aohostels.com/railpass/ or by calling +49 (0)30 80 947 5110.

Please note: The discount applies only to daily rates on advance bookings. Please have your Pass ready to show hotel staff when checking in.

MEININGER Hotels

Benefit: Enjoy a **10% discount** at MEININGER Hotels in Vienna or Salzburg when you book online at www.meininger-hotels.com.

Info: If you have any questions or need help, e-mail welcome@meininger-hotels.com or call +49 (0)30 6663 6100.

Please note: This Benefit cannot be combined with any other offer, promotion or discount.

City Cards

Salzburg City Card

Benefit: Explore the city of Salzburg for less thanks to your Pass. Show your Pass at the Tourist Information Centre at Salzburg Main Station to get **10% off** one Salzburg City Card.

Info: For more information, please visit www.salzburg.info, or send an email to cards@salzburg.info

Please note: The Salzburg Card gives travellers access to a number of Salzburg's sights for free. With a Salzburg card you gain free entry to all attractions and museums in the city, free use of the city's public transport system (excluding rapid transit system), discounts on cultural events and price reductions on several trips, tours, and outings.

Attractions & Tours

Blue Danube Schiffahrt

Benefit: Discover the beauty of the Danube by boat. Pass holders receive **20% off** sightseeing boat trips in Vienna and Wachau with Blue Danube Schiffahrt.

Info: www.ddsg-blue-danube.at

Brandner Schifffahrt

Benefit: Pass holders can enjoy a **20% discount** on Sightseeing Cruises along the river Danube with family-run BRANDNER Shipping.

Info: Reservations can be made by emailing schifffahrt@brandner.at. For further information visit www.brandner.at.

Sound of Vienna

Benefit: Pass holders receive **20% off** daily Strauss & Mozart concert on seating categories VIP, A, B and C.

Info: Pass holders receive the offer directly at the box office (opened daily from 09-21h including weekends and bank holidays). Box office address: Johannesgasse 33, 1010 Vienna, Austria (+43 1 512 57 90). For more information, please visit www.soundofvienna.at

Vienna City Card

Benefit: Explore the city of Vienna for less thanks to your Pass. Passholders will get 10% - 20% off on Vienna City Card.

Coupon codes:

- Eurail10 / Interrail10: This code reduces the rates of the Vienna City Cards WIENER LINIEN (RED) by 10% on all card types
- Eurail20 / Interrail20: This code reduces the rates of the Vienna City Cards BIG BUS (WHITE) by 20% on all card types

How to get the offer:

- Visit website: <https://www.viennacitycard.at/index.php?page=buy>
- Choose the Vienna city card type among the list.
- Fill in the order form.
- Insert the discount code in the box "REDEEM".
- New price and amount of discount will be displayed.
- Select the payment method and insert the payment details.
- Receive order confirmation.

Info: For more information, please visit <https://www.viennacitycard.at/index.php?lang=EN>

NORDKETTE Top of Innsbruck

Benefit: Eurail and Interrail Pass holderes get **10% discount** on the roundtrip to the Top of Innsbruck - the Nordkette mountain.

Within 20 minutes from Innsbruck's historic city center into high-Alpine terrain via our spectacular cable cars. The breathtaking 360° view at the "Top of Innsbruck" leaves a lasting impression, with

the capital of the Alps on the one side and Tyrol's most extensive nature reserve, the "Naturpark Karwendel", on the other.

Info: To redeem the offer show your valid Eurail/Interrail train Pass at the cash desk and you will receive 10% discount on a return ticket to the Top of Innsbruck.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlet Parndorf (near Vienna) and Salzburg Designer Outlet. Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The offers valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass, cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Innsbruck Hauptbahnhof: ÖBB Lounge

- Mon-Fri: 5:45am - 9:40pm
- Sat-Sun: 6:15am - 9:40pm

Salzburg Hauptbahnhof: ÖBB Lounge

- Mon-Fri: 5:45am - 10:00pm
- Sat-Sun: 6:30am - 10:00pm

Wien Hauptbahnhof (Vienna main station): ÖBB Lounge

- Daily: 6:00am - 11:30pm

TRAVEL INFO & SERVICES

Services on the Train

ÖBB offers a wide range of services on the train including family zone, quiet zone, culinary delights on rails, Wi-Fi, service and information on trains. You can comfortably take along [pets](#) and [bicycles](#)

(with additional ticket) with you. All train categories and information with summaries of available services can be found [here](#).

WESTbahn offers a wide range of services on the train including a family and PRM wagon, Wi-Fi, service, etc. You can comfortably take along pets and bicycles (additional ticket is needed) with you. Additional information can be found on the [website](#).

Passenger Assistance

Discount for Passengers with Disabilities

With your certificate of disability, you can travel with ÖBB throughout Austria with **50% discount**. You do not need a discount card, but rather save directly on each and every trip with ÖBB. You can find more information [here](#).

Mobility Service

To allow ÖBB Customer service to organize and ensure best possible assistance at the station for you, you should inform about the trip you intend to take at the latest **12 hours** before departure (at the latest 48 hours for international travels). You can find **request form** for an assisted journey for passengers with disabilities [here](#).

General Information at the Station

General Stations Services

You can find all information and services available at the station [here](#). The link provides an overview of car and bicycle parking facilities, opening hours of the travel agency as well as the amenities of the ÖBB Lounges. To find detailed services at each train station, you can follow the link [here](#).

Luggage Assistance

- **Luggage Lockers**

Many large ÖBB train stations provide you with lockers. You can safely store your luggage for up to 24 hours. Price for luggage lockers ranges from **€2 to €4.5**. You can find more information [here](#).

- **Lost and Found**

Seven ÖBB lost property offices in Vienna, Linz, Salzburg, Villach, Bruck/Mur, Innsbruck and Bregenz are open from **Monday to Thursday from 7:30 am until 12:00 am and from 2:00 pm until 4:30 pm, Fridays from 7:30 am until 1:30 pm**. You can also contact during the same opening times using Lost & Found hotline **+43 1 93000 97 22 222**. You can find more information [here](#).

Airport Links

The main airport is Vienna Airport. From the airport there are train connections to Vienna Hbf, Linz, Salzburg, Graz and to many other destinations.

Belgium

PASS COVERAGE

Trains

General Info

A valid Pass for Belgium can be used on all train services run by the national railway company **NMBS/SNCB**, and on the Eurostar to London, where a **reservation is compulsory**. A valid Pass for Belgium can also be used on Thalys trains to or from Paris, Germany, and the Netherlands with a **compulsory reservation**.

Please note: Both **country of departure *and* arrival** need to be included in the Pass when taking Thalys and Eurostar trains. **Eurail/Interrail Global Passes** are valid on Eurostar and Thalys while Eurail/Interrail Benelux Pass is not possible to use Eurostar for London-Brussels route.

Below is a list of train types that a ER/IR Pass for Belgium is valid to use

- InterRegio trains (no reservation required)
- InterCity trains (no reservation required)
- S trains: SNCB's suburban train service in Brussels, Antwerp, Ghent, Liège and Charleroi. It covers an area of about 30km around each city (no reservation required)
- Eurostar (mandatory reservation)
- Thalys (mandatory reservation)

Please note: Reservations for Eurostar can be booked via Rail Planner App, www.eurostar.com or www.nsinternational.nl. Reservation for Thalys is available via Rail Planner App, Rail Europe channels, at stations, call centres, Eurail/Interrail websites, other GSA of Interrail/Eurail, B-europe separate booking environments, www.nsinternational.nl or at DB (Deutsche Bahn) ticket windows.

Where to find more information:

Info: For more information about the national Belgian railway company NMBS/SNCB, please go to www.belgianrail.be.

PASS BENEFITS

Lounges

The THALYS Lounge at Bruxelles-Midi

Benefit: 1st class Pass holders with a valid THALYS reservation have **free access** to THALYS Lounge at Bruxelles-Midi station.

Info: Open Monday to Thursday from 06:00 to 21:30, and Friday to Sunday from 06:00 to 22:00.

Accommodation

Citadines Apart'hotels

Benefit: Get a **10% discount** on the Best Flexible Rates at Citadines Apart'hotels where Pass holders can enjoy great guest facilities and amenities in central locations in the Belgian capital.

Benefit code: EURAIL

Info: This Benefit is only available on www.citadines.com.

MEININGER Hotels

Benefit: Enjoy a **10% discount** at the MEININGER Hotel in Brussels-Molenbeek when you book online at www.meininger-hotels.com.

Info: If you have any questions or need help, contact welcome@meininger-hotels.com or call +49 (0)30 6663 6100.

Please note: This offer cannot be combined with any other offer, promotion or discount.

City Cards

Brussels City Card

Benefit: Pass holders can enjoy **15% off** the Brussels Card, your key to discovering the best of Brussels.

Info: Print and fill out this [Eurail voucher](#). You can then redeem it at one of the Tourist Information Offices of VISIT BRUSSELS (address details are on the voucher). For more information about the Brussels Card check out the [VISIT BRUSSELS](http://VISITBRUSSELS) website or email info@brusselscard.be.

Attractions & Tours

THALYS Related Benefits

Benefit: Pass holders with a THALYS train reservation can enjoy discounts on museums, exhibitions, car rentals, and hotels in Belgium.

Info: For more information, please visit www.thalys.com/nl/en/destinations/partner-events

EURAIL AID OFFICE

Gare de Bruxelles-Midi – Departure Today Zone (Brussels)

- Daily: 6:00am-9:00pm

TRAVEL INFO & SERVICES

Services on the Train

NMBS/SNCB offers a wide range of services on the train including family zone, quiet zone, service and information on trains etc. You can comfortably take along pets and [bicycle](#) (with additional ticket) with you.

Passenger Assistance

Requesting assistance should be done 24 hours in advance and can be arranged [here](#), or by calling 02 528 28 28. (open every day from 7:00 a.m. to 9:30 p.m.)

General Information at the Station

General Stations Services

You can find all information and services available at different stations in Belgium [here](#). The website provides an overview of parking facilities, restaurants, ticket vending machine, and connection with taxi/bus. Regarding Eurostar, you access the detail information [here](#).

Luggage Assistance

- **Luggage Lockers**

Most of large train stations provide you with automatic luggage lockers.

- **Lost and Found**

If you lose something on the train or in a station, inform NMBS/SNCB as soon as possible by reporting as lost [here](#). You can find further information [here](#).

Airport Links

The main airport is Brussels National Airport. From the airport there are train connections to Brussels North, Central and Midi (6 trains/hour), to Brugge, Ghent, Mechelen, Antwerp and to many other destinations.

An extra "Diabolo" surcharge applies to Pass holders travelling from and to Brussels Airport. The surcharge is available [online](#), in the app, at ticket offices, from ticket machines as well as on board.

Bosnia-Herzegovina

PASS COVERAGE

Trains

General Info

A Pass valid in Bosnia-Herzegovina can be used on train services run by the national railway companies of Bosnia Herzegovina, which are **ZFBH** (Railway of the Federation of Bosnia Herzegovina) and **ZRS** (Railway of the Republic of Srpska).

Below is a list of train types that a ER/IR Pass for Bosnia-Herzegovina is valid to use

All Brzi (B) train

- High-speed train (mandatory reservations)
- Local train (no reservation required)

Please note: Reservation is mandatory for these following routes: Sarajevo – Bihać, Sarajevo - Banja Luka and Sarajevo – Čapljina. You can book online at zfbh.ba or locally at ticket offices.

Where to find more information:

Info: To find out more about ZBFH, go to www.zfbh.ba, and for ZRS you can find at www.zrs-rs.com.

EURAIL AID OFFICE

Banja Luka Central Railway Station

- Daily: 5:30am - 10:00pm

Sarajevo Station

- Daily: 6:00 am - 6:00 pm

TRAVEL INFO & SERVICES

Services on the train

Unfortunately, you can't carry bicycles on trains in Bosnia-Herzegovina. Carrying [pets](#) is restricted to designated rules.

Passenger Assistance

Railway of the Republic of Srpska (ZRS) provides assistance for disabled passengers and passengers with reduced mobility, free of charge during the journey. Please send notification at least 72 hours prior to the intended journey date. Notification should be sent to: zeljko.popovic@zrs-rs.com.

General Information at the Station

Luggage Assistance

Passengers are allowed to carry hand-luggage that can be easily brought inside the compartment and placed above and below the seat, free of charge. Additional fee need to be paid for luggage that passengers cannot place above or below the passenger seat. Information regarding transport of luggage's terms and conditions are available on the [websites](#) of **ZFBH** (Railway of the Federation of Bosnia Herzegovina) and **ZRS** (Railway of the Republic of Srpska).

Airport Links

Banja Luka: From Banja Luka Airport (BNX), there are connections to Old Bus Station (downtown area)

- Departure from Old Bus Station to airport 2 hours before every flight
- Departure from airport to Old Bus Station ca. 30 minutes after every flight.

Please note that passes are not valid.

Sarajevo: A bus line runs between the International Sarajevo airport and down town (Baščaršija) and coincides with flight timetables.

Please note that passes are not valid.

Bulgaria

PASS COVERAGE

Trains

General Info

A Pass valid for Bulgaria can be used on all train services run by the national railway company **BDZ**.

Below is a list of train types that a ER/IR Pass for Bulgaria is valid to use

- Barz Vlak (mandatory reservation needed for certain trains)
- Patnicheski (no reservation needed)

Please note: Reservation is mandatory for long distance trains. You can book locally at ticket offices/train stations in Bulgaria. More information regarding railway stations in Bulgaria is available [here](#).

Where to find more information:

Info: To find out more about BDZ go to www.bdz.bg.

EURAIL AID OFFICE

Sofia Central Railway Station, International ticket office

- Daily: 7:30am - 7:00pm

TRAVEL INFO & SERVICES

Services on the train

Carrying bicycles is permitted with additional ticket, you can find more information [here](#). Other information such as transporting pets and smoking rules are available [here](#).

Passenger Assistance

Mobility Service

It is necessary for disabled persons and persons with reduced mobility to request a special coach before their travel, as follow:

- Two working days prior to the trip - for trains in which composition special coaches are included on a daily basis;

- Three working days prior to the trip - for trains, in which composition, in view of the request received, a special coach has to be included additionally

The list of telephone numbers to call at the dispatch points in the railway stations is listed [here](#).

General Information at the Station

Luggage Assistance

Facilities for luggage storage are available at the stations of Sofia, Burgas & Varna.

Airport Links

Sofia:

- Metro Line 1 connects Sofia Airport Terminal 2 to the city centre. At Serdika metro station transfer to line 2 to Central Railway Station.
- Metro Line 1 stops at Iskarsko Shosse station, where you can take directly trains to Plovdiv, Stara Zagora, Bourgas, Varna and Svilengrad.
- Bus 84 from the Airport Terminal 1 and 2 to Sofia city centre.

Please note that passes are not valid

Croatia

PASS COVERAGE

Trains

General Info

A Pass that is valid in Croatia can be used on all train services run by the national railway company, HZ Putnicki prijevoz.

Below is a list of train types that a valid ER/IR Pass for Croatia is valid to use

- Regional trains (optional reservations)
- InterCity (IC and ICN) domestic (mandatory reservations)
- Night Trains (mandatory reservations)
- EuroNight (mandatory reservations)
- EuroCity (optional reservations)
- InterCity (optional reservations)

Please note: You can make reservation of these following trains: ICN Zagreb – Split, IC Zagreb – Osijek, and domestic night trains locally at Croatian train stations.

Where to find more information:

Info: For more information about HZ Putnicki prijevoz go to www.hzpp.hr.

PASS BENEFITS

Transport

Ferries

SNAV

Benefit: Take a break from trains and travel between Croatia and Italy by boat at a discounted price. Pass holders benefit from a **20% discount** on SNAV ferry crossings and accommodation, including ship passage, Pullman seats, berths, and cabins. Benefit applies to the following route:

- Ancona (Italy) – Split/Spalato (Croatia)

Benefit code: snaveurail

Info: Bookings can be made by e-mail: booking@snav.it, online at www.snav.it/en, or by phone +39 (0)81 428 5555 or +39 (0)71 207 6116. Your valid Interrail or Eurail Pass should be shown on board together with the SNAV ticket.

Please note: The discount can be applied to either standard or special ticket fares only and can be added to other special tariffs and/or other promotion offered at the moment of the reservations. Tickets issued with the special tariff are refundable and may be changed under the conditions of use published on www.snav.it and detailed in www.snav.it/informazioni-utili/condizioni-di-trasporto.html.

EURAIL AID OFFICE

Zagreb Glavi kolodvor (main railway station)

- Daily: 6:00am - 9:00pm

TRAVEL INFO & SERVICES

Services on the train

ICN trains offer chilled drinks, hot beverages and snacks for purchase. You can find a list of ICN trains offering catering services [here](#). Travelling with [bicycles](#) and [pets](#) are also possible.

Additional Service

In sleeping coaches and coaches with beds for international trains, passengers have catering services at their disposal. Every passenger, depending on the type of the bought ticket, will receive a complimentary breakfast. Detailed information can be found [here](#).

Passenger Assistance

Mobility Service

HŽ Putnički prijevoz and HŽ Infrastruktura provide assistance to disabled persons and persons with reduced mobility free of charge during the journey. Please send notification **at least 48 hours** prior to the intended date of journey. Further information can be found [here](#).

General Information at the Station

Luggage Assistance

Facilities for **luggage storage** are available in the hallway of Zagreb main station's central area. More information about locker rental price can be found [here](#).

Airport Links

Zagreb: From the airport there are 1 - 2 buses per hour to the city bus terminal.

Please note that passes are not valid.

Czech Republic

PASS COVERAGE

Trains

General Info

A Pass that is valid in the Czech Republic can be used on all train services run by the national railway company **CD**, and private railways **Leo Express** and **RegioJet**.

RegioJet operates on the following routes:

- RegioJet InterCity long-distance trains:
 - Prague – Ostrava – Košice – Humenné (Slovakia)
 - Prague – Brno – Bratislava (Slovakia) / Vienna (Austria)
- RegioJet Long - distance bus service – connected to RegioJet train services:
 - Ostrava – Krakow (integrated within the Prague to Krakow route, guaranteed change in Ostrava)

LEO Express operates on the following routes:

- Prague - Přerov - Staré Město / Ostrava - Bohumín - Košice
- Staré Město / Košice - Bohumín - Ostrava - Přerov - Prague

Below is a list of train types that a ER/IR Pass for Czech Republic is valid to use

- Osobní (Os)
- Spěšný (Sp)
- Rychlík (R) (optional reservation)
- Expres (Ex) (optional reservation)
- Eurocity (EC). RailJet (RJ) and InterCity (IC) (optional or mandatory reservations)
- LeoExpress & RegioJet (optional reservation, except for Prague – Krakow Line, reservation is required both for train and bus)
- SC SuperCity (mandatory reservation, you can book online at www.cd.cz/eshop, select "supplementary services, reservation".)
- Night Trains (EN, Nightjet - mandatory reservation in international carriage)

Below is a list of train types that a ER/IR Pass for Czech Republic is Not valid to use

- Arriva vlaky
- AŽD Praha s.r.o.
- GW Train Regio a.s.

- JHMD a.s.
- KŽC Doprava s.r.o.
- MBM rail s.r.o.
- Railway Capital a.s.
- RegioJet Komarno Line
- RegioJet Bus (except Praha – Krakow Line)
- Slezské zemské dráhy o.p.s.
- AE - Airport Express Bus from Prague Airport to Prague Main station and back. The cost of one-way ticket is around 2,5 EUR. Tickets are available from bus drivers or in selling points of ČD.

Where to find more information:

Info: For more information about CD go to www.cd.cz, RegioJet: www.regiojet.com and Leo Express: <https://www.leoexpress.com/en>

PASS BENEFITS

Lounges

CD lounges

Holders of a 1st class Pass or a 2nd class Pass with a 1st class reservation for certain trains (RJ, SC, EC, IC, EN, Ex and Rx) can enjoy **free access** to the CD lounges located in the following stations: Praha hl.n., Pardubice hl.n., Olomouc hl.n., Brno hl.n., Ostrava hl.n. and Ostrava-Svinov.

Accommodation

A&O Hotels

Benefit: Pass holders **save 10% on advance bookings** at the A&O Hotel Prague.

Benefit code: Rail Pass

Info: Book online via www.aohostels.com/railpass/ or by calling +49 (0)30 80 947 5110.

Please note: The discount applies only to daily rates on advance bookings. Please have your Pass ready to show hotel staff when checking in.

Attractions & Tours

CD Railway Museum

Benefit: Pass holders can learn more about the history of trains and railways in the Czech Republic for **free** at the CD Railway Museum. Simply show your Pass upon entry.

Info: The museum is located near the railway station Lužná u Rakovníka. For more information please visit www.cdmuzeum.cz/en.

Prague Castle Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Prague Castle Tour.

Benefit code: EURAIL20 or INTERRAIL20

Info: For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20** or **INTERRAIL20** before check out process to apply your discount.

Please note: Please bring your valid Pass with you to the tour, as you will be asked to present it alongside your discounted SANDEMANs' tour ticket. If you are unable to show a valid Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

EURAIL AID OFFICE

Praha Hlavní Nádraží (Prague main Station)

International Booking Offices (There is Eurail logo as a sign)

Daily:

- 03:20am-05:45am, 06:00am-10:30am, 11:00am - 2:15pm
- 2:30pm - 5:00pm, 5:15pm - 8:00pm, 8:30pm - 00:30am

TRAVEL INFO & SERVICES

Services on the train

On the CD train, you can enjoy [refreshment](#) and comfortably transport a larger backpack, [sport equipment](#), [strollers](#), [bicycle](#), [dogs](#) or even boats. You can get a ticket for the transport at ticket counters, e-shop, and from conductors on the train. More information can be found [here](#).

You can find various service types on RegioJet trains, depend on which train class you choose. Detail about available services on board can be accessed [here](#).

Passenger Assistance

Mobility Service

Most of the trains have been adapted for passengers using wheelchairs and for persons with reduced mobility and orientation. [Request Form](#) is available for an assisted journey for travellers with reduced mobility (in Czech). You can find more information [here](#).

General Information at the Station

General Stations Services

You can find services and degree of accessibility on each station, for all stations in the Czech Republic here: [List of Stations](#). A detailed description of each type of services at the station can be found here: [List of Services](#)

Luggage Assistance

In case of **lost luggage**, it is advised to contact customer service via mail at info@cd.cz or via telephone at **+420 840 112 113**.

Taxi Transfer

Information and contact details for ordering taxi's operated by the Czech railways can be found here: [CD Taxi](#). Taxi stands are located at the stations of Prague, Brno and Ostrava.

Airport Links

Prague: From the airport there are regular connections with the Airport Express Bus to the main station of Praha Hlavní Nádraží. It is possible to purchase tickets at the airport in CD ticket counter PIS (situated in Terminal 1 and Terminal 2), from the bus driver or from CD ticket counters at the stations. For more information please see [Airport Express](#). Information regarding airport transfer from RegioJet can be accessed [here](#).

Please note that passes are not valid.

Denmark

PASS COVERAGE

Trains

General Info

A valid Pass for Denmark can be used on all train services run by the national railway company **DSB** (including Øresundstogene services in Denmark), and on train services run by the private railway companies Arriva and Nordjyllands Trafikselskab (NT).

Below is a list of train types that a valid ER/IR Pass for Denmark is valid to use

- Regional trains (RØ, RV, ØR, IR)
- InterCity and InterCity Lyn (IC, ICL)
- SJ High-speed train (mandatory reservations)
- InterCity Express (ICE)
- EuroCity
- S-Tog
- Nordjyske Jernbaner (NJ)

Please note: Passholders should always use RE, IC, ICL, EC trains in Denmark.

Below is a list of train types that a ER/IR Pass for Denmark is Not valid to use

- Local train (e.g. marked with an "L")

Where to find more information:

Info: For more information about DSB go to www.dsb.dk.

PASS BENEFITS

Transport

Ferries

Fjord Line

Benefit: Travel by boat from Denmark to Norway or Sweden with Fjord Line ferries and enjoy a **30% discount**. There are several available discounts to Pass holders on the following routes to/from Denmark:

- Hirtshals – Kristiansand
- Hirtshals – Langesund
- Hirtshals – Stavanger
- Hirtshals – Bergen
- Stavanger – Bergen
- Strömstad – Sandefjord

Info: The **30% discount** is available all year and on all routes. It also applies to both passenger fare and air seats (on board of MS Stavangerfjord and MS Bergensfjord), but does not apply to vehicles, cabins, meals, and extras.

For more information [click here](#). Bookings can be made via info@fjordline.com, by phone +47 (0)5146 4099 (Norway), +31 (0)433 270 061 (Netherlands), +49 (0)3821 7097 210 (Germany), at Fjord Line offices or at terminals.

*Book online and save €20 booking fee!

Stena Line

Benefit: Travel by ferry between Denmark and Sweden or Norway for less with discounted passage on Stena Line. Pass holders benefit up to **30% discount** on foot passenger fares on the following routes:

- Grenaa - Varberg
- Frederikshavn - Gothenburg
- Frederikshavn - Oslo

Benefit code: EURAIL

Info: Discounted tickets can be booked online or purchased at the port upon presentation of a valid Rail Pass. For more information go to www.stenaline.com.

Lounges

DSB lounges

Holders of a 1st class Pass have **free access** to the lounges and all associated benefits at Aarhus, Copenhagen and Odense stations.

Attractions & Tours

Explore the Jernbanemuseum

Benefit: Save **25%** on a ticket for the Danish Railway Museum in Odense.

Info: More than 10,000 square meters of carriages and locomotives, buses, model ferries, model railway tracks, mini-trains, and play area.

EURAIL AID OFFICE

Copenhagen Central Station (København H)

- Mon - Fri: 7:00am - 8:00pm
- Sat - Sun: 8:00am - 6:00pm

TRAVEL INFO & SERVICES

Services on the train

Carrying your [bicycles](#) on the train is possible. There are different rules and prices depending on the type of train you will be traveling with and how far you will travel with your bike. Pets can be carried free of charge with certain condition, detail information can be found [here](#) (information is available in Danish).

Passenger Assistance

Discount for Passengers with Disabilities

There is disability discount available. Find more about products and disability services [here](#).

Mobility Service

Page detailing assisted travelling for passengers with reduced mobility can be found here: [Services for the Handicapped](#) (depends on whether customers need assistance within Denmark or across borders). If you travel within the country, you need to make arrangements up to **12 hours before departure**, but internationally, it has to be made **48 hours in advance**. For more information, phone call is available at these numbers: (Denmark) **+45 70 13 14 19** and (International service) **+45 70 13 14 18**.

General Information at the Station

Luggage Assistance

- **Luggage Lockers**

Copenhagen Central offers lockers for luggage storage. Information about luggage storage can be found [here](#).

- **Lost and Found**

Customers can contact the lost property department at the Copenhagen Central station: **+45 38 74 88 22** or Aarhus Central station: **+45 87 31 14 03**.

Airport Links

Copenhagen: From Copenhagen Airport (Kastrup) there are connections to Copenhagen Central station (København H) every 10 minutes, and every 20 minutes to Malmö.

Finland

PASS COVERAGE

Trains

General Info

A valid Pass for Finland can be used on all train services run by the national railway company **VR**

Below is a list of train types that a valid ER/IR Pass for Finland is valid to use

- Regional and Commuter trains (in commuter area, no mandatory reservations)
- Travel from Helsinki - Vantaa Airport to connecting railway stations. Nearest station from the airport is Tikkurila station (8 minutes), or Helsinki (32 / 27 minutes). Both stations have a good transfer connection from and to VR long-distance trains
- Long-haul trains (it is recommended to make a seat reservation at all VR trains, but not mandatory. Reservation is mandatory when you travel with night train sleeper)
- InterCity (IC) (optional reservations)
- Pendolino (optional reservations)
- Night trains (mandatory reservations for sleepers)

Below is a list of train types that a ER/IR Pass for Finland is Not valid to use

- Allegro (Helsinki to Saint Petersburg) trains
- Tolstoi (Helsinki to Moscow) trains

Please note: Discounts are available for IR/ER Pass Holders, for further detail, you can check at Pass Benefit section.

Where to find more information:

Info: For more information about VR go to www.vr.fi. Reservation bookings can be made by calling VR Customer Care tel. +358 923 192 902 from abroad or if the customer is in Finland the telephone number is 0600 41 900 (€1.99 / answered call + local network charge). Reservation tickets are also sold at VR station offices in Finland (Helsinki, Tikkurila, Järvenpää, Hyvinkää, Lahti, Tampere, Turku, Jyväskylä and Oulu).

PASS BENEFITS

Transport

Allegro and Tolstoi trains

Benefit: Passholders can get discounts on Allegro and Tolstoi trains between Finland and Russia.

- Allegro train offers discounted price for the route Helsinki to Saint Petersburg. The offer is valid for both 1st and 2nd class compartment and depending on time and day. Reduced price from the range 39 – 79 Euro to the range 18,29 – 37,60 Euro
- Tolstoi train offers discounted price for the route Helsinki to Moscow. The offer is valid for both 1st and 2nd class shared four-person compartment. Reduced price from 98,44 Euro to 67,19 Euro (normal season), and Reduced price from 103,36 Euro to 70,55 Euro (peak season).

Info: Bookings can be made by calling VR Customer Care tel. +358 923 192 902 from abroad or if the customer is in Finland the telephone number is 0600 41 900 (€1.99 / answered call + local network charge). Tickets are also sold at VR station booking offices in Finland.

Please note: Passport information is required at time of booking. Payments need to be made within 24 hours after booking after which tickets will be delivered per email or as paper ticket. Cancellations or changes are possible, at the latest 6 hours before departure against a fee of 10 euro per ticket. Please note that a valid visa to Russia is required when boarding the train.

Ferries

Finnlines

Benefit: If you're looking to set sail from Helsinki, you can receive a **50% discount** on standard passenger fares for the following Finnlines route:

- Helsinki - Travemünde

Benefit code: RAIL

Info: To make an online booking go to www.finnlines.com and use the Benefit code listed above.

Please note: This discount doesn't apply to cabins, port tax and meals, and a discount can only be redeemed via online bookings. Please show your Pass at check-in.

Tallink Silja Oy

Benefit: Travel between Finland and Sweden by boat with Tallink Silja Oy for less. Pass holders benefit from a **20% during high season and up to 50% during low season** on online bookings for the following routes:

- Helsinki - Stockholm via Mariehamn
- Helsinki - Tallinn
- Stockholm - Turku via Mariehamn or Långnäs

Benefit code: EURAIL

Info: To make an online booking go to www.tallinksilja.com and use the Benefit code listed above. For help, please contact Finland +358 (0)600 15700 or Sweden +46 (0)822 2140.

Please note: The discount will vary depending on departure date and booking situation, and port taxes are an additional cost. Discounts apply to cabin categories C-A, and on deck/star class on the Helsinki - Tallinn route.

Viking Line

Benefit: Enjoy up to **50% discount** on deck ticket prices for Viking Line boats on the following routes:

- Helsinki - Tallinn

Turku/Helsinki - Stockholm (via Åland)

Benefit code: VKRAIL

Info: To make a booking call +358 (0)600 41577 or visit the online booking page via www.vikingline.com.

Please note: Please show your Pass when you check-in. Cabin ticket prices are excluded from this discount offer.

Attractions & Tours

Railway Museums

Benefit: There are two railway museums in Finland explaining more about the country's history of rail travel, and Pass holders can enjoy **free admission** to both.

Info: You can find more information and addresses for these museums below:

- **Hyvinkää:** Located at Hyvinkäänkatu 9. For more information go to www.rautatie.org.
- **Jokioinen:** Located at Minkiö station and is open June to mid-August. For more information go to www.jokioistenmuseorautatie.fi/en/.

The Beautiful Canal Route in Helsinki

Benefit: Eurail and Interrail customers are offered a **20% discount** on adult tickets for the Beautiful Canal Route boat tour.

On this beautiful sightseeing cruise you will get to see the most beautiful shorelines in Helsinki and many fabulous sights, including the historic Suomenlinna Fortress, Helsinki Zoo on Korkeasaari Island and of course Degero Canal.

On this popular boat sightseeing cruise you will get to see the beautiful shorelines of Helsinki. We pass many famous sights, including the historic Suomenlinna Fortress, Helsinki Zoo on Korkeasaari Island, the fleet of icebreakers and Degero Canal. Along the way you will hear fascinating stories about the archipelago. Alternative route possible, if the canal is not available.

To make your cruise enjoyable, we always have friendly staff and experienced captains on board. Our ships' cafes offer beverages and snacks.

Info: The offer is granted when purchasing the ticket online at www.stromma.com/helsinki, using the code **RAIL19**.

Recorded commentary via loudspeakers in Finnish, English, German and Russian. Written information is available in Swedish, French, Italian, Spanish, Portuguese, Estonian, Japanese and Chinese.

Departures daily from Market Square, Kolera-allas (May 1 - Sep 30, 2019).

For more information please e-mail sales@stromma.fi or call +358 9 2288 1600

Helsinki City Card

Offer: Eurail and Interrail Pass holders get a **10% discount** on the 1-day adults' Helsinki Card City. Helsinki Card is the city card that gives you the complete sightseeing experience and guides you to all the famous attractions and museums in Helsinki. Get your city card now and start to plan your trip - Helsinki Card helps you save both time and money! The Helsinki City Card includes:

- FREE travel on public transport
- FREE entry to several museums and sights e.g. Ateneum Art Museum and Amos Rex
- FREE Panorama Sightseeing bus tour (Jan-Dec)
- FREE Beautiful Canal Route boat tour (May-Sep)
- FREE City Sightseeing Hop On Hop Off bus tour (Apr-Oct)
- FREE ferry to Suomenlinna Sea Fortress, free entry to museums, short film and guided walk
- FREE entry to Temppeliaukio Church (Rock Church)
- FREE entry to SEA LIFE Helsinki
- Get several discounts - restaurants, shopping, Flying Cinema Tour, Sky Wheel etc.

Info: The offer is granted when showing the Eurail/Interrail card in the company's redemption points:

- ESPLANADE PARK, Fabianinkatu (departure point of the Panorama Sightseeing bus tour):
Mon-Sun 10.40-11.00
- SENATE SQUARE (departure point of the City Sightseeing Hop On Hop Off bus tour):
18.4.-13.10. (not 1.5.) daily 10-16
- MARKET SQUARE, Kolera-allas (departure point of the Beautiful Canal Route boat tour):
1.5.-24.5. and 9.9.-30.9. daily 10-14:30, 25.5.-8.9. daily 10-18:30

For more information please e-mail: sales@stromma.fi or call +358 9 2288 1600

EURAIL AID OFFICE

Railway station Helsinki:

- Mondays to Fridays from 7:30 to 19.00
- Saturdays from 10:00 to 17:00
- Sundays from 12:00 to 18:00

More information can be found [here](#).

TRAVEL INFO & SERVICES

Services on the Train

On the train, you can enjoy different kind of [refreshment](#) and [internet/ electronic](#) access. Travelling with [pets](#) is possible. Carrying bicycles, skis and strollers are permitted with various conditions, depending on the train type. More information can be found [here](#).

Additional Service

The night trains supply seats in their day cars and berths in their sleeping-cars. The night trains are composed of sleeping-cars, day cars, a restaurant car and possibly car-carrier wagons. Detailed information can be found [here](#).

Passenger Assistance

Mobility Service

A broad range of services for passengers with different disabilities can be found [here](#). Assistance service is available at all stations with travel services, request for assistance can be made up to **36 hours** before the journey.

Contact VR Customer Support: **0800 166 888** (free of charge), open every day from 5:00am to 10:00pm for booking services for disabled customers, e.g. assistance service at stations.

General Information at the Station

General Stations Services

All information and services offered at the station can be accessed on [this site](#). You can find an overview of car and bicycle parking facilities, taxis, restaurants, toilets, attention desks opening hours among other amenities available at the stations.

Luggage Assistance

- **Luggage Lockers**

Major railway stations have paid luggage lockers for luggage storage. Storage fees vary by station, €2–6 per locker per day. You can find more information [here](#).

- **Lost and Found**

If you have left any property on the train please call Finland's Found Property Service to enquire about lost property at **0600 41 006** within Finland or at **+358 303 9006** from abroad. Lost and found service centers and contact information can be found [here](#).

Taxi transfer

Select the 'Taxi stands' option to get an overview of all the available taxi stands near stations [here](#).

Airport Links

Helsinki: Every 10 to 30 minutes there are commuter trains from the airport to Helsinki main Railway station.

France

PASS COVERAGE

Trains

General Info

A valid Pass for France can be used on services run by the national railway company **SNCF**. Passes valid in France can also be used for travel between France and Basel (Switzerland), France and Figueres (Spain), France and Geneva (Switzerland), France and Luxembourg (Luxembourg), France and Port Bou (Spain), France and Ventimiglia (Italy), France and Milan (Italy), France and Torino (Italy), France and Fribourg (Germany), France and Stuttgart (Germany), France and Frankfurt (Germany), and on Thalys trains to/from Paris and Lille with a compulsory reservation on Thalys trains.

Please note: Passes will only be accepted on international trains when the **country of departure and arrival** are covered. On trains operated 100% by SNCF like Paris Luxembourg, Paris Fribourg, Paris Torino Milano the One Country Pass France will be accepted with a mandatory reservation. On trains operated in partnership with other carriers such as TGV Lyria, DB SNCF in cooperation the OCP France will be accepted with the relevant passholder fare (partial pass).

Reservation is mandatory for these following trains: InterCités and InterCités de Nuit. You can book the reservation via the Rail Planner App, by phone through "Ligne Directe" 36 35 (0,40€/min) with an e-ticket emission, all Gares & Boutiques in France, and self-service automates.

Below is a list of train types that a valid ER/IR Pass for France is valid to use

- TER (optional reservations)
- InterCité (InterCity) (optional reservations)
- TGV INOUI (mandatory reservations)
- TGV Paris Milan (mandatory reservations)
- Eurostar (mandatory reservations)
- Renfe-SNCF (mandatory reservations)
- TGV Lyria (mandatory reservations)
- Thalys (mandatory reservations)
- Intercités de Nuit (mandatory reservations)
- DB SNCF in cooperation (mandatory reservations)
- TGV Luxembourg (mandatory reservations)
- Paris Fribourg (mandatory reservations)

Below is a list of train types that a ER/IR Pass for France is Not valid to use

- OUIGO TRAINS
- OUIBUS
- RER – TRANSILIEN - METRO
- THELLO

Where to find more information:

Info: For more information about SNCF go to www.sncf.com and <https://www.oui.sncf/>

SNCF Bus

General Info

Upon presentation of your Pass, you can enjoy **free public transport** on the following SNCF bus routes:

- Digne - St Auban
- Digne - Veynes
- Canfranc (Spain) – Oloron

PASS BENEFITS

Transport

Trains

Thello International Night and Day Trains between France and Italy

Benefit: If your Pass is valid in France and/or Italy, you can enjoy a **25% discount** on adult fares on the following night and day trains running between France and Italy.

- Marseille – Toulon - Les Arcs - St. Raphael – Cannes – Antibes – Nice – Monaco – Menton – Vintimille - San Remo – Imperia - Diano Marina – Alassio – Albenga - Finale Ligure – Savona – Genova – Voghera – Pavia - Milan
- Paris - Dijon - Milan - Brescia - Verona - Vicenza - Padova - Venice

Info: Bookings can be made via www.thello.com and www.trenitalia.com. Alternatively, Pass holders can make a booking in France at the Thello self-service ticket machines, and at Thello Boutiques at the Paris Gare de Lyon and Nice Ville stations. In Italy, bookings can be made at Trenitalia ticket windows and self-service ticket machines. In other countries, you can make a booking at any of the points of sale listed on www.trenitalia.com/tcom-en/Purchase/Abroad

Please note: The discounted fare is subject to availability. Non-exchangeable fares can sometimes be cheaper than Pass holder fares and Pass holder fares cannot be purchased on board.

Ferries

Irish Ferries

Benefit: If you're planning on travelling between France and Ireland by boat, you can enjoy a **30% discount** with Irish Ferries on the following routes:

- Cherbourg - Rosslare (February to December)
- Roscoff - Rosslare (May to September)

Info: To make a reservation go to www.irishferries.com. For help or assistance, please use the following telephone numbers: Ireland +353 (0)818 300 400, France +33 (0)233 234 444, +33 (0)170 720 326 (in French).

Please note: Sailings do not operate every day, and a reservation is compulsory.

Stena Line

Benefit: Travel by boat between France and Ireland for less with discounted passage on Stena Line. Pass holders benefit up to **30% discount** on foot passenger fares on the following routes:

- Cherbourg - Rosslare

Benefit code: EURAIL.

Info: Discounted tickets can be booked by phone or purchased at the port upon presentation of the Rail Pass. Phone UK +44 (0)8445 762 762, Ireland +353 (0)1907 5388. For more information go to www.stenaline.com.

Lounges

The THALYS Lounge at Paris-Nord

Benefit: 1st class Pass holders with a valid THALYS reservation have **free access** to THALYS Lounge at Paris-Nord stations (Rue de Dunkerque 22, 75010 Paris).

Info: Open Monday to Friday from 06:00 to 10:00, on Saturdays from 06:00 to 20:30, and on Sundays from 07:00 to 22:00.

Accommodation

Citadines Apart'hotels

Benefit: Get a 10% discount on the Best Flexible Rates at Citadines Apart'hotels, which are located in central locations in Paris, Lyon, Cannes, and other French cities.

Benefit code: EURAIL.

Info: Offer only available on www.citadines.com with the above Benefit code.

City Cards

Paris City Card

Offer: Eurail Pass holders can enjoy **10% off** the Paris Passlib' card, your ready-to-go sightseeing package to discover the French capital's top attractions.

Explore Paris at your own pace with a 2-, 3- or 5-day set of passes and enjoy priority access to more than 50 museums and monuments, a river cruise, a hop-on hop-off bus tour and unlimited travel on Paris' public transport.

Info: Present your Eurail pass cover at one of the Paris Tourism Office: Hôtel de Ville welcome centre situated at 29, rue Rivoli Paris 4th (Metro stop: Hôtel de Ville - Line 1 or 11) or Gare du Nord welcome centre situated 18, rue de Dunkerque, Paris 10th (Metro stop: Gare du Nord - Line 4 or 5).

Please note: Discount available on presentation of your Eurail pass only on 2-,3- or 5-days pass. For more information about the Paris Passlib' card, check out the Parisinfo website or contact [here](#).

Aix-en-Provence City Card

Offer: Pass holders can get a 15% discount on Aix-en-Provence CityPass and experience the pearl of Provence-Alpes-Côte d'Azur region of southern France. You have the option to choose between 24h, 48h or 72h CityPass duration, the validity of the pass starts when it is used for the first time for one of the included services.

Info: Show your Eurail or Interrail Pass at the desk of Aix-en-Provence tourist office located at 300 avenue Giuseppe Verdi, to receive the 15% discount.

For more information feel free to call +33 (0)4 42 16 11 61, send an e-mail to hello@aixenprovencetourism.com or simply visit the Aix-en-Provence website [here](#).

Please note: Some services included in the CityPass require a reservation. Opening hours and days vary from one provider to another. This offer is non-refundable and cannot be exchanged

French Riviera Pass

Benefit: Pass holders receive a **10% discount** on the French Riviera Pass meaning they can discover Nice and the Côte d'Azur with a single card.

This discount is available when you present your valid Pass at one of the three welcome desks of Tourist Information Centres in Nice. These are located outside the central train station (Gare Thiers), at Promenade des Anglais 5, and in the central city gardens next to Massena Square.

Info: For more information, please visit www.frenchrivierapass.com. If you have any questions, feel free to call +33(0) 4 92 14 46 14, or send an email to info@otcnice.com.

Lyon City Card

Benefit: Explore the city of Lyon for less thanks to your Pass. Show your Pass at the Tourist Information Centre to get **20% off** one Lyon City Card, and a **50% discount** off a second Lyon City Card.

Info: This offer is only available at the Tourist Information Centre at Bellecour Square, (Metro A/D stop Bellecour), which is open every day from 09:00 to 18:00, except 1st January and 25th December. For more information, please visit www.lyoncitycard.com, call +33 (0)472 776 969, or send an e-mail to info@lyon-france.com.

Please note: The discount only applies to adult cards and it cannot be used on the Rhonexpress City Card.

Marseille City Card

Benefit: Explore the city of Marseille for a discount with your valid Pass. Show your Pass at the Tourist Office and Convention Bureau (La Canebière 11) to get a **15 % discount** on the Marseille City Pass (for one, two, or three days).

Info: For more information, please visit www.marseille-tourisme.com.

Nantes City Card

Benefit: Discover the city of Nantes for less with a valid Pass. Show your Pass at the Tourist Information Centre (at Rue des Etats 9) to get **50% discount** on a 24 hour Adult Nantes City Pass.

Info: The Nantes Tourist Information is located in front of the Castle of Brittany on Rue des Etats. For more information, please visit www.nantes-tourisme.com/en/visit/nantes-pass, or call +33 272 640 479 (from abroad), 0892 464 044 (from France), or send an email to info@nantes-tourisme.com

Bordeaux City Card

Benefit: Discover the city of Bordeaux for less with a valid Pass. Show your Pass at the Tourist Office of Bordeaux to get **10% discount** on 24h, 48h, and 72h Bordeaux City Card.

Info: For more information, please visit: www.bordeaux-tourisme.com or call +33 5 56 00 66 00 or send an email to otb@bordeaux-tourisme.com. This benefit is non-transferable.

Reims City Card

Offer: Pass holders can enjoy the beautiful city of Reims with a 20% discount on Reims City Card.

Discover Reims and the champagne wine-growing area with a Reims City Pass, valid for 24, 48 or 72 consecutive hours. Choose the pass that suits your schedule and enjoy free access to the must-see monuments and museums. Travel for free on the public transport system, take a free guided tour of the magnificent cathedral where many of the kings of France were crowned and get discounts of up to 50% at dozens of other participating attractions such as world-famous Champagne houses.

Info: To redeem the offer, simply show your Interrail or Eurail Pass at one of the Tourist Information Centres of Reims situated on the following locations:

- 6 rue Rockefeller, 51100, Reims
- Esplanade Francois Mitterrand, 51100, Reims

Attractions & Tours

Disneyland® Paris (Eurail only)

Benefit: Eurail Pass holders get an exclusive **€20.00 discount** on pre-booked entrance tickets.

Info: To make a booking and receive your discount please go to www.city-discovery.com/lp/disneyland.

Please note: This Benefit is available to **Eurail Pass holders only**.

Paris Montmartre District Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Paris Montmartre District Tour.

Benefit code: EURAIL20 or INTERRAIL20

Info: For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20 or INTERRAIL20** before check out process to apply your discount.

Please note: Please bring your Eurail Pass with you to the tour, as you will be asked to present it as proof alongside your discounted SANDEMANs tour ticket. If you are unable to show your Eurail Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

Royal Gardens of Versailles Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Royal Gardens of Versailles Tour.

Benefit code: EURAIL20 or INTERRAIL20

Info: For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20** or **INTERRAIL20** before check out process to apply your discount.

Please note: Please bring your Eurail Pass with you to the tour, as you will be asked to present it as proof alongside your discounted SANDEMANs tour ticket. If you are unable to show your Eurail Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

THALYS Related Benefits

Benefit: Pass holders with a Thalys train reservation can enjoy discounts on museums, exhibitions, car rentals, and hotels in France.

Info: For more information, please visit www.thalys.com/nl/en/destinations/partner-events

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **VIP Shopping experience** at Designer Outlets:

- Provence Designer Outlet, near Marseille
- Roubaix Designer Outlet, near Lille
- Troyes Designer Outlet, near Paris

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The offers valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass, cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Marseille St. Charles

- Daily: 6:00am - 8:00pm

TRAVEL INFO & SERVICES

Services on the Train

On the train, you can enjoy different kind of [refreshment](#). More information about the different services provided on TGV trains can be found [here](#).

Passenger Assistance

Mobility Service

There are various services available regarding disability access.

- [Service Domicile Train](#): service from door-to-door, intended for all passengers who need extra help with kids, baggage etc (paid service).
- [Compagnons du Voyage](#): provides companions for the elderly, children and passengers with reduced mobility (paid service).
- [Accès Plus](#): Station assistance for passengers with reduced mobility (free service).

More info about station services for passengers with reduced mobility can be found [here](#).

General Information at the Station

General Stations Services

Information regarding porters, trolleys, lockers, lounges and general amenities at the station can be found [here](#).

Find official SNCF site for all stations, giving live departures, maps (e.g. [this one for Lille Europe](#)) 360° panoramic exploration of the station, address, opening times, guide to all shops and more [here](#) (in French). Regarding Eurostar, you access the detail information [here](#).

Luggage Assistance

- **Luggage Lockers**

You can **leave your luggage** for as little as one hour, or up to 14 days in some stations. When you store your luggage for 24 hours, the fee is **€7.50** for a medium locker and **€9.50** for a large one. Detail of information can be found [here](#)

You can also book [Door-to-door delivery service](#) from the time you buy your ticket until noon on the day before you travel. You choose the pickup and delivery times, and you can track the progress of your delivery.

Taxi Transfer

Integrated train and taxi service is available at all main Paris stations + 27 regional stations in France. Taxi will drop off/collect passengers as an addition to their train booking. Booking information is available [here](#).

Airport Links

Paris: From Charles de Gaulle Airport there are connections to Paris Nord (RER Line B) and many other destinations.

Lyon: From St. Exupéry airport there is a tram link to Lyon Part Dieu (Rhônexpress, every 15 minutes). *Please note that passes are not valid.*

FYR Macedonia

PASS COVERAGE

Trains

General Info

A valid Pass for the FYR Macedonia can be used on all train services run by the national railway company **MZ Transport AD Skopje**.

Below is a list of train types that a valid ER/IR Pass for FYR Macedonia is valid to use

- All national InterRegio (IR)
- International train (Express Train no.334/335)

Please note: Reservation is mandatory for IR (Inter Regio) trains. You can book locally at train stations.

Where to find more information:

Info: To find out more about MZ Transport AD Skopje's services go to www.mzt.mk.

PASS BENEFITS

Attractions & Tours

Museum of the Macedonian Struggle for Independence (Interrail Only)

Benefit: Interrail Pass holders can enjoy a **60% discount** on the price of the individual ticket.

Info: Please show your valid Interrail Pass at the ticketing office to receive the discount. For more information, please visit www.mmb.org.mk/index.php/en/.

Please note: This Pass Benefit is for **Interrail Pass holders only**.

Archaeological Museum of Macedonia (Interrail Only)

Benefit: Interrail Pass holders can enjoy a **20% discount** on the price of an individual ticket.

Info: Please show your valid Interrail Pass at the ticketing office to receive the discount. For more information, please visit: <https://amm.org.mk>.

Please note: This Pass Benefit is for **Interrail Pass holders only**.

TRAVEL INFO & SERVICES

Services on the train

Unfortunately, carrying bicycles is not allowed on trains in Macedonia, but you can still bring the foldable ones. Carrying pets is subject to special requirements, more information can be found [here](#).

Passenger Assistance

Stations and trains have access for passengers with reduced mobility. Request for assistance can be made right away to the local employees.

General Information at the station

General Stations Services

- **Lost and Found**

If you have left any property, you can contact Lost and Found Service at Skopje station. Working hours is on Mon-Sun 5:30am - 22:30pm

Airport Links

There are buses from Alexander the Great Airport to the railway station Skopje. You can find timetable for bus airport service at www.vardarexpress.com.

Please note that passes are not valid.

Germany

PASS COVERAGE

Trains

General Info

A valid Pass for Germany can be used on all train services run by the national railway company **DB** and most private operators.

Please note: Passes valid for Germany are also valid for travel to the stations of Basel Bad Bf (Switzerland) and Salzburg Hauptbahnhof (Austria). If travelling on Thalys trains to and from Brussels or Paris, Passes must be valid in Germany and either France or Benelux, with a compulsory reservation.

Below is a list of train types that a valid ER/IR Pass for Germany is valid to use

High speed and long-distance train categories that a valid ER/IR Pass for Germany is valid:

- Intercity-Express (ICE) (optional reservations)
- Intercity (IC) (no reservations required)
- Eurocity (EC) (no reservation required)
- ICE/TGV Germany-France (mandatory reservation in case of cross-border travel)
- Eurocity-Express (ECE) (mandatory reservation in case of travel to Italy)
- Thalys (mandatory reservations)

Examples of regional train categories that a valid ER/IR Pass for Germany is valid:

- Interregio-Express (IRE) (no reservations required)
- Regional-Express (RE) (no reservations required)
- Regionalbahn (RB) (no reservations required)
- Metronom (MET) (no reservations required)
- Meridian (ME) (no reservations required)

To find out valid trains in Germany for ER/IR Pass holders, please refer to [this link](#).

Where to find train information:

Info: For more details about where your Pass is valid, please go to www.bahn.com.

IC Bus

General Info

A valid Pass for Germany can be used on IC bus connections, where a **reservation is required**. You can book online at *bahn.com*, at stations (DB Reisezentrum), via DB partner railways in Europe and selected travel agencies both locally and overseas.

Info: As of January 2019, IC bus connections are:

- Berlin Hauptbahnhof Europaplatz – via Rostock/Hamburg - Copenhagen
- Berlin Hauptbahnhof Europaplatz – Warsaw Airport - Warsaw Zachodnia station
- Dusseldorf – Roermond – Eindhoven – Antwerp – Ghent - Lille
- Dusseldorf - Maastricht - Liège
- Frankfurt (Main) - Frankfurt Hahn Airport – Trier - Luxemburg
- Hamburg - Amsterdam (Sloterdijk)
- Munich - Regensburg - Prague
- Mannheim – Heidelberg - Nuremberg (ZOB) - Prague
- Leipzig - Prague
- Munich – Zurich

For IC Bus timetables and frequencies please refer to [this link](#).

Please note: In the case of One Country Passes not covering the entire route of the IC bus connection, a point-to-point ticket must be purchased for the section not covered.

PASS BENEFITS

Transport

Trains

S-Bahn

Benefit: Pass holders can enjoy **unlimited free transport** on the S-Bahn in all German cities.

Info: The S-Bahn can be identified by its logo of a white S on a green background 

Bicycle

Call a Bike by DB Connect

Benefit: Eurail and Interrail Pass holders can enjoy 20% discount on Call a Bike. Call a Bike is a bike sharing system in more than 50 cities across Germany with more than 15,000 fully equipped bikes available 24/7.

- 24 hours (1 bike): €12 instead of €15

- 72 hours (1 bike): €32 instead of €40

Info: Complete the registration process [here](#) then you will receive a confirmation email containing an activation link and a text message containing a code to verify your mobile number. The hire period starts directly after entering the text message code into the corresponding field on the activation website. Bear in mind that you need to return bicycles correctly before the end of the relevant period.

Please note: For more information, you can find it [here](#).

Bus

Romantic Road Coach

Benefit: Discover the picturesque Romantic Road for less with Romantic Road Coaches. Pass holders benefit from a **20% discount**.

Info: The Benefit applies to services run on the Romantic Road ("Romantische Strasse") from May to October, which takes the following route:

- Frankfurt/M - Rothenburg ob der Tauber - Augsburg - München/Füssen

Please note: Reservation is strongly recommended via www.touring-travel.eu/en/romantic-road-coach/online-booking/.

Free bus to Outlet Villages in Wertheim & Ingolstadt

Benefit: Spend a day shopping at Outlet Villages close to Frankfurt and Munich and Pass holders can enjoy **free** use of the 'Shopping Express Bus' services. Buses run from Frankfurt Central Station to Wertheim, and from Munich Central Station to Ingolstadt.

Info: You can find all the details for the Shopping Express Bus services below:

- Frankfurt - Wertheim Village (Monday to Saturday)

Bus departs at 09:00 from Frankfurt Central Station (from bus stop gates 7-9; take the south exit towards coach parking which is opposite Mannheimerstrasse 15). Bus departs to return to Frankfurt at 15:30. Find more information at www.coach.wertheimvillage.com.

- Munich - Ingolstadt Village (Monday to Saturday)

Bus departs at 09:30 from Sofitel Munich Bayerpost (Bayerstrasse 12, close to Munich Central Station) or 09:45 from BMW Welt, Am Olympiapark 1. Bus departs back to Munich at 15:30. Find more information at www.coach.ingolstadtville.com.

Ferries

Finnlines

Benefit: Sail between Germany and Finland or Sweden for less with Finnlines. Pass holders benefit from a **50% discount** on standard passenger fares for the following routes:

- Travemünde - Helsinki
- Travemünde - Malmö

Benefit code: RAIL

Info: To make an online booking go to www.finnlines.com and use the above Benefit code.

Please note: Discount doesn't apply to cabins, port tax and meals and discount can only be redeemed via online bookings. Please have your valid Pass ready at check-in.

Stena Line

Benefit: Travel by ferry between Germany and Latvia or Sweden for less with discounted passage on Stena Line. Pass holders benefit up to **30% discount** on foot passenger fares on the following routes:

- Travemünde – Liepaja
- Kiel – Gothenburg
- Rostock – Trelleborg
- Sassnitz - Trelleborg

Benefit code: EURAIL

Info: Discounted tickets can be booked online or purchased at the port on presentation of the Rail Pass. For more information go to www.stenaline.com.

Lounges

The THALYS Store & More

Benefit: 1st class Pass holders with a valid THALYS reservation have **free access** to THALYS Lounges at the following stations:

- **Dusseldorf:** Heinz-Schmole Strabe 12, 40227 Dusseldorf. Open Monday to Friday from 07:30 to 18:15, and on Saturday from 7:30 to 16:30.
- **Cologne:** Bahnhofsvorplatz 1, 50667 Cologne. Open Monday to Friday from 08:00 to 18:45, and on Saturday from 08:00 to 17:00.
- **Aachen (Aix-la-Chapelle):** Reisezentrum DB Aachen Hbf, Bahnhofplatz 2 A, 52064 Axi-la-Chapelle. Open Monday to Friday from 06:45 to 19:45, and on Saturday from 09:00 to 18:00.

Accommodation

A&O Hotels

Benefit: Pass holders **save 10% on advance bookings** at the A&O Hotels in the following cities: Aachen, Berlin, Dortmund, Dresden, Düsseldorf, Frankfurt, Hamburg, Karlsruhe, Köln, Leipzig, Munich, and Nürnberg.

Benefit code: Rail Pass

Info: Book online via www.aohostels.com/railpass/ or by calling +49 (0)30 80 947 5110.

Please note: The discount applies only to daily rates on advance bookings. Please have your Pass ready to show hotel staff when checking in.

Citadines Apart'hotels

Benefit: Get a **10% discount** on the Best Flexible Rates at Citadines Apart'hotels. Enjoy amazing guest facilities and amenities at central locations in Berlin, Munich, Hamburg, and Frankfurt.

Benefit code: EURAIL.

Info: Offer only available on www.citadines.com

MEININGER Hotels

Benefit: Enjoy a **10% discount** at MEININGER Hotels in Germany when you book online at www.meininger-hotels.com. There are MEININGER Hotels in the following cities: Berlin, Frankfurt, Munich, Leipzig, Cologne, and Hamburg.

Info: If you have any questions or need help, contact: welcome@meininger-hotels.com or +49 (0)30 6663 6100.

Please note: This offer cannot be combined with any other offer, promotion or discount.

German Youth Hostels

Benefit: Pass holder can get a **one-year free membership** for German Youth Hostels. This free member's card gives you access to 500 different youth hostels all over Germany.

Info: Apply for your free membership before beginning your journey at www.jugendherberge.de/eurail or www.jugendherberge.de/interrail depending on which Pass you have. The membership documents will be sent to you by post.

City Cards

Berlin City Card

Offer: Visit and experience the German capital city with € 2.50 off the official sales prices of the Berlin WelcomeCard.

With this city card you can take advantage of public transport in Berlin for different durations (48h, 72h, 4 days, 5 days, 6 days) and fare zones (Berlin AB or Berlin ABC).

Additionally, card holders of the Berlin WelcomeCard benefit from discounts (min. 25%) at more than 200 Berlin attractions and services.

Info: Show your Eurail / Interrail Pass at the Tourist Information Centre (Berlin Tourist Info) to receive € 2.50 off one Berlin WelcomeCard per person.

The offer is only available at the Berlin Tourist Information Centres:

- Hauptbahnhof (Central Station)
- Flughafen Tegel (Tegel Airport TXL)
- Brandenburger Tor (Brandenburg Gate)
- Europa-Center Berlin
- Hotel Park Inn by Radisson Berlin Alexanderplatz

For details and further information, please visit www.berlin-welcomecard.de, call +49 30 25 00 23 33 or send an e-mail to berlin-welcomecard@visitBerlin.de.

Please note: The Berlin WelcomeCard Museum Island is not included in the offer.

Nürnberg Card

Benefit: Explore the city of Nürnberg for less with a valid Pass. Show your Pass at the Tourist Information Centre to get **10 % discount** on the Nürnberg Card.

Info: Find out more at tourismus.nuernberg.de/informieren/tourist-information/ or tourismus.nuernberg.de/buchen/nuernberg-card/

Frankfurt Card

Benefit: Explore the city of Frankfurt for less with a valid Pass. Show your Pass at the Tourist Information Centre to get a **10% discount** when purchasing a Frankfurt Card.

Info: Purchase your discounted Frankfurt Card at the Tourist Information Centre at the main central station or in the city centre at Römer. For more information please go to www.frankfurt-tourismus.de/citycard, or contact Tel: 0049 69 21 23 88 00 or send an email to frankfurtcard@infofrankfurt.de.

Dusseldorf City Card

Benefit: Discover the city of Dusseldorf for less with a valid Pass. Eurail and Interrail Pass holders can enjoy **10% discount** on the 2-day ticket.

Benefit code: Interrail

Info: Click [here](#) to get the discount and enter the **Benefit code Interrail** during the checkout process to apply your discount.

Info: For more information, please visit: www.dusseldorf-tourismus.de. The card is non-transferable and may only be used in conjunction with an official ID. An exchange or redemption is not possible.

Stuttgart City Card

Benefit: Discover the city of Stuttgart for less with a valid Pass. The StuttCard gives Eurail and Interrail Pass holders free admissions and discount on the regular prices of more than 50 partners in the Stuttgart Region.

Info: Show your Pass at the Tourist Information Centre to get the price reductions.

- StuttCard 24 hours incl. free public transport for €22,95 instead of €27
- StuttCard 48 hours incl. free public transport for €31,45 instead of €37
- StuttCard 72 hours incl. free public transport for €39,95 instead of €47

Please note: The Tourist Information Centre is located at Tourist-Info "i-punkt" Königstraße 1 A, 70173 Stuttgart (opposite of the main train station). For more information, please visit: <https://www.stuttgart-tourist.de/en/o-stuttcard-pay-once-experience-stuttgart>.

Attractions & Tours

Railway museum in Nürnberg (Interrail only)

Benefit: Learn more about the history of Deutsche Bahn and rail travel in Germany at the DB railway museum in Nürnberg, where valid Interrail Pass holders can get **free admission**.

Info: Find out more about the museum at www.dbmuseum.de.

Please note: This Benefit is available to **Interrail Pass holders only**.

Zugspitzbahn (Eurail only)

Benefit: Pass holders can enjoy **10% discount** on the mountain railroad travelling from Garmisch-Partenkirchen to Grainau and Zugspitzplatt. You can also enjoy discounts on some cable cars in the summit area.

Info: For more information, please visit www.zugspitze.de.

Please note: This Benefit is available to **Eurail Pass holders only**.

THALYS Related Benefits

Benefit: Pass holders with a Thalys train reservation can enjoy discounts on museums, exhibitions, car rentals, and hotels.

Info: For more information, please visit www.thalys.com/nl/en/destinations/partner-events

Pub Crawl of Berlin Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Pub Crawl of Berlin Tour.

Benefit code: EURAIL20 or INTERRAIL20

Info: For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20** or **INTERRAIL20** before checking out process to apply your discount.

Please note: Please bring your Eurail Pass with you to the tour, as you will be asked to present it as proof alongside your discounted SANDEMANs tour ticket. If you are unable to show your Eurail Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

Sachsenhausen Concentration Camp Memorial Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Sachsenhausen Concentration Camp Memorial Tour.

Benefit code: EURAIL20 or INTERRAIL20

Info: For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20** or **INTERRAIL20** before check out process to apply your discount.

Please note: Please bring your Eurail Pass with you to the tour, as you will be asked to present it as proof alongside your discounted SANDEMANs tour ticket. If you are unable to show your Eurail Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlets:

- Berlin Designer Outlet
- Neumünster Designer Outlet, near Hamburg

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The offers valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass, cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com.

EURAIL AID OFFICE

Berlin

Reisezentrum Berlin Hauptbahnhof (Central Station)

- Mon-Sat: 7:00am - 10:00pm
- Sun: 8:00am - 10:00pm

EurAide Berlin Central Station (in DB Reisezentrum) – Counter 12

- Mon-Fri: 11:00am - 6:30pm
(in summer extended hours)
Closed January and February

Cologne

Reisezentrum Köln Central Station (Cologne)

- Mon-Fri: 6:00am - 10:00pm
- Sat-Sun: 7:00am - 9:00pm

Dresden

Reisezentrum Dresden Central Station

- Mon-Fri: 6:00am - 9:00pm
- Sat-Sun: 7:00am - 9:00pm

Düsseldorf

Reisezentrum Düsseldorf Hbf

- Mon-Fri: 6:00am - 10:00pm
- Sat-Sun: 7:00am - 10:00pm

Frankfurt

Reisezentrum Frankfurt am Main Central Station

- Mon-Fri: 6:00am - 10:00pm (Jan-Mar: 7:00am – 9:00pm)
- Sat: 7:00am - 8:00pm
- Sun: 8:00am - 9:00pm

Reisezentren Frankfurt Flughafen Fernbahnhof UND Regionalbahnhof (Frankfurt Airport Long Distance AND Regional railway stations)

- Daily: 6:00am - 9:00pm

Hamburg

Reisezentrum Hamburg Central Station

- Mon-Fri: 6:00am - 9:00pm
- Sat-Sun: 8:00am - 8:15pm

Hannover

Reisezentrum Hannover Central Station

- Mon-Fri: 6:00am - 9:00pm
- Sat: 7:00am - 9:00pm
- Sun: 8:00am - 9:00pm

Heidelberg

Reisezentrum Heidelberg Central Station

- Mon-Fri: 8:00am - 7:00pm
- Sat-Sun: 10:00am - 6:00pm

Leipzig

Reisezentrum Leipzig Central Station

- Mon-Sun: 8:00am – 8:00pm

Munich

Reisezentrum München Central Station (Munich)

- Daily: 7:00am - 9:00pm

EurAide München Central Station (Munich) (in DB Reisezentrum) – Counter 1

- Mon-Fri: 10:00am - 6:00pm (in summer extended hours)
- Mon-Fri: 8:30am – 1:00pm (January and February)

Reisezentrum München Flughafen (Munich Airport)

DB Counter in Terminal 1

- Mon-Fri: 7:30am - 9:00pm
- Sat-Sun: 8:30am - 6:30pm

Stuttgart

Reisezentrum Stuttgart Central Station

- Mon-Fri: 6.00am - 10:00pm
- Sat-Sun: 7:00am - 10:00pm

TRAVEL INFO & SERVICES

Services on the Train

On the train, you can enjoy different kind of on-board catering with meals, drinks and snacks, [free Wi-Fi](#), [entertainment](#) and special zones for using mobile phones or quiet travel. Pushchairs, folding bikes, scooters, sports equipment (e.g. skis, surfboards) are permitted on board. You can only take bicycles on long-distance trains that can accommodate bicycles. These trains are marked as having bicycle capacity. You will need to purchase a long-distance bicycle ticket and space reservation, more information can be found [here](#).

Passenger Assistance

Page detailing assisted travelling for passengers with reduced mobility is available [here](#) (German).

General Information at the Station

Luggage Assistance

- **Lost and Found**

You can access information and online form for lost items and luggage [here](#). Forms can be submitted up to 4 weeks after the date the items/luggage was lost.

DB also offers luggage transportation services in Germany, more detail is available [here](#).

Airport Links

Berlin

From Berlin Tegel (TXL) Airport there is a frequent bus service (bus TXL – Passes are not valid on the buses) to Berlin Hbf (Central station).

From Berlin Schönefeld (SXF) Airport there are train connections to Berlin Hbf (Central Station) and many other city and regional destinations (direct Regionalbahn and S-Bahn lines (S 9 and S45), every 10 to 20 minutes).

Hamburg (HAM)

From the airport there are connections to Hamburg Hbf (Central station) by train (S-Bahn line S1, every 10 minutes).

Cologne - Köln/Bonn (CGN)

From the airport there are connections to Köln Hbf (Central Station) by train (Regional-Express, S-Bahn lines S13- and S 19, every 5 to 20 minutes) and Bonn Hbf by bus (Express Service SB 60, every 30 minutes – Passes are not valid). A Pass for Germany is valid on Thalys train to/from Düsseldorf Airport, though please note a reservation is compulsory on Thalys trains.

Hannover (HAJ)

From Hannover Langenhagen Airport there are connections to Hannover Hbf (Central Station) by train (S-Bahn line S5, every 30 minutes).

Dresden (DRS)

From the airport there are connections to Dresden Hbf (Central Station) by train (S-Bahn line S2, every 30 minutes).

Düsseldorf (DUS)

From the airport there are connections by Regional-Express and S-Bahn line S1 trains from the station Düsseldorf Flughafen and line S11 from the station Düsseldorf Flughafen Terminal, each every 10 to 30 minutes) to Düsseldorf Hbf (Central Station) and to many other destinations. Hourly ICE services to Cologne, Hannover and Berlin from the station Düsseldorf Flughafen.

Frankfurt (FRA)

From Frankfurt Rhein/Main Airport there are train connections to Frankfurt am Main Hbf (Central Station) and to many other destinations (Regional-Express trains and S-Bahn lines (S8 and S9), every 10 to 15 minutes from Regionalbahnhof). The airport is also directly linked to the national and international long-distance ICE/IC network. ICE and IC trains depart from the Fernbahnhof (long-distance train station). Connections with IC Bus to Hahn, Trier and Luxembourg.

Frankfurt/Hahn (HHN)

IC Bus connections to Trier and Luxembourg, and to Frankfurt am Main Hbf. For days of circulation please refer to www.bahn.com/icbus.

Leipzig/Halle (LEJ)

From the airport there are connections to Leipzig Hbf, Halle(S) Hbf (Central Station) and to other destinations (S-Bahn line S5 or S5 X, every 30 minutes to Leipzig, S 5X every hour to Halle (Saale) as well as IC services to Leipzig/Dresden and Cologne/Hannover (every 2 hours).

Munich (MUC)

From Munich F.J.Strauss Airport there are connections to München Hbf (Central Station) and to many other regional destinations by train (S-Bahn lines S1 and S8, every 10 to 15 minutes).

Stuttgart (STR)

From Stuttgart Echterdingen Airport there are connections to Stuttgart Hbf (Central Station) and to many other regional destinations by train (S-Bahn lines S2 and S3, every 10 to 30 minutes).

Great Britain

PASS COVERAGE

Trains

General Info

A valid Pass for Great Britain can be used on several train services operated by several private railway companies.

Please note: All customers with a **Global Pass** are eligible to travel on the Eurostar (between London and Paris, London and Brussels, and London and Amsterdam/Rotterdam respectively), with a compulsory reservation. However, Interrail Great Britain Pass is not valid on Eurostar. Reservation in Great Britain can be made online [at ACP](#) (€7) or locally for free.

Below is a list of train types that a ER/IR Pass for Great Britain is valid to use

- c2c (no reservation required)
- Caledonian Sleeper (mandatory reservations)
 - All routes
- Chiltern Railways (no reservation required)
- Cross Country (mandatory reservations)
 - All Routes
- East Midlands Trains (mandatory reservations)
 - Example of routes:
 - London – Nottingham (inc. Leicester)
 - London – Sheffield (inc. Leicester, Derby)
 - Norwich – Liverpool (inc. Peterborough, Nottingham, Sheffield, Manchester)
- Gatwick Express (no reservation required)
- Grand Central (mandatory reservations)
 - Example of routes:
 - London – Sunderland (inc. York)
 - London – Bradford (inc. Doncaster)
- Greater Anglia (mandatory reservations)
 - Example of routes:
 - London – Norwich (inc. Colchester, Ipswich)
- Great Northern (no reservation required)
- Great Western Railway (mandatory reservations)

- Example of routes:
 - London – Cardiff
 - London – Bristol
 - London – Penzance (inc. Exeter)
 - London - Gloucester
- Heathrow Express (no reservation required)
- Hull Trains (mandatory reservations)
 - Example of routes:
 - London – Hull (inc. Doncaster)
- London North Eastern Railway (mandatory reservations)
 - Example of routes:
 - London – Edinburgh (inc. York, Newcastle)
 - London – Leeds (inc. Doncaster)
- London Northwestern Railway (no reservation required)
- London Overground (no reservation required)
- Merseyrail (no reservation required)
- Northern (no reservation required)
- ScotRail (no reservation required)
- Southeastern (mandatory supplement to travel on High Speed services out of St Pancras)
- Southern (no reservation required)
- South Western Railway (no reservation required)
- TfL Rail/Crossrail (no reservation required)
- Thameslink (no reservation required)
- Trans Pennine Express (mandatory reservations)
 - Example of routes:
 - Leeds – York
 - Newcastle – Leeds
 - Manchester Airport – Sheffield
 - Manchester Piccadilly – Glasgow Central
 - Manchester Piccadilly – Edinburgh
 - Manchester Piccadilly – Leeds – Newcastle
 - Manchester Piccadilly – Huddersfield
 - Leeds – Huddersfield
- Virgin Trains West Coast (mandatory reservation)
 - Example of routes:
 - London – Glasgow (inc. Crewe, Preston, Oxenholme Lake District, Penrith & Carlisle)

- London – Birmingham
- London – Manchester (inc. Crewe)
- London – Holyhead (inc. Crewe, Chester)
- West Midlands Railway (no reservation required)

Below is a list of train types that a ER/IR Pass for Great Britain is Not valid to use

- South Eastern High Speed (supplement payable at station to board)

Where to find more information:

Info: For more details about where your valid Pass can be used, please go to www.raildeliverygroup.com. For more details of an overview of train companies in the UK, please visit [here](#).

PASS BENEFITS

Transport

Ferries

Irish Ferries

Benefit: If you're planning on travelling between Great Britain and France by boat, you can enjoy a **30% discount** with Irish Ferries on the following routes:

- Dublin Ferryport - Holyhead
- Pembroke - Rosslare

Info: To make a reservation go to www.irishferries.com. For help or assistance, please use the following telephone numbers: Ireland +353 (0)818 300 400, France +33 (0)233 234 444 or +33 (0)170 720 326 (in French).

Please note: Reservation is strongly recommended.

Stena Line

Benefit: Travel by boat between Great Britain and France, Ireland, or the Netherlands for less with discounted passage on Stena Line. Pass holders benefit from up to **30% discount** on foot passenger fares on the following routes:

- Liverpool - Belfast
- Cairnryan - Belfast
- Holyhead - Dublin Port

- Fishguard - Rosslare
- Harwich - Hoek van Holland

Benefit code: EURAIL

Info: Discounted tickets can be booked by phone or purchased at the port on presentation of the Rail Pass. Phone UK +44 (0)8445 762 762, Ireland: +353 (0)1907 5388. For more information go to www.stenaline.com.

Accommodation

MEININGER Hotels

Benefit: Enjoy a **10% discount** at the MEININGER Hotel in London when you book online at www.meininger-hotels.com.

Info: If you have any questions or need help, contact: welcome@meininger-hotels.com or +49 (0)30 6663 6100.

Please note: This offer cannot be combined with any other offer, promotion or discount.

Attractions

Old City of London Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Old City of London Tour.

Benefit code: EURAIL20 or INTERRAIL20

Info: For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20** or **INTERRAIL20** before check out process to apply your discount.

Please note: Please bring your Eurail Pass with you to the tour, as you will be asked to present it as proof alongside your discounted SANDEMANs tour ticket. If you are unable to show your Eurail Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

Edinburgh Dark Side Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Edinburgh Dark Side Tour.

Benefit code: EURAIL20 or INTERRAIL20

Info: For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20** or **INTERRAIL20** before check out process to apply your discount.

Please note: Please bring your Eurail Pass with you to the tour, as you will be asked to present it as proof alongside your discounted SANDEMANs tour ticket. If you are unable to show your Eurail Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

Edinburgh Castle Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Edinburgh Castle Tour.

Benefit code: EURAIL20 or INTERRAIL20

For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20** or **INTERRAIL20** before check out process to apply your discount.

Please note: Please bring your Eurail Pass with you to the tour, as you will be asked to present it as proof alongside your discounted SANDEMANs tour ticket. If you are unable to show your Eurail Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

York City Card

Offer: Discover the city of York for less thanks to your Pass. Show your Eurail or Interrail Pass at the Visitor Information Centre 1 Museum street York YO1 7DT to get the 20% discount or use the discount code EURAIL1819 or at www.yorkpass.com.

Info: Offers are applicable for all pass types, e.g. 1, 2, 3, 6-day adult and child passes. York Pass includes free entry to over 40 York and Beyond Attractions – FREE Guidebook and 24 hr city sightseeing bus ticket with each pass.

Please note: York Passes are activated at the first attraction visited. York Passes permit one entry per attraction. York Pass is not a fast track pass. Please do check attraction opening times and for more information, visit www.yorkpass.com.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlets:

- Ashford Designer Outlet, near London
- Cheshire Oaks Designer Outlet, near Manchester

- York Designer Outlet

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher.

Info: Show your Pass at the Information Centre to receive all your offers. The offers valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass, cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com

TRAVEL INFO & SERVICES

Services on the Train

[On-board services](#) available are vary, such as catering, wi-fi and sleeper trains. Each train company has each own policy, you can find more information about carrying bicycle on board [here](#). Detail information about various services on different trains can also be accessed through [journey planner](#).

Passenger Assistance

Mobility Service

Booking assistance will be simple. You only need to contact one train company and they will organize assistance for your whole journey. You can book assistance by phone or online with the company directly or centrally here:

- disabledpersons-railcard.co.uk/travel-assistance/
- 0800 022 3720
- 0845 60 50 600 textphone/minicom

More information about assistance for passengers with disabilities or reduced mobility can be found [here](#)

General Information at the Station

General Stations Services

There is a searchable database of all stations in the United Kingdom, you can find further [here](#). Station services and facilities are detailed for each individual station. Regarding Eurostar, you access the detail information [here](#).

Luggage Assistance

All main stations offer lost luggage assistant. It is advised to contact the relevant [train operating company](#) for assistance with lost luggage.

Airport Links

It's easy to get to and from many of the UK's leading airports by train. You can find information about related airports [here](#).

Greece

PASS COVERAGE

Trains

General Info

A valid Pass for Greece can be used on all train services run by the railway company **TRAINOSE** and also valid between Athens and Patras by train (Athens - Kiato) and by bus (Kiato-Patras).

Below is the list of all train types that a valid ER/IR Pass for Greece is valid to use

- InterCity (mandatory reservations but free of charge)
- Long distance interregional trains (mandatory reservations)
- Suburban railway (optional reservations)
- The Pelion train (mandatory reservations)
- The Rack Railway (mandatory reservations but free of charge)

Please note: You can book reservations locally at all big railway stations and at the following Trainose Sales Offices: Athens - Sina 6, Thessaloniki - Aristotelous 18.

Where to find more information:

Info: For more information about TRAINOSE go to www.trainose.gr.

Ferries

Greek Island Pass

A valid Greek Island Pass is valid to use for ferry trips within **53 Greek Islands** and to cross Italy and Greece.

- Greek Island Pass 6 trips includes 4 domestic ferry trips and 2 international trips between Greece and Italy
- Greek Island Pass 5 trips includes only 5 domestic ferry trips

Reservations:

- Reservation for **international routes** can be booked online through www.superfast.com or through the Attica Group (Superfast Ferries, Blue Star Ferries & Hellenic Seaways), call center in Athens (Tel. +30 210 8919700) or email to help desk dept.: helpdesk@attica-group.com, or helpdesk@anek-superfast.com.

- Reservation for **domestic routes** can be booked through the Attica Group (Superfast Ferries, Blue Star Ferries & Hellenic Seaways) call center in Athens (Tel. +30 210 8919800) or email to helpdesk@attica-group.com or callcenter@attica-group.com.

For more information about travelling with Greek Island Pass, you can download the brochure on this following [link](#). Itineraries & timetables are subject to change. For more information please visit [Blue Star Ferries](#) and [Hellenic Seaways](#) website.

PASS BENEFITS

Transport

Ferries

Attica Group Greek Islands (Blue Star Ferries & Hellenic Seaways)

Benefit: See more of the Greek Islands and enjoy **30% discount** on economy class tickets for the following domestic routes operated by Blue Star Ferries & Hellenic Seaways:

CYCLADES: Paros, Naxos, Santorini, Anafi, Syros, Tinos, Mykonos, Iraklia, Schinoussa, Koufonissi, Donoussa, Amorgos, Ios, Kythnos, Andros, Sikinos, Folegandros, Kimolos, Milos, Serifos, Kea

DODECANESE: Rhodes, Kos, Patmos, Leros, Tilos, Nisyros, Symi, Kastellorizo, Lipsi, Astypalea, Kalymnos, Karpathos, Kasos

SPORADES: Skopelos, Skiathos, Alonissos

SARONIC ISLANDS: Porto Heli, Aegina, Poros, Hydra, Hermioni, Spetses, Agistri

NORTH & N.E. AEGEAN ISLANDS: Chios, Mytilene, Psara, Oinousses, Lemnos, Ag. Efstratios, Ikaria, Fourni, Samos

CRETE: Heraklion & Chania

Information about timetables can be found on:

<https://www.bluestarferries.com/en/travel-with-us/domestic-lines/timetables.html>

Info: To make a reservation contact +30 (0)210 891 9800 or helpdesk@attica-group.com. More information is available at www.bluestarferries.com. Check-in time is one hour prior to departure.

Please note: Discount only applies if you have already made a crossing or if you have booked your trip for a crossing in the Adriatic Sea (Greece - Italy) with Superfast Ferries or ANEK LINES. Holders of a Greek Islands Pass are entitled to four free trips and a 30% discount on any additional economy class trips. Holders of the new Greek Islands Pass 5-trips are entitled to five trips and a 30% discount on any additional economy class trips.

Attica Group Crete routes (Blue Star Ferries in cooperation with ANEK LINES)

Benefit: Discover Crete and benefit from a **30% discount** on economy class tickets for the following routes operated by Blue Star Ferries and ANEK LINES:

- Piraeus - Chania
- Piraeus - Heraklion

Info: To make a reservation contact +30 (0)210 891 9800 or +30 (0)210 891 9700. Alternatively, you can e-mail helpdesk@attica-group.com or helpdesk1@anek-superfast.com.

Attica Group Greece-Italy (Superfast Ferries in cooperation with ANEK LINES)

Benefit: With your valid Greek Island Pass, you can sail between Italy and Greece for **free** on the following routes operated by Superfast Ferries and ANEK LINES:

- Bari - Corfu (sailings during summer period only)
- Bari - Igoumenitsa
- Bari - Patras
- Ancona - Corfu (sailings during summer period only)
- Ancona - Igoumenitsa
- Ancona - Patras
- Venice - Igoumenitsa
- Venice - Patras
- Venice - Corfu

Info: Benefit includes free air seats or dormitories (where available) for 1st class Pass holders and free deck passage for all other Pass holders. With a One Country Pass for Greece or Italy only, you can get a **30% discount**. Check-in time is two hours prior to departure. Book online at www.superfast.com. On the online booking form, Step:2 Accommodation - find and select your pass in the field "Discount". For Greek Islands Pass holders -> on the online booking form, Step:2 Accommodation - find and select your pass in the field "Offer" Go to "Partnerships" and then "Sail & Rail" for more information.

Find out more at www.superfast.com or contact +30 (0)210 891 9700, helpdesk@attica-group.com or helpdesk@anek-superfast.com.

Please note: These international routes are jointly operated by Superfast Ferries and ANEK LINES. Seasonal surcharges do apply: June and September €15.00 per person, per way; July and August €25.00 per person, per way. Port taxes of €7.00 per person, per way and a fuel surcharge also apply. **The above listed surcharges do not apply to holders of a Greek Islands Pass.**

Contact/Embarkation Information in Greece:

Terminal Station PATRAS

- **Address:** South Patras Port, Akti Dymeon
- **Tel:** +30 (0)2610 622 500 or +30 (0)2610 634 000
- **E-mail:** info.patraport@superfast.com or info.patrasport.bari@superfast.com
- **Info:** A shuttle bus service between the New Port and the Old Port (TRAINOSE train stations) is available (for approximately €1.00). Passengers need to check-in at the New Port (Akti Dymeon)

Terminal Station IGOUMENITSA

- **Address:** New Port Egnatia
- **Tel:** +30 (0)26650 28150
- **E-mail:** info.igoumenitsaport@superfast.com

Terminal Station CORFU

- **Address:** 22 Ethnikis Antistaseos Street, New Port
- **Tel:** +30 (0)26610 81222; **E-mail:** info.corfuport@superfast.com

Contact/Embarkation Information in Italy:

Terminal Station BARI

- **Address:** Stazione Marittima Porto, 6, Corso Antonio de Tulio
- **Tel:** +39 0805282828
- **E-mail:** info.bariport@superfast.com

Terminal Station ANCONA

- **Address:** Via Luigi Einaudi, Zona Mandracchio
- **Tel:** +39 071 202 033-4
- **E-mail:** info.anconaport@superfast.com

Terminal Station VENICE

- **Address:** Via Dell'Ellettronica, Fusina
- **Tel:** +39 041 528 6522
- **E-mail:** info@anekitalia.com

Grimaldi Lines

Benefit: Enjoy a **20% discount on full or special fares** for ship passage, and a **10% discount on accommodation supplements** for Pullman seats, berths, or cabins on Grimaldi Lines ferries taking you between Greece and Italy. Discount applies on the following route:

- Igoumenitsa / Patras - Brindisi

Info: Online booking can be made via www.grimaldi-lines.com. Choosing the agreement EURAIL PASS or INTERRAIL PASS in the related list and entering your Pass Cover code in the “code/number” box. You can find your Pass Cover code in your Travel Diary.

Bookings can also be made by calling a Grimaldi Lines contact centre at +39 081 496 444 (Italy) or +34 902 531 333 (Spain), or by sending an e-mail to info@grimaldi.napoli.it or reservas@grimalditour.com, including a copy of your Pass. Alternatively, you can make a booking at the Grimaldi Tours point of sale in the following locations:

- Napoli, Via Marchese Campodisola 13
- Roma, Via Boncompagni 43
- Palermo, Via Emerico Amari 8
- Or at the Grimaldi Lines Port Offices in Civitavecchia, Livorno, or Barcelona.

Always provide the ticket number which is printed on the Pass Cover (just above the “Control area”). Please visit: www.grimaldi-lines.com for fares, conditions of use, timetables and more information.

Please note: Port taxes, fixed dues, fuel surcharge, and costs for on-board services and meals are excluded from this offer. Discounts are valid upon presentation of a valid Pass.

Minoan Lines Domestic

Offer: Eurail and Interrail Pass holders can travel on all Adriatic routes (operated by Grimaldi Lines) and Minoan domestic lines with **20% discount** on official pricelist. Additionally, travellers receive **20% discount** on all passenger accommodation categories.

Info: Find out more at www.minoan.gr. To make a reservation please contact +30 210 4145700 or e-mail booking@minoan.gr. Please present your Eurail or Interrail when requested.

Please note: The discount is not cumulative with other discounts of the standard commercial policy, except for the 20% early booking offer in the Adriatic lines. The cancellation policy of the company is valid for tickets with the offer above. Check-in time is two hours prior to departure. Fuel surcharge may apply.

Accommodation

Novus City Hotel

Benefit: Enjoy a **20% discount** on your stay at Novus City Hotel in Athens. Novus City Hotel is a 4-star hotel conveniently located in the centre of Athens.

Info: Find out more at <http://www.novushotel.gr/>.

Please Note: Pass holders should notify the hotel of their interest of using this offer by sending an e-mail to manager@novushotel.gr. Please show your valid Pass when checking in.

Attractions & Tours

Athens Railway Museum

Benefit: Discover the history of train travel in Greece by visiting the Athens Railway Museum. Pass holders gain **free admission**.

Info: Athens Railway Museum is open from Tuesday to Saturday 09:00 - 13:00, and is located at Siokou Street 4, Athens.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlets in Athens, Greece.

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The offers valid in participating stores only and cannot be used in conjunction with other offers. Coffee Voucher is valid in all cafés and restaurants. One voucher per valid Eurail or Interrail Pass, cannot be exchanged for cash. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Athens Central Station

International tickets window,

- Mon-Sun: 8:00am - 4:00pm

TRAVEL INFO & SERVICES

Services on the Train

Restaurant services are available on board. Different kind of snacks and beverage are offered at highly competitive prices. More information on board canteen services and prices can be found [here](#).

Passenger Assistance

TRAINOSE provides the following services to individuals with special needs and persons with reduced mobility: [Passengers with disabilities](#).

General Information at the Station

General Stations Services

TRAINOSE offers its passengers and visitors several services at the railway stations, including real-time information on trains' timetable and Wi-Fi hotspots.

Luggage Assistance

- **Luggage Lockers**

[Baggage lockers](#) are now available by TRAINOSE, in designated areas and in selected stations, for passengers and visitors. Information on luggage check-in possibilities, on board luggage norms, and luggage loss and damage compensation can be found [here](#)

Airport Links

Athens:

- From Athens E.Venizelos Airport there is a direct train every hour to Athens Central Railway Station and Pireaus Port.
- From Athens Central Railway Station there is a direct train every hour to Kiato Railway Station (there is a bus connection to Patras with certain trains). Also, there is a connection with Kiato /Patras from Athens E. Venizelos Airport with a change of train at the station Kato Acharnai.

Hungary

PASS COVERAGE

Trains

General Info

A valid Pass for Hungary can be used on all train services run by the national railway company **MÁV-START**, and on all Hungarian railway lines operated by GySEV/Raaberbahn.

Below is a list of all train types that a valid ER/IR Pass for Hungary is valid to use

- Suburban (reservation is not possible)
- Regional (optional reservations)
- Long distance (optional reservations)
- InterCity (mandatory reservations)
- EuroCity (optional reservations)
- Railjet (optional reservations)
- EuroNight (mandatory reservations)

Please note: Reservation is mandatory on EN (EuroNight) and IC (InterCity) trains. When you travel only in Hungary by using International trains like RJ (RailJet) and EC (EuroCity), reservation of these domestic routes is also mandatory. You can book at domestic ticket offices, selected travel agencies, and online [here](#).

Below is a list of train types that a ER/IR Pass for Hungary is Not valid to use

Special Trains which are privately booked for special occasion.

Where to find more information:

Info: For more information about MÁV-START go to www.mav-start.hu, and to find out more about GySEV/Raaberbahn go to www.gysev.hu.

PASS BENEFITS

Lounges

Lounge MÁV-START

1st class Pass holders with a 1st class reservation, a Railjet Business Class seat reservation, or with a single/double sleeping car supplement gain **free access** to the Lounge MÁV-START and services

on the day of travel. The business lounge is situated at Budapest Keleti Railway Station, next to platform nine.

Attractions & Tours

Budapest Card

Benefit: Discover the city of Budapest for less, thanks to your Pass. Passholders can get the 10% discount by using the coupon code EURAIL at [Budapest webshop](#).

Please note: After the online purchase you can redeem your voucher to an actual Budapest Card at the BKK Customer Service Office at Keleti Station (Budapest, Baross tér M4 underground) right after you arrived to Budapest by train.

Info: For more information, visit www.budapestinfo.hu or contact sales@budapestinfo.hu

Hungarian Heritage Railway Park

Benefit: Enjoy a **50% discount** on the entrance fee for the Hungarian Heritage Railway Park, which can be reached by trains running towards Esztergom from Budapest Nyugati Railway Station. You should alight at 'Vasútmúzeum' station.

Info: The Railway Park's full address is Tatai út 95, 1142 Budapest. Please check the website for more information about seasonal opening hours www.vasuttortenetipark.hu/en. Contact the Railway Park by phone on +36 1450 1497 or e-mail info@vasuttortenetipark.hu.

EURAIL AID OFFICE

Budapest Keleti Railway Station, next to platform 9. (Business Lounge)

- Daily: 6:00am - 09.15pm

TRAVEL INFO & SERVICES

Services on the Train

On the train, carrying [bicycle](#) is permitted. More information about travel information such as luggage, pets and more, can be found [here](#).

Passenger Assistance

Assistance for passengers with disabilities and reduced mobility is offered at major stations. More information is available [here](#).

General Information at the Station

General Stations Services

Stations in Hungary offer different service from station to station. Commonly, the available services are sales of domestic/international tickets, office for lost & found property, customer service point, luggage lockers, and assistance for the disabled and people with reduced mobility.

Luggage Assistance

- **Luggage Lockers**

At the main station of the capital city, at **Budapest-Keleti**, luggage lockers are available every day from 03:45 until 24:00.

- **Lost and Found**

At **Budapest-Keleti** Railway Station, lost and found office is opened every day between 04:00 – 23:30.

For further information, please contact the customer support number: **+36-1 444 44 99** for international call, and **06 40 49 49 49** for local call.

Airport Links

Budapest: From Budapest Liszt Ferenc International Airport, there is a bus service (bus 200E) to reach Ferihegy railway station. Then you can continue by train to Budapest Nyugati railway station (trains run approximately every 15 minutes) and to many other destinations in Hungary. In order to get directly to Budapest City Centre from the airport, you can take bus **100E**. Most of international trains are departing from/ arriving to Budapest Keleti railway station.

Please note that passes are not valid.

Ireland

PASS COVERAGE

Trains

General Info

A valid Pass for Ireland can be used in both the Republic of Ireland and in Northern Ireland. A valid Pass for Ireland can be used on all train services run by Iarnród Éireann Irish Rail, which is the national railway company of the Republic of Ireland and includes Dublin Area Rapid Transport (DART), and it can also be used on Translink NI Railways, the national railway company of Northern Ireland.

Below is a list of all train types that a valid ER/IR Pass for Ireland is valid to use

- Regional trains
- EuroCity
- Railjet
- InterCity
- EuroNight

All services and seat reservations are optional.

Where to find more information:

Info: For more information about Iarnród Éireann Irish Rail go to www.irishrail.ie and to find out more about Translink NI Railways go to www.translink.co.uk.

PASS BENEFITS

Ferries

Irish Ferries

Benefit: If you're planning on travelling by boat from Ireland to France or Great Britain, you can enjoy a **30% discount** for Irish Ferries on the following routes:

- Cherbourg - Rosslare (February to December)
- Dublin Ferryport - Holyhead
- Pembroke - Rosslare
- Roscoff - Rosslare (May to September)

Info: For more information about this offer go to <http://www.irishferries.com/uk-en/faq/rail-travel-cards/>. To make a reservation go to www.irishferries.com. For help or assistance, please use the following telephone numbers: Ireland +353 (0)818 300 400; France +33 (0)233 234 444 or +33 (0)170 720 326 (in French).

Please note: Sailings do not operate every day on the Roscoff - Rosslare and Cherbourg - Rosslare routes, and a reservation is either compulsory or strongly recommended for all crossings.

Stena Line

Benefit: Travel by boat from Ireland to Great Britain, France, or the Netherlands for less with discounted passage on Stena Line. Pass holders receive up to a **30% discount** on foot passenger fares on the following routes:

- Belfast - Liverpool
- Belfast - Cairnryan
- Dublin Port - Holyhead
- Rosslare – Fishguard
- Rosslare – Cherbourg

Benefit code: EURAIL.

Info: Discounted tickets can be booked by phone or purchased at the port upon presentation of the Rail Pass. Phone UK +44 (0)8445 762 762, Ireland: +353 (0)1907 5388. For more information go to www.stenaline.com.

Attractions & Tours

EPIC The Irish Emigration Museum

Benefit: Pass holders can enjoy a **20% discount** on The Irish Emigration Museum. How to redeem the offer:

- by presenting your Pass at EPIC ticket desk
- by visiting tickets.epicchq.com and using promo code RAIL20 when making a booking

Info: This discount is not valid with the combo tickets with select partners. For more information please contact us directly on +353 1 906 0861 or by email at info@epicchq.com. This special offer is valid until 31/12/2019.

EURAIL AID OFFICE

Republic of Ireland

Irish Rail - Customer Information Centre
Connolly Station, Dublin 1

- Mon - Fri 9:00am - 5:00pm

Northern Ireland

NIR Travel - Europa Bus Centre
Great Victoria Street, Belfast

- Mon - Fri 9:00am - 5:00pm
- Sat 9:00am - 12:30pm

TRAVEL INFO & SERVICES

Services on the Train

On the train, you can enjoy different kind of [catering services](#) and [internet/electronic](#) access. Travelling with [pets](#) is possible. Carrying bicycles is permitted with various conditions, depending on the train type. More information can be found [here](#). You can also access [Irish railway journey planner](#), where the on-board services are displayed for each connection.

Passenger Assistance

Webpage displaying the facilities for passengers with disabilities, together with contact details for optimal assistance and further information can be found [here](#).

General Information at the Station

General Stations Services

The [station overview](#) displays the services provided at each station such as internet access, toilets, refreshment, etc.

Luggage Assistance

In case of lost luggage, it is advised to either call **+353 1 836 6222**, or contact the terminal station of the service you travelled on. A list of stations can be found [here](#).

Airport Links

Dublin: From the airport Airlink buses go to Heuston and Connolly railway station (bus 747).

Belfast: Sydenham railway station is a 15-minute walk from George Best City Airport. Bus connections to George Best City Airport & Belfast International Airport are available from Europa Bus Centre located beside Great Victoria Street Railway Station.

Please note that passes are not valid on bus services.

Italy

PASS COVERAGE

Trains

General Info

A valid Pass for Italy can be used on all train services run by **Trenitalia**, and on services run by Trenord, not including the Malpensa Express

Please note: Only 1st class Passes are valid on the Leonardo Express (Roma Termini - Fiumicino Airport).

Below is a list of all train types that a valid ER/IR Pass for Italy is valid to use

- Trenord regionale (optional reservations)
- InterCity (recommended reservations)
- Leonardo Express (only available for 1st class Pass)
- Frecciarossa (mandatory reservations)
- Frecciargento (mandatory reservations)
- Frecciabianca (mandatory reservations)
- InterCity Notte (mandatory reservations)

Please note: Reservation is mandatory for these following trains: Le Frecce/ Frecciarossa/ Frecciargento/ Frecciabianca, EC (EuroCity), and EuroCity (via Brennero). You can book online via Trenitalia as a 'Global Pass' fare. E-reservations are available via the Rail Planner App, Trenitalia's appointed agencies in Europe/overseas, on Trenitalia [website](#) and via eurail.com.

Where to find train information:

Info: For more information about Trenitalia go to www.trenitalia.com, and for more information about Trenord please go to www.trenord.it.

PASS BENEFITS

Transport

Thello International Night and Day Trains between France and Italy

Benefit: If your Pass is valid in both Italy and France, you can enjoy a **25% discount** on adult fares on the following night and day trains between Italy and France.

- Venice – Padova – Vicenza – Verona – Brescia – Milan – Dijon - Paris
- Milan - Pavia - Voghera - Genova - Savona - Finale Ligure - Albenga – Alassio - Diano Marina – Imperia - San Remo – Vintimille – Menton – Monaco – Nice – Antibes – Cannes - St. Raphael - Les Arcs – Toulon - Marseille

Info: Bookings can be made via www.thello.com and www.trenitalia.com. Alternatively, you can make a booking in France at the Thello self-service ticket machines and at Thello Boutiques at Paris Gare de Lyon and Nice Ville. In Italy, bookings can be made at Trenitalia ticket windows and self-service ticket machines. In other countries, you can make a booking at any of the points of sale listed on www.trenitalia.com.

Please note: The discounted fare is subject to availability. Non-exchangeable fares can sometimes be cheaper than Pass holder fares. Pass holder fares cannot be purchased on board.

Ferries

Attica Group Italy-Greece (Superfast Ferries in cooperation with ANEK LINES)

Benefit: With your valid Pass, you can sail between Italy and Greece for **free** on the following routes operated by Superfast Ferries and ANEK LINES:

- Bari - Corfu (sailings during summer period only)
- Bari - Igoumenitsa
- Bari - Patras
- Ancona - Corfu (sailings during summer period only)
- Ancona - Igoumenitsa
- Ancona - Patras
- Venice - Igoumenitsa
- Venice – Patras
- Venice - Corfu

Info: This Benefit includes **free air seats or dormitories (where available)** for 1st class Pass holders and **free deck passage** for all other Pass holders. If you have a Greek Islands Pass you can enjoy two free trips in a 4-bed shared cabin (for 1st Class pass holders) and in dormitories or air seats (for 2nd Class pass holders). With a One Country Pass for Greece or Italy only, you can get a **30% discount**. Check-in time is two hours prior to departure. Book online at www.superfast.com. On the online booking form, Step:2 Accommodation - find and select your pass in the field "Discount". For Greek Islands Pass holders -> on the online booking form, Step:2 Accommodation - find and select your pass in the field "Offer". Go to "Partnerships" and then "Sail & Rail". Find out more at www.superfast.com or contact +30 210 891 9700, helpdesk@attica-group.com or helpdesk@anek-superfast.com.

Please note: These international routes are jointly operated by Superfast Ferries and ANEK LINES. Seasonal surcharges do apply: June and September €15.00 per person, per way; July and August €25.00 per person, per way. Port taxes of €7.00 per person, per way and a fuel surcharge do also apply. **The above listed surcharges do not apply to holders of a Greek Islands Pass.**

Contact/Embarkation Information in Italy:

Terminal Station BARI

- **Address:** Stazione Marittima Porto, 6, Corso Antonio de Tulio
- **Tel:** +39 0805282828
- **E-mail:** info.bariport@superfast.com

Terminal Station ANCONA

- **Address:** Via Luigi Einaudi, Zona Mandracchio
- **Tel:** +39 071 202 033-4
- **E-mail:** info.anconaport@superfast.com

Terminal Station VENICE

- **Address:** Via Dell'Ellettronica, Fusina
- **Tel:** +39 041 528 6522
- **E-mail:** info@anekitalia.com

Contact/Embarkation Information in Greece:

Terminal Station PATRAS

- **Address:** South Patras Port, Akti Dymeon
- **Tel:** +30 (0)2610 622 500 or +30 (0)2610 634 000
- **E-mail:** info.patraport@superfast.com or info.patrasport.bari@superfast.com
- **Info:** A shuttle bus service between the New Port and the Old Port (TRAINOSE train stations) is available (for approximately €1.00). Passengers need to check-in at the New Port (Akti Dymeon)

Terminal Station IGOUMENITSA

- **Address:** New Port Egnatia
- **Tel:** +30 (0)26650 28150
- **E-mail:** info.igoumenitsaport@superfast.com

Terminal Station CORFU

- **Address:** 22 Ethnikis Antistaseos Street, New Port
- **Tel:** +30 (0)26610 81222; E-mail: info.corfuport@superfast.com

Grimaldi Lines

Benefit: Enjoy a **20% discount** on full or special fares for ship passage, and a 10% discount on accommodation supplements for Pullman seats, berth or cabins on Grimaldi Lines ferries taking you between mainland Italy and Sardinia, Spain or Greece. Discount applies on the following routes:

- Barcelona - Civitavecchia
- Barcelona - Porto Torres (Sardinia)
- Barcelona - Savona
- Brindisi - Igoumenitsa / Patras
- Civitavecchia - Porto Torres (Sardinia)
- Livorno - Palermo
- Livorno - Olbia
- Palermo - Salerno
- Salerno – Catania
- Catania – Malta
- Salerno – Malta

Info: Online bookings can be made via www.grimaldi-lines.com. Choosing the agreement EURAIL PASS or INTERRAIL PASS in the related list and entering the Pass Cover code in the “code/number” box. You can find your Pass Cover code in your Travel Diary.

Bookings can also be made by calling a Grimaldi Lines contact centre at (+39) 081 496 444 (Italy) or (+34) 902 531 333 (Spain), by sending an e-mail to info@grimaldi.napoli.it or to reservas@grimalditour.com, including a copy of your Pass, or at the following Grimaldi Tours points of sale in the following locations:

- Napoli, Via Marchese Campodisola 13
- Roma, Via Boncompagni 43
- Palermo, Via Emerico Amari 8
- Or at the Grimaldi Lines Port Offices in Civitavecchia, Livorno or Barcelona.

Always provide the ticket number which is printed on the Pass Cover (just above the ‘Control area’). Please visit: www.grimaldi-lines.com for fares, conditions of use, timetables and more information.

Please note: Port taxes, fixed dues, fuel surcharge and costs for on-board services and meals are excluded from this offer. Discounts are only valid upon presentation of a valid Pass.

Grimaldi Minoan Lines International

SNAV

Benefit: Sail along the Italian coast in comfort, or between Italy and Croatia, at a discounted price on SNAV ferries. Pass holders benefit from a **20% discount** on crossings and accommodation, including ship passage, Pullman seats, berths and cabins. This Benefit applies to the following routes:

- Ancona (Italy) – Split/Spalato (Croatia)
- Napoli (Italy) – Procida (Italy)
- Napoli (Italy) – Ischia Casamicciola (Italy)
- Napoli (Italy) – Eolian Islands (Stromboli, Panarea, Salina Santa Marina, Vulcano, Lipari) (Italy)
- Napoli (Italy) – Ventotene (Italy) – Ponza (Italy)

Benefit code: snaveurail

Info: Bookings can be made by e-mail: booking@snav.it, online at <http://www.snav.it/en>, or by phone +39 081 428 5555 or +39 071 207 6116. A valid Pass must be shown on board together with the SNAV ticket.

Please note: The discount is applied to either standard or special ticket fares only and can be added to other special tariffs and/or other promotion offered at the moment of the reservations. Tickets issued with the special tariff are refundable and may be changed under the conditions of use published on www.snav.it and detailed in <http://www.snav.it/informazioni-utili/condizioni-di-trasporto.html>.

Attractions & Tours

City Sightseeing

Benefit: See more of Italy with **20% off** City Sightseeing bus and boat tours in the following cities: Genova, Firenze, Livorno, Milano, Napoli, Padova, Roma, Torino, and Verona.

Info: To receive your discount, please show your valid Pass when purchasing your tickets. Find out more at www.city-sightseeing.it and www.trenitalia.com.

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Designer Outlets:

- Barberino Designer Outlet, near Florence

- Castel Romano Designer Outlet, near Rome
- La Reggia Designer Outlet, near Naples
- Noventa di Piave Designer Outlet, near Venice
- Serravalle Designer Outlet, near Milan

Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Bari

Trenitalia Ticket Office
Stazione Bari Centrale (main train station)

- Daily: 7:30am - 8:00pm

Bologna

Trenitalia Ticket Office
Stazione Bologna Centrale

- Daily: 7:00am - 7:30pm

Agenzie 365
c/o BOLOGNA Railway Station
P.zza Medaglie D'Oro interno stazione

- Mon – Fri: 9.00am – 5.00pm
- e-mail: bologna.gb@agenzie365.it
- Phone: + 39 051 022 6070

Bolzano

Agenzie 365
Inside Stazione Bolzano (main train station)

- Daily: 8:00am - 8:00pm

Florence

Trenitalia Ticket Office Stazione Firenze SMN

- Daily: 7:00am - 8:00pm

Agenzie 365

Inside Stazione Firenze Santa Maria Novella (main train station) – Ticketing Hall

- Daily: 8:00am - 8:00pm

Fiumicino

Agenzie 365

Fiumicino Airport - Stazione Fiumicino

- Daily: 8:00am - 8:00pm

Punto Nel Mondo

Fiumicino Airport -T3 Departure Level

- Daily: 7:00am – 9:00pm

Punto Nel Mondo

Fiumicino Airport -T1 Arrival Level

- Daily: 7:00am – 9:00pm

Genova

Trenitalia Ticket OfficeStazione Genova PP

- Daily: 6:00am - 7:20pm

Agenzie 365

Inside Stazione Genova Piazza Principe (main train station)

- Daily: 8:00am - 8:00pm

Agenzie 365

Inside Stazione Genova Brignole

- Daily: 8:00am - 8:00pm

Milan

Trenitalia Ticket Office

Stazione Milano Centrale

- Daily: 6:00am - 9:00pm

Agenzie 365

Inside Stazione Milano Centrale (main train station)

- Daily: 8:00am - 8:00pm

Lux Viaggi

Via Ponte Seveso. 40

Mon - Fri: 9:00am – 1:00pm & 2:30pm - 6:30pm

- Sat: 9:30am – 12:30pm

Naples

Trenitalia Ticket Office
Stazione Napoli Centrale

- Daily: 6:15am - 9:00pm

Agenzie 365

Inside Stazione Napoli Centrale (main train station)

- Daily: 8:00am - 8:00pm

Pisa

Trenitalia Ticket Office
Stazione Pisa

- Daily: 6:00am - 9:00pm

Rome

Trenitalia Ticket Office
Stazione Roma Termini

- Daily: 6:33am - 10:05pm

Agenzie 365

Inside Stazione Roma Termini – Main Hall (main train station)

- Daily: 8:00am – 8:00pm

Agenzie 365

Inside Stazione Roma Termini – Track 24 (main train station)

- Daily: 8:00 – 8:00pm

Turin

Trenitalia Ticket Office
Stazione Torino PN

- Daily: 6:00am - 9:00pm

Venice

Trenitalia Ticket Office
Stazione Venezia Santa Lucia

- Daily: 7:00am - 8:00pm

Agenzie 365

Inside Stazione Venezia Santa Lucia (main train station)

- Daily: 8:00am - 8:00pm

Agenzie 365

Inside Stazione Venezia Mestre

- Daily: 8:00am - 8:00pm

TRAVEL INFO & SERVICES

Services on the Train

On the train, you can enjoy different kind of [catering services](#), [entertainment](#) and [car rental](#). Travelling with [pets](#) is also possible.

Passenger Assistance

Special assistance (free service) at stations in Italy for elderly passengers and those with disabilities are [available](#).

General Information at the Station

General Stations Services

There is an official guide in English to 13 major stations on the Italian rail network, with access to individual stations' websites, maps and guide to services: [here](#). You can also access live updates on arrivals and departures from major stations in Italy at [Trenitalia live traffic info](#).

Luggage Assistance

Long-distance luggage transfer between postal addresses in Italy, easy luggage service and other services regarding luggage can be found [here](#). Left luggage points and porter reservation service (in Italian) is available [here](#).

Taxi Transfer

Freccia Transfer provides an integrated taxi reservation service through Trenitalia. The fees charged are based on mileage. Service is available in 7 European languages. Find more about this service [here](#).

Airport Links

Rome: From Roma Fiumicino Airport there are connections to Roma Tiburtina/Ostiense (train every 15 minutes- all passes are accepted) and Roma Termini (Leonardo Express, every 30 minutes - **only 1st class Passes are valid**).

Twice a day, there is a Frecciargento high speed train to/from Florence/Bologna/Padova/Venice (the **seat reservation is mandatory**).

Milan: From Milan Malpensa Airport there are connections to Milano Centrale (Bus: Malpensa Shuttle), Milano Bovisa / Milano Cadorna / Milano Porta Garibaldi (Express train Trenord).

Please note that passes are not valid.

Lithuania

PASS COVERAGE

Trains

General Info

A valid Pass for Lithuania can be used on main connections to and from the capital city, Vilnius. Key routes include:

- Vilnius – Kaunas
- Vilnius – Ignalina
- Vilnius – Klaipeda
- Vilnius – Varena
- Vilnius – Trakai
- Vilnius - Airport

The main international route relevant to Pass holders is: Kaunas to Bialystok in Poland (note: other international routes run into countries are not covered).

Below is a list of all train types that a valid ER/IR Pass for Lithuania is valid to use

- One Country Pass holders will be able to travel to all domestic routes, without exceptions. Additional reservation costs will be applied only for the 1st class service in the domestic routes.

Below is a list of train types that a ER/IR Pass for Lithuania is Not valid to use

- International routes run into other countries (except to Bialystok in Poland)

Where to find more information:

Info: For more information about trains in Lithuania, please go to www.traukiniobilietas.lt.

PASS BENEFITS

Attractions & Tours

"Lietuvos geležinkeliai" Railway Museum

Benefit: Pass holders can learn more about the history of trains and railways in Lithuania for free at the "Lietuvos geležinkeliai" Railway Museum.

Info: The museum is located in the Vilnius Railway Station.

EURAIL AID OFFICE

Vilnius

Mindaugo str. 12, Vilnius LT-03225

+370 700 55111

nuomone@litrail.lt

TRAVEL INFO & SERVICES

Services on the Train

You can enjoy travelling with [pets](#) on board with Lietuvos Gelezinkeliai. Carrying [bicycles](#) is also permitted with additional terms and conditions apply. More information about services on the train can be found [here](#).

Passenger Assistance

Mobility Service

Information about services offered for passengers with reduced mobility, with contact information for arranging personal assistance is available [here](#). Assistance must be requested not later **than 24 hours** before the departure of the train and **48 hours** for international services). [Discount](#) is also applicable by providing documents required. Information can also be accessed over the phone in: **8 700 55 111**

General Information at the Station

General Stations Services

You can find the list of several services option such as customer service and service order provided by Lietuvos Gelezinkeliai with contact information [here](#). Planning routes with Lithuanian's train can also be made [online](#).

Luggage Assistance

- **Luggage Lockers**

To improve passengers' comfort at railway stations, electronic luggage storage facilities are offered at several stations. Detail of information can be found [here](#)

Airport Links

There is [a special train](#) "Vilnius-Airport" running regularly from Vilnius railway station. The train shuttles 16 times a day, it takes 7 minutes to arrive to the airport from the railway station. The ticket costs EUR 0.70 and can be purchased on-line, in the train and at the railway station.

Please note that passes are not valid.

Luxembourg

PASS COVERAGE

Trains

General Info

A valid Pass for Luxembourg can be used on all train services run by the national railway company CFL.

Below is the list of all train types that a valid ER/IR Pass for Luxembourg is valid to use

- Regional Bahn (RB) (No reservations needed)
- Regional Express (RE) (No reservations needed)

Where to find more information:

Info: To find out more about CFL go to www.cfl.lu.

PASS BENEFITS

Shopping

McArthurGlen Designer Outlet

Benefit: Enjoy a **free VIP Shopping experience** at McArthurGlen Designer Outlet Luxembourg. Pass holders are entitled to the following special offers:

- A Fashion Passport giving you an additional 10% off outlet prices at participating shops.
- A free coffee voucher.

Info: Show your Pass at the Information Centre to receive all your offers. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Luxembourg Central Station

- Daily: 6:00am - 8:00pm

TRAVEL INFO & SERVICES

Services on the Train

Travelling with [pets](#) and [pushchairs](#) on board is possible. Carrying bicycles is permitted with various conditions, depending on the train type. More information can be found [here](#).

Passenger Assistance

Mobility Service

Information about services offered for passengers with reduced mobility, with contact information for arranging personal assistance is available [here](#). Assistance must be requested a minimum of **1 hour** in advance for national domestic services and **48 hours** for international services).

General Information at the Station

General Stations Services

You can find the list of stations in Luxembourg with contact information and overview of various services available for different stations [here](#).

Luggage Assistance

In order to retrieve **lost property**, you can contact the Lost Property office by telephone on **+352 49 90 55 74**. This service is available every day from **06:00 to 21:30**. Left luggage services can be contacted at **+352 49 90 55 74**. This service is opened every day from **06:00am to 09:30pm**.

Airport Links

Luxembourg: from Findel Airport bus 16 goes to the railway station.

Please note that passes are not valid.

Montenegro

PASS COVERAGE

Trains

General Info

A valid Pass for Montenegro can be used on all train services run by the national railway company ZPCG.

Below is the list of all train types that a valid ER/IR Pass for Montenegro is valid to use

- Regional train (optional reservations)
- International train (INT) (optional reservations)
- Night train (NT) (mandatory reservations)

Where to find more information:

Info: To find out more about ZPCG go to www.zpcg.me.

TRAVEL INFO & SERVICES

Services on the Train

ZPCG provides free wireless internet on all their CAF EMU trains. Carrying bicycles is allowed on local trains and some international connections, with special ticket. You can find more information about the routes, prices and points of sale [here](#).

General Information at the Station

General Stations Services

There is no lockers for luggage at stations. In case of lost/found items, passengers can find information from the train officers on board or to the ticketing officer at the station. It is also possible to write to ZPCG management in case of lost/found.

For more specific information regarding services, it is advised to call one of the following numbers:

- Bar: +382 30/301-615; 301-62
- Podgorica: +382 20/441-211; 441-212
- Bijelo Polje: +382 50/478-560

Airport Links

Montenegro's main international airport is Podgorica airport. Another international airport is close to Tivat, Montenegro's coastal city.

The Netherlands

PASS COVERAGE

Trains

General Info

A valid Pass for the Netherlands can be used on all train services run by the national railway company **NS**, and on the following private railway lines:

- R-net
- Arriva
- Connexion/Breng
- DB Regio/Eurobahn
- Syntus/Keolis

Please note: A valid Pass for the Netherlands can also be used on Thalys trains to and from Paris, but please note a **reservation is compulsory** and your Pass must also be valid in France.

A valid Pass for the Netherlands can also be used on the Eurostar trains to and from London via Brussels, but please note a **reservation is compulsory**.

Below is the list of all train types that a valid ER/IR Pass for the Netherlands valid to use

- Intercity (IC) (no reservations possible)
- Sprinter (RE) (no reservations possible)
- Intercity Direct (ICd)
- ICE (optional reservations)
- Intercity Berlin (IC) (optional reservations)
- Intercity Brussels (IC) (no reservations possible)
- Thalys (THA) (mandatory reservations)
- Eurostar (EUR) (mandatory reservations)

Please note: Reservations for Eurostar can be booked via Rail Planner App, www.eurostar.com or www.nsinternational.nl. Reservation for Thalys is available via Rail Planner App, Rail Europe channels, at stations, call centers, Eurail/Interrail websites, other GSA of Interrail/Eurail, B-europe separate booking environments, www.nsinternational.nl or at DB (Deutsche Bahn) ticket windows.

Where to find more information

Info: To find out more information about NS go to www.ns.nl.

PASS BENEFITS

Transport

Ferries

Stena Line

Benefit: Travel by boat between the Netherlands and Great Britain for less with discounted passage on Stena Line. Pass holders benefit up to **30% discount** on foot passenger fares on the following route:

- Hoek van Holland – Harwich

Benefit code: EURAIL

Info: There are up to two departures daily and reservation is compulsory. Discounted tickets can be booked by phone or purchased at the port on presentation of the Rail Pass. To find out more, call UK +44 (0)8445 762 762 or Ireland +353 (0)1907 5388. For more information go to www.stenaline.com.

Lounges

NS lounges

Benefit: Pass holders with a 1st class reservation can access the lounge and associated services for free on their day of travel at Amsterdam Centraal, Rotterdam Centraal, and Amsterdam Schiphol stations.

Info: Lounges are open from 08:00 to 20:00 from Monday to Friday, and from 10:00 to 18:00 on Saturdays, Sundays and public holidays.

Accommodation

MEININGER Hotels

Benefit: Enjoy a **10% discount** at MEININGER Hotel in Amsterdam (Orlyplein 1-67) when you book online at www.meininger-hotels.com.

Info: If you have any questions or need help, contact: welcome@meininger-hotels.com or +49 (0)30 6663 6100.

Please note: This Benefit cannot be combined with any other offer, promotion or discount.

Attractions & Tours

Amsterdam Museum

Benefit: Learn all about the history and culture of Amsterdam for less at the Amsterdam Museum. Pass holders are entitled to a **25% discount** on the regular admission price.

Info: To claim your discount, please present your Pass when purchasing your ticket.

Please note: This discount applies only to one adult per Pass and cannot be exchanged for cash. For more information, please visit: www.amsterdammuseum.nl

Hermitage Museum

Benefit: Admire some of the most famous paintings in the world and enjoy a **25% discount** on the regular admission price for the Portrait Gallery of the Golden Age at the Hermitage Museum in Amsterdam. This discount includes the audio tour.

Info: To claim your discount, please present your Pass when purchasing your ticket. For more information, please visit: www.portraitgalleryofthegoldenage.com.

Please note: Children under 12 years old are free.

Amsterdam Red Light District Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Amsterdam Red Light District Tour.

Benefit code: EURAIL20 or INTERRAIL20

Info: For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20** or **INTERRAIL20** before check out process to apply your discount.

Please note: Please bring your Eurail Pass with you to the tour, as you will be asked to present it as proof alongside your discounted SANDEMANs tour ticket. If you are unable to show your Eurail Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

THALYS Related Benefits

Benefit: Pass holders with a Thalys train reservation can enjoy discounts on museums, exhibitions, car rentals, and hotels in The Netherlands.

Info: For more information, please visit www.thalys.com/nl/en/destinations/partner-events

Food & Drinks

Enjoy 30% discount at Grand Café Restaurant 1e Klas

Benefit: Eat for less and receive a 30% discount on your bill at Grand Café Restaurant 1e Klas, located in Amsterdam Central Station.

Show your Eurail or Interrail Pass to get the 30% discount on your bill. To book in advance, send an email to sales@restaurant1eklas.nl.

Info: Grand Café Restaurant 1e Klas is open from 09:30 – 23:00 and located at the platform 2B of Amsterdam Central Station. The restaurant is also accessible without a public transport chip card. The offer is not valid in combination with other offers.

Shopping

Batavia Stad Amsterdam Fashion Outlet

Benefit: Enjoy a **free VIP Shopping experience** at Batavia Stad Amsterdam Fashion Outlet. Pass holders are entitled to the following special offers:

- Your personal VIP Voucher offering **10% extra discounts** on outlet prices.
- A **discount voucher** for food and drink.
- A **free return ticket** for the Shopping Shuttle.

Info: Show your Pass at the Information Centre in Batavia Stad Amsterdam Fashion Outlet to receive all your offers. The shopping shuttle departs every day at 10:00 from in front of Victoria Park Plaza Amsterdam hotel. For more information, please visit www.bataviastad.com.

McArthurGlen Designer Outlet Roermond

Benefit: Enjoy a **free VIP Shopping experience** at McArthurGlen Designer Outlet Roermond. Pass holders are entitled to the following special offers:

- A **10% Discount Card** that can be used for any purchase done in any of the participating shops.
- A free coffee voucher to use at any of the cafes or restaurants in the participating Designer Outlets.

Info: Show your Pass at the Information Centre to receive all your offers. The outlet is just a 15-minute walk from Roermond Central Station. For more information, please visit www.mcarthurglen.com

EURAIL AID OFFICE

Amsterdam

Schiphol Airport Railway station

- Mon-Fri: 6:00am – 9:00pm
- Sat: 6:15am – 9:00pm
- Sun: 6:45pm – 9:00pm

Amsterdam Central Station

- Daily: 5:45am - 9:00pm

Treinreiswinkel Amsterdam

Singel 393, 1012 WN Amsterdam

- Mon-Fri: 9:30am – 5:30pm
- Sat: 10:00am – 5:00pm
- info@treinreiswinkel.nl
- Closed on Sunday and public holidays

Leiden

Treinreiswinkel Leiden

Breestraat 57, 2311 CJ Leiden

- Mon-Fri: 9:30am – 5:30pm
- Sat: 10:00am – 5:00pm
- info@treinreiswinkel.nl
- Closed on Sunday and public holidays

TRAVEL INFO & SERVICES

Services on the Train

On the train, you can enjoy free wifi access, quiet zone and toilets. Detail information is available [here](#). Travelling with [pets](#) is possible. Carrying [bicycles](#) is permitted with various conditions.

Passenger Assistance

Assistance for travelers who have reduced mobility or are visually impaired. Further information is available [here](#).

General Information at the Station

General Stations Services

Information about station facilities such as bicycle parking, food and beverages, toilets and booksellers is available [here](#). You can also find various services at each train station by choosing the station you want to travel to [here](#).

Luggage Assistance

- **Luggage Lockers**

Luggage lockers and depots are available at and around the station to help you safely and easily store your luggage. More information is available [here](#).

- **Lost and Found**

Lost and found luggage information can be accessed through centers and contact information [here](#).

Airport Links

Amsterdam: From Schiphol Airport there are direct trains to Amsterdam Central station, every 10 minutes. From Schiphol there are direct trains to many other destinations in the Netherlands and to Belgium, France and Germany.

Norway

PASS COVERAGE

Trains

General Info

A valid Pass for Norway can be used on all train services run by the national railway company **NSB**. Global Pass and One Country Pass for Norway are also valid for travel between Oslo and Gøteborg (Sweden). However, only Global Pass is valid to travel between Oslo and Stockholm (Sweden) on direct border crossing trains.

Please note: 1st class carriages are not available in Norway. Instead, NSB offers Komfort class to 1st class Pass holders on most trains, subject to availability. Advance reservation is not compulsory, but highly recommended. When obtained locally, reservations are free for 1st class Pass holders. Reservations can be made at NSB stations or by calling the NSB call-centre on +47 61 27 90 88.

Below is a list of all train types that a valid ER/IR Pass for Norway is valid to use

- Local commuter trains (SUB) (optional reservations)
- NSB Regiontog day trains (REG/RE) (optional reservations)
- SJ High Speed trains (HST) (mandatory reservations)
- NSB Regiontog night trains (REG) (mandatory reservations)

Below is a list of train types that a ER/IR Pass for Norway is Not valid to use

- Flåm Railway (Flåmsbana Myrdal - Flåm)
- Flytoget (Airport trains to/from Oslo Airport)

Where to find more information:

Info: To find out more about NSB go to www.nsb.no.

PASS BENEFITS

Transport

Flåm Railway

Benefit: Travel on the scenic Flåm Railway at a reduced price with a valid Pass. Pass holders also benefit from a **30% discount** on ordinary one-way tickets for the Flåm Railway traveling from Flåm to Myrdal.

Info: More information available at www.flamsbana.no.

Please note: Tickets must be purchased in advance at any train station's ticket office in Norway.

FRAM Bus

Benefit: Pass holders benefit from a **50% discount** on the following lines:

- Bus line 420 Åndalsnes – Molde - Åndalsnes
- Bus line 681 Åndalsnes – Ålesund – Åndalsnes

Info: More information available at www.frammr.no

Please note: Tickets can be purchased from the driver with credit card or cash (NOK). Benefit is not available in combination with the offer "Travel like the Locals".

Ferries

Fjord Line

Benefit: Travel by boat from Norway to Sweden or Denmark with Fjord Lines and enjoy a **30% discount**. The following routes are available:

- Hirtshals – Kristiansand
- Hirtshals – Langesund
- Hirtshals – Stavanger
- Hirtshals – Bergen
- Stavanger – Bergen
- Sandefjord – Strömstad

Info: The **30% discount** is available all year and on all routes. It also applies to both passenger fares and air seats (on board of MS Stavangerfjord and MS Bergensfjord), but does not apply to vehicles, cabins, meals, and extras.

For more information click [here](#). Bookings can be made via info@fjordline.com, by phone +47 (0)5146 4099 (Norway), +31 (0)433 270 061 (Netherlands), +49 (0)3821 7097 210 (Germany), at Fjord Line offices or at terminals.

*Book online and save €20 booking fee!

Attractions & Tours

Railway museum in Hamar

Benefit: Take advantage of **free admission** to the Railway Museum in Hamar to learn more about the history of rail travel in Norway.

Info: For more details visit www.norsk-jernbanemuseum.no.

City Cards

Bergen Card

Benefit: Valid Pass holders are entitled to a **20% discount** on the Bergen Card. This discount will apply to the standard price at the time of purchase. Bergen Cards can be purchased online at www.visitBergen.com or in the official Tourist Information Centre in Bergen.

Info: The Tourist Information Centre is located on the Fish Market and at the Service Center at Bergen Airport Flesland. For more information, please visit: en.visitbergen.com/bergen-card.

EURAIL AID OFFICE

Central Station Oslo

- Mon-Fri: 8:00am - 3:00pm

TRAVEL INFO & SERVICES

Services on the Train

On the train, you can enjoy different kind of [food services](#) and [internet/electronic](#) access. Travelling with [pets](#), ski equipment and pushchairs are possible with various conditions, depending on the train type. More information can be found [here](#). You can see the overview of possible services on trains in Norway [here](#).

Passenger Assistance

Mobility Service

Facilities provided regarding passengers with reduced mobility can be found [here](#). They should be booked at least 24 hours in advance, by calling the Customer Service Centre on + 47 477 70 098, the NSB Call Centre on +47 61 05 19 10, or via email to assistanse@banenor.no

General Information at the Station

General Stations Services

Information about station facilities and all services is available for each station by going to their respective page [here](#).

Luggage Assistance

- Luggage Lockers

Most major stations in Norway offer luggage lockers. Availability of the service can be seen in the [station overview](#).

- **Lost and Found**

Lost and found luggage information can be accessed through contact information [here](#).

Airport Links

Oslo: from Oslo Gardermoen Airport there are connections to Oslo S (Central station). Passes are accepted on regional trains, but not on the airport express train/Flytoget. From Torp Sandefjord Airport, free buses transfer to Torp station (4 minutes) and from Torp to Oslo NSB trains every hour.

Poland

PASS COVERAGE

Trains

General Info

A valid Pass for Poland can be used on all train services run by the PKP-dependent railway company **PKP Intercity JSC**, and on train services run by the following companies, which are owned by local government:

- Przewozy Regionalne (Regional Services)
- Koleje Dolnośląskie (with the exception of "Pociąg do kultury" direct trains running from Berlin to Wrocław, as well as "KD Specjal" trains)
- PKP Szybka Kolej Miejska (SKM) w Trójmieście

Below is a list of all train types that a valid ER/IR Pass for Poland is valid to use

- InterCity (IC) (mandatory reservation)
- Express InterCity (EIC) (mandatory reservation)
- Express InterCity Premium (EIP) (mandatory reservation)
- Twoje Linie Kolejowe (TLK) (mandatory reservation)
- REGIO (R) (optional reservation)
- InterREGIO (IR) (optional reservation)
- EuroCity (EC) (mandatory reservation)
- Euro Night (EN) (mandatory reservation)

Please note: You can book reservation of EIP (Express IC Premium) trains at stations in Poland or abroad.

Below is a list of train types that a ER/IR Pass for Poland is Not valid to use

- Arriva (ARR)
- Koleje Mazowieckie (KM)
- Koleje Małopolskie (KML)
- Koleje Śląskie (KS)
- Koleje Wielkopolskie (KW)
- Łódzka Kolej Aglomeracyjna (LKA)
- Szybka Kolej Miejska w Warszawie (SKMW)
- Warszawska Kolej Dojazdowa (WKD)

Where to find more information:

Info: To find out more about PKP Intercity JSC go to www.intercity.pl.

PASS BENEFITS

Transport

Ferries

Polferries

Benefit: Travel by ferry between Poland and Sweden for less with discounted passage on Polferries. Pass holders receive a **20% discount** on adult and student fares on the following routes:

- Świnoujście - Ystad
- Świnoujście - Ronne
- Gdańsk - Nynashamn

Info: Pass holders need to show a valid Pass in the ticketing offices or at the port when purchasing tickets. For more information, please visit: www.polferries.pl. Below are the addresses and contact details of ticket offices:

- Sea Travel Office, Wyszyńskiego 28, 70-203 Szczecin, Poland.
E-mail: mbp.szczecin@polferries.pl.
- Sea Travel Office, Chałubińskiego 8, 00-613 Warszawa, Poland.
E-mail: mbp.warszawa@polferries.pl.
- Ferry terminal, Mjr. Sucharskiego 70, 80-601 Gdańsk, Poland.
E-mail: pax.gdansk@polferries.pl.
- Ferry terminal, Dworcowa 1, 72-606 Świnoujście, Poland.
E-mail: pax.swinoujscie@polferries.pl.

Stena Line

Benefit: Pass holders can travel by ferry between Poland and Sweden for less with discounted passage on Stena Line. Pass holders benefit from up to **30% discount** on foot passenger fares on the following routes:

- Gdynia - Karlskrona

Benefit code: EURAIL

Info: Discounted tickets can be booked online or purchased at the port on presentation of the Rail Pass. For more information go to www.stenaline.com.

TRAVEL INFO & SERVICES

Services on the train

Express InterCity Premium (EIP) trains:

- First class passengers receive hot and cold beverages, some sweets and the meal (dedicated menu)
- Second class passengers receive coffee or tea or mineral water
- Restaurant car is available on the train

Express InterCity (EIC) trains:

- First class passengers receive beverage (with choices) and snacks
- Second class passengers receive beverage (with choices)

Travelling with [pets](#) and [pushchairs](#) are possible with various conditions, depending on the train type. Carrying bicycles is permitted with various conditions. More information about bicycle on board can be found [here](#).

Passenger Assistance

Mobility Service

Accessibility in stations, on trains, contact information and facilities provided regarding passengers with reduced mobility can be found [here](#) (in Polish).

General Information at the Station

General Stations Services

Customer Service Centres (Centrum Obsługi Klienta – COK) is available to provide various services for travellers. In modern and air-conditioned rooms, officers are available to help and give travel advice. Further information can be accessed [here](#).

Luggage Assistance

You can find more information about luggage porter and other transporting services [here](#).

- **Luggage Lockers**

Luggage lockers are available in several stations in Poland. Availability of the service can be accessed [here](#).

- **Lost and Found**

Lost and found items information can be accessed [here](#).

Airport Links

Gdansk:

From **Lech Walesa Airport**:

- 1 train per hour to Gdańsk Dworzec Główny PKP (main station) and 2 trains every 30 minutes to Gdańsk Wrzeszcz operated by SKM (*please note that passes are valid*)
- day bus connections to Gdańsk Dworzec Główny PKP (main station): bus 210
- day bus connections to Sopot Kamienny Potok: bus 122 210
- night bus connections to Gdańsk Dworzec Główny PKP (main station) – Wrzeszcz PKP: bus N3

More information can be found on this following [link](#).

From **Warszawa Chopin Airport**:

- SKM S2/S3 lines to Warszawa Śródmieście/Centrum (center)
- KM-Koleje Mazowieckie local train every hour to Warszawa Centralna railway station
- Bus 175 to Warszawa Centralna (main station) and the city center. More information can be found [here](#).

From **Warsawa Modlin Airport** (Modlin Lotnisko):

- Modlin bus to the Warszawa Centralna (Plac Defilad stop). You can check further information at www.modlinbus.pl and [here](#) (in Polish).
- Koleje Mazowieckie or PKP Intercity connections to Warszawa Centralna (main station)

From **Kraków Balice Airport** (Kraków Lotnisko):

- There are train connections (operated by Koleje Malopolskie). Further information can be found [here](#).
- Day buses available are: 208 and 252, Night bus: 902

Please note that passes are not valid, except for Gdańsk Dworzec Główny to Gdańsk Wrzeszcz route operated by SKM

Portugal

PASS COVERAGE

Trains

General Info

A valid Pass for Portugal can be used on all train services run by the national railway company **CP**.

Below is a list of all train types that a valid ER/IR Pass for Portugal is valid to use

- Regional (R) and InterRegional (IR) (no reservations)
- Urbanos (U) (no reservations)
- Intercity/Intercidades (IC) (mandatory reservations)
- Celta (C) (mandatory reservations)
- Alfa Pendular (IC) (mandatory reservations)
- Trenhotel "Lusitania" (HOT) (mandatory reservations)
- Trenhotel "Sud Expresso" (HOT) (mandatory reservations)

Please note: Reservation is mandatory for these following trains: Alfa Pendular (AP) and Intercidades (IC). You can book locally at stations in Portugal.

Below is a list of train types that a ER/IR Pass for Portugal is Not valid to use

- Trains from the Fertagus Company.
- Chartered trains
- Comboio Histórico do Douro (Douro Historical Train) operates from June to October from Régua to Tua along the Douro river valley.
- Comboio Histórico do Vouga (Vouga Historical Train) operates from June to October from Aveiro to Macinhata do Vouga with a visit to the historical centre of Águeda.
- Miradouro operates from July to September from Porto São Bento station to Régua and back.

Where to find more information:

Info: To find out more about CP, please go to www.cp.pt

PASS BENEFITS

Lounges

CP Lounge

Benefit: Pass holders with a seat reservation in Conforto (1st class) for Alfa Pendular trains (AP), or Preferente/Gran Class (1st class) on the international trains (Sud Expresso or Lusitânia Comboio Hotel) can enjoy a free access to the lounge for up to two hours prior to the train's departure or after its arrival.

Info: The lounge is situated at Lisboa Oriente station and is opened from Monday to Friday except on public holidays.

Please note: Free Wi-Fi is available for guests in the lounge for up to two hours.

City Cards

Porto City Card

Benefit: Explore the city of Porto for less with a valid Pass. Show your Pass at the Tourist Information Centre to get up to **25 % discount** on the Porto City Card.

- **10%** off Porto City Card options including transport
- **25%** off Porto City Card options not including transport

Info: To get your Porto City Card visit one of the following Official Porto Tourism Offices:

- Center: R. Clube dos Fenianos, 25
- Sé: Calçada de D. Pedro Pitões, 15

Find out more at www.visitporto.travel/Visitar/Paginas/PortoCard/PortoCard.aspx or call + 351 (0)300 501 933.

EURAIL AID OFFICE

Lisbon

Estação de Santa Apolónia Lisboa *

Daily: 6:30am - 09:30pm

Estação do Rossio Lisboa*

Mon - Fri (except Public Holidays): 8:00am - 2:30pm and 3:30pm - 7:00pm

Estação do Oriente Lisboa*

Daily: 6:30am - 09:30 pm

Porto

Estação do Porto Campanhã (Oporto) *

Daily: 7:00am - 00:15pm; 1:15 pm - 8:00pm and 9:00pm - 10:00pm

* Activation and support, but no sales or exchange available

TRAVEL INFO & SERVICES

Services on the Train

It is possible if you want to travel with [pets](#). Carrying bicycles is permitted with various conditions. More information about bicycle on board can be found [here](#).

Passenger Assistance

Passengers with reduced mobility can be assisted with the Integrated Mobility Service. More information and contact details for arranging assistance can be found [here](#).

General Information at the Station

General Stations Services

[Here](#) you can find station overview about services provided at each station.

Luggage Assistance

- **Luggage Lockers**

Some stations have coin-operated [luggage lockers](#), where you can leave your bags safely. The information contains price, time limit and station are available with that access.

- **Lost and Found**

In case of lost luggage, it is advised to go to a customer assistance office, or to call the customer care line at **(+351) 707 210 220**

Airport Links

Lisbon: From the airport Humberto Delgado there are connections by underground (Metro) to the following railway stations: Oriente (direct), Rossio (change at Alameda) and Cais do Sodré (change at Alameda).

Porto: From the airport Francisco Sá Carneiro there are direct connections with underground (Metro) to Campanhã station.

Please note that passes are not valid.

Romania

PASS COVERAGE

Trains

General Info

A valid Pass for Romania can be used on all train services run by the national railway company **CFR Calatori**.

Below is the list of all train types that a valid ER/IR Pass for Romania is valid to use

- Regio (RE) (optional reservations)
- InterRegio (IR) (mandatory reservations)
- InterRegioNight (IRN) night trains (mandatory reservations)
- Night Trains (NT) (mandatory reservations)

Please note: You can make reservation for IR (InterRegio) and IRN (InterRegioNight) trains locally at ticket offices/train stations in Romania.

Where to find more information:

Info: To find out more about CFR please go to www.cfrcalatori.ro.

EURAIL AID OFFICE

Bucuresti Nord Railway Station (Bucharest)

- Daily: 0:00am - 11:59pm

Brasov Railway Station

- Daily: 0:00am - 11:59pm

TRAVEL INFO & SERVICES

Services on the Train

On CFR Călători, it is possible if you want to travel with pets in [domestic traffic](#) or [international traffic](#). Carrying bicycles or skis are permitted with various conditions. More information can be found [here](#) for domestic traffic and [here](#) for international traffic.

Passenger Assistance

In some railway stations, CFR Călători provides free [assistance for passengers with disabilities](#).

General Information at the Station

Luggage Assistance

The stations of Sibiu, Alba Iulia and Sighișoara offer luggage storage facilities at a rate of 5 lei for up to three hours, and 10 lei for a period of time more than three hours, up to 24:00 the next day.

Airport Links

Bucuresti: Henri Coanda Airport. Bus 780 from/to Bucuresti Nord railway station or bus 783 from/to Piata Unirii (city center).

Please note that passes are not valid.

Serbia

PASS COVERAGE

Trains

General Info

A valid Pass for Serbia can be used on all train services run by the national railway company **SV**.

Where to find more information:

Info: To find out more about SV please go to www.serbianrailways.rs.

PASS BENEFITS

Attractions & Tours

Serbian Railway museum

Benefit: Pass holders are invited to visit the Serbian Railway Museum for **free** and discover the history of rail travel in Serbia.

Info: The museum is located in the main building of the Serbian Railways (Zeleznice Srbije), about 100m from the old Belgrade 's railway station (6 Nemanjina Street).

EURAIL AID OFFICE

Old building of Beograd Railway Station (Belgrade- Savski trg 2)

- Daily: 00:00 – 19.00

Belgrade railway station (new addresses):

- Belgrade centre (Prokupacka bb)

Daily: 00.00-24.00

International trains departures to: Budapest, Wiena, Zagreb, Ljubljana.

- Topcider (Pionirska bb)

Daily: 06.00-22.00

International trains departures to: Bar, Sofia, Thessaloniki.

Please note: There are transportations available to facilitate this change:

- Bus 36 connects: Belgrade's old building railway station and Belgrade center.

- Bus 38A connects: Belgrade center railway station and Topcider.
- Tram 3 and 3l connect: Belgrade's old building railway station and railway station Topcider.

TRAVEL INFO & SERVICES

Services on the train

The SV [Journey Planner](#) lists the services on the train for a specified journey. Some trains include services such as buffet or restaurant service. Information about carrying bicycle on board is available [here](#).

Passenger Assistance

Accessibility in stations, on trains, contact information and facilities provided to support passengers with reduced mobility can be found [here](#).

Airport Links

Beograd: From Nikola Tesla Airport, city bus 72 goes to the bus station Zeleni Venac (about 500m from Belgrade's old building railway station) and mini-bus line A1 goes to Slavija Square (via Belgrade's railway station).

Please note that passes are not valid in buses and trams.

Slovakia

PASS COVERAGE

Trains

General Info

A valid Pass for Slovakia can be used on all train services run by the national railway company **ZSSK** and also in trains of private carriers **LEO Express** and **Regiojet**.

Below is a list of all train types that a valid ER/IR Pass for Slovakia is valid to use

- RegionalExpress (REx) and Osobný Vlák (Os) (no reservation)
- Express (Ex), Rýchlik (R) and Regionálny Rýchlik (RR) (optional reservation)
- Eurocity (EC), SuperCity (SC) and InterCity (IC) (mandatory reservation)
- Night trains (optional reservation)
- Regiojet (RJ) (optional reservation)

Please note: You can book mandatory reservation for these following trains: InterCity, SuperCity Pendolino and 1Plus class in fast trains (rýchlik) locally at the ticket counter, or online [here](#).

Below is a list of train types that a ER/IR Pass for Slovakia is Not valid to use

- All private companies that run tourist trains:
 - Beskydská lesná železnica
 - Košická detská historická železnica
 - Nitrianská poľná železnica
 - Považská lesná železnica
 - Oravská lesná železnica
 - Čiernohronská železnica (**Please note:** 50% discounts are available for IR/ER Pass Holders, for further detail, you can check at Pass Benefit section)
- Private carrier Arriva
- Regiojet for route Bratislava – Komárno

Where to find more information:

Info: To find out more about ZSSK please go to www.slovakrail.sk.

PASS BENEFITS

Transport

Ciernohronská železnica railway line

Benefit: Ride the historic Čierny Hron narrow gauge railway line and enjoy a **50% discount** with a valid Pass. This historic woodland railway line was founded in 1909 and operates on a 12km route, including the following destinations:

- Šánske - Čierny Balog - Vydrovská dolina - Dobroč

Info: Trains run daily from 1st June to 1st September and upon request for the rest of the year. Reservation is recommended for groups. Find out more at www.chz.sk.

City Cards

Bratislava City Card

Benefit: Explore the city of Bratislava for less with a valid Pass. Show your Pass at the Tourist Information Centre to get **20% discount** on the Bratislava City Card.

Info: Buy your Bratislava City Card at the Tourist Information Centre, Klobočnícka 2, Old Town. For more information please visit www.visitbratislava.com, call +421 (0)2 59356 651 or email citycard@visitbratislava.com.

TRAVEL INFO & SERVICES

Services on the Train

In most of long distance trains, there are restaurant coaches with the service of mobilbar. In ZSSK trains, many coaches have Wi-Fi connection and sockets, even in the second class. More information about additional services can be found [here](#). Carrying [pets](#), [bicycles](#), and [ski/prams](#) are permitted various conditions.

Passenger Assistance

Accessibility in stations, on trains, contact information and facilities provided to support passengers with reduced mobility can be found [here](#).

General Information at the Station

General Stations Services

All information regarding ticket counter, free parking, and more information can be found [here](#).

Luggage Assistance

- **Luggage Lockers**

You can conveniently use a locker to store your luggage at several Slovakia' train station.

Further information can be access [here](#).

- **Lost and Found**

In case of lost luggage and other belongings, you can find more information [here](#).

Taxi Transfer

Taxi services are available in front of almost every train station. You can get a discount on your taxi ride from [contracted taxi services](#).

Airport Links

Bus 61 links Airport Bratislava with the main railway station (Hlavná stanica), the journey takes around 30 minutes. To/from Bratislava-Petrzalka railway station, you can take bus 93 to Bratislava main railway station.

In Košice, you can use Bus 23 which connects Railways station with Airport Košice. The journey takes around 20 minutes. Bus 23 stops also in city centre (bus stop "Nám. Osloboditeľov").

Please note that passes are not valid.

Slovenia

PASS COVERAGE

Trains

General Info

A valid Pass for Slovenia can be used on all train services run by the national railway company **SZ**.

Below is the list of all train types that a valid ER/IR Pass for Slovenia valid to use

- Regionalni vlaki (RE) (optional reservations)
- Lokalni potniški (LV) (optional reservations)
- InterCity (IC) (optional reservations)
- InterCitySlovenija (ICS) (mandatory reservations)
- EuroCity (EC) (optional reservations)
- Mednarodni Vlak (MV) (optional reservations)
- EuroNight (EN) (mandatory reservations)

Please note: You can book reservation for ICS (InterCity Slovenia) trains locally at ticket office.

Where to find train information

Info: To find out more about SZ please go to www.slo-zeleznice.si.

SZ-Bus

General Info

If you're hoping to visit the impressive Škocjan Caves, you can get there for **free** with the SZ-Bus from Divača. Your Pass is also valid on the rail-bus line run by SZ-Bus from Ljubljana railway station to and from Trieste Central station.

Please note: Reservations are mandatory for journeys on the SZ-Bus from Ljubljana and to and from Trieste Central station.

Where to find more information

Info: Check the timetable on: www.slo-zeleznice.si/en/passenger-transport. Information points can be found in Ljubljana, Celje and Maribor station ticket counters. For more information, please call +386 1 29 13 328, or e-mail potnik.info@slo-zeleznice.si.

PASS BENEFITS

Accommodation

Atlantis Water Park

Benefit: Take a break from travelling by spending a fun day at the Atlantis Water Park in Ljubljana. Pass holders receive a **25% discount** on tickets to the park.

Info: Find out more about tickets and the park at www.atlantis-vodnomesto.si/.

Hotel Cubo

Benefit: **20% discount** upon presentation of a valid train ticket.

Info: More information is available at www.hotelcubo.com.

Rimske Terme (Roman Spa)

Benefit: Enjoy a **25% discount** for the pool and sauna at the Rimske Terme Roman spa. You can also receive a **15% discount** on spa treatments at the Wellness Centre Amalija.

Info: Learn more at www.rimske-terme.si. You can also call +386 03 574 2000 or e-mail info@rimske-terme.si to make a reservation.

Olimia Terme in Podcetrtek

Benefit: Pass holders can enjoy a **30% discount** on aqua park access at Olimia Terme in Podcetrtek, located at Zdraviliska cesta 24.

Info: To find out more e-mail info@terme-olimia.com.

Meksiko Hotel

Benefit: Pass holders are entitled to a **20% discount** on overnight stays at the hotel within walking distance of the city centre.

Info: Meksiko hotel is located about 800m from the main railway station and just a 10-minute walk from the very centre of Ljubljana. For more information, please call +386 1 200 90 90 or email info@hotel-meksiko.si.

City Cards

Ljubljana City Card

Benefit: Explore the city of Ljubljana for less thanks to your Pass. Show your Pass at the Tourist Information Centre to get a **20% discount** on the Ljubljana City Card.

Info: Find out more at www.visitljubljana.com/en/visitors/ljubljana-card/

EURAIL AID OFFICE

Ljubljana Railway Station

- Mon-Fri: 8.00am-3:00pm

TRAVEL INFO & SERVICES

Services on the Train

You can find overview of different train types that are offered by SZ [here](#). On-board services are listed for each type. The type of train used on your journey can be found using the [SZ Journey Planner](#).

Passenger Assistance

Mobility Service

Accessibility in stations, on trains, contact information and facilities provided to support passengers with reduced mobility can be found [here](#). Assistance should be booked 48 hours in advance and can be done by calling **+386 (0)12913391** or sending an email to potnik.info@slo-zeleznice.si

General Information at the Station

Luggage Assistance

- **Luggage Lockers**

You can conveniently use a locker to store your luggage at several Slovakia' train station. Further information can be access [here](#).

- **Lost and Found**

Lost luggage that has been found will be stored at the Ljubljana or Maribor train stations. Contact information and opening hours can be found [here](#).

Airport Links

Ljubljana: one bus per hour is available from Ljubljana Airport to the main railway station.

Please note that passes are not valid.

Spain

PASS COVERAGE

Trains

General Info

A valid Pass for Spain can be used on all train services run by the national railway company **RENFE**, and on train services operated by **FEVE**.

Below is a list of all train types that a valid ER/IR Pass for Spain valid to use

- Media Distancia (MD) (mandatory reservations in some MD trains, not all of them)
- Cercanias (RE) (no reservation required)
- Avant (AVN) (mandatory reservations)
- AVE (mandatory reservations)
- Alaria (ALT) (mandatory reservations)
- Alvia (IC) (mandatory reservations)
- Talgo (TLG) (mandatory reservations)
- Euromed (EUR) (mandatory reservations)
- Renfe-SNCF Cooperation (RSC) (mandatory reservations)
- Tren Celta (IC) (mandatory reservations, but free of charge)
- Trenhotel domestic (Hot) (mandatory reservations)
- Trenhotel International (mandatory reservations)

Please note: You can book reservation for these following trains: Talgo, Alvia, Alaria, Avant, AVE, Euromed and MD at long distance stations.

Below is a list of train types that a ER/IR Pass for Spain is Not valid to use

- RENFE Luxury trains (e.g. Al Andalus, Transcantábrico, etc)
- RENFE Tourist trains (e.g. Tren de la Fresa, Tren de Antonio Machado, etc)
- Euskotren: narrow gauge line in Basque Country from Bilbao via San Sebastian to Irun and Hendaye (France)
- Ferrocarrils de la Generalitat Valenciana: narrow gauge network in Valencia and Alicante area.
- Serveis Ferroviaris de Mallorca: railway lines on Mallorca.

Where to find more information

Info: To find out more about services run by RENFE go to www.renfe.com, and for more information about FEVE lines go to www.renfe.com/viajeros/feve.

SNCF Bus France-Spain

General Info

If you're travelling between Spain and France, it's worth knowing that your Pass is valid on the SNCF bus, meaning you can **travel for free** on the Canfranc-Oloron route run by SNCF.

PASS BENEFITS

Transport

Trains

FGC (Ferrocarrils de la Generalitat de Catalunya) Trains

Benefit: You can enjoy additional discounts on FGC routes in Catalonia. Pass holders get **50% off** tickets for the FGC services which operate the following routes:

- Barcelona - Vallès
- Cable line of Gelida - Cable line of Montserrat
- La Pobla - Lleida
- Anoia - Llobregat
- Monistrol - Montserrat: rack line
- Nuria - Ribes de Fresser: rack line

Info: Tickets can be purchased in FGC stations or via www.fgc.net, where you will also find more information.

RENFE Bus (Valencia)

Benefit: If you're heading to Valencia, remember that Pass holders are permitted to **travel for free** on RENFE buses travelling between Valencia Joaquín Sorolla and Valencia Nord stations, when you have a reservation for the AVE train.

Ferries

Attica Group – AML Ferry

Benefit: If you're hoping to travel by boat from Spain to Morocco, you are entitled to a **30% discount** on economy class tickets for AML ferry crossings on the following routes:

- Algeciras (Spain) – Tanger Med (Morocco)
- Almeria (Spain) – Nador (Morocco)

Info: The routes between Algeciras (Spain) - Tanger Med (Morocco) and Almeria (Spain) - Nador (Morocco) are operated by AML (Africa Morocco Links). There are up to 12 daily crossings on the Algeciras -Tanger Med route, and up to two crossings daily on the Almeria - Nador route. For more information and online reservations please visit www.aml.ma.

Please note: Discounted prices are valid per person, per single journey. In the case of a round trip, prices are double. You can find the full address for contacting the company in Spain or Morocco below:

Spain: Port Ferry Services S.L.

ALGECIRAS

- **Address:** Estacion Maritima del Puerto, Local – F12, 2a Planta Puerto, Algeciras
- **Tel:** +34 956 636 363
- **E-mail:** booking@portferryservices.es

ALMERIA

- **Address:** Estacion Maritima del Puerto de Almeria Local AML 04002, Almeria
- **Tel:** +34 950 26 82 44
- **E-mail:** pfsalmeria@portferryservices.es

Morocco: Agecomar Shipping & Port Agents

TANGER MED & NADOR

- **Address:** Avenue de la Resistance 31, Tanger
- **Tel:** +212 539 32 22 53 / 59
- **E-mail:** agecomar@agecomar.ma

Baleària

Benefit: If you're hoping to visit the Balearic Islands, then you can take advantage of a **20% discount** on official seat fares on the following Baleària crossings:

- Alcudia - Ciutadela: Ferry (2h30) and Fast Ferry (1h30)
- Algeciras - Ceuta
- Algeciras - Tánger
- Barcelona - Alcudia: Fast Ferry (7h30) (via Ciutadela) and Ferry (6h30)
- Barcelona - Ciutadela: Ferry (via Alcudia) (9h00) and Fast Ferry (5h30)
- Barcelona - Ibiza: Ferry (8h30)
- Barcelona - Palma: Ferry (7h30)

- Denia - Palma: Ferry (7h45)
- Denia - Formentera: Fast Ferry (2h30)
- Denia - Ibiza: Fast Ferry (2h30)
- Denia - San Antonio (Ibiza): Ferry (4h00)
- Ibiza - Formentera: Fast Ferry (0h30) and Ferry (1h00)
- Ibiza - Palma: Fast Ferry (2h30)
- Valencia-Ibiza: Fast ferry (3h30)
- Valencia-Palma: Ferry (8h00)
- Valencia-Mostaganem (Algeria): Ferry (13h00)
- Motril-Melilla: Fast Ferry (4h00)
- Almería-Melilla: Fast Ferry (4h00)

Info: Tickets and advance reservations can be purchased in travel agencies or locally in Baleària offices. For more information go to www.balearia.com or call +34 (0)902 160 180.

Grimaldi Lines

Benefit: Set sail from Spain to Italy with discounted passage on Grimaldi Lines crossings. Pass holders benefit from a **20% discount** on full or special fares of ship passage, and **10% off** accommodation supplements for Pullman seats, berth or cabins. These apply to the following routes:

- Barcelona - Civitavecchia
- Barcelona - Porto Torres (Sardinia)
- Barcelona - Savona

Info: Please visit: www.grimaldi-lines.com for fares, conditions of use, timetables and more information.

Online bookings can be made via www.grimaldi-lines.com. Choosing the agreement EURAIL PASS or INTERRAIL PASS in the related list and entering the Pass Cover code in the "code/number" box. You can find your Pass Cover code in your Travel Diary.

Bookings can also be made by calling a Grimaldi Lines contact centre at (+39) 081 496 444 (Italy) or (+34) 902 531 333 (Spain), by sending an e-mail to info@grimaldi.napoli.it or reservas@grimalditour.com, including a copy of your Pass. Alternatively, you can make a booking at the following Grimaldi Tours point of sales:

- Napoli, Via Marchese Campodisola 13
- Roma, Via Boncompagni 43
- Palermo, Via Emerico Amari 8
- or at the Grimaldi Lines Port Offices in Civitavecchia, Livorno or Barcelona.

Please note: Always provide your Pass number which is printed on the Pass cover (just above the bar code). Port taxes, fixed dues, fuel surcharge, and costs for on board services and meals are excluded from this offer. Discount will be applied upon presentation of your Pass.

Lounges

Sala Club Lounges

Holders of a Gran Clase or a Preferente 1st class train reservation are invited to use the Sala Club lounges for **free**. Stations with a Sala Club Lounge include Alacant Terminal, Albacete Los Llanos, Barcelona Sants, Camp de Tarragona, Córdoba Central, Girona, Lleida-Pirineus, Málaga María Zambrano, Madrid Chamartín, Madrid Puerta de Atocha, Sevilla Santa Justa, Valencia Joaquín Sorolla, Valladolid Campo Grande, and Zaragoza Delicias.

Info: You may use the facilities there for up to two hours before departure. For more details, please visit www.renfe.com/EN/viajeros/info/salas_club.html

Accommodation

Citadines Apart'hotels

Benefit: Get a **10% discount** on the Best Flexible Rates at Citadines Ramblas Apart'hotel Barcelona.

Benefit code: EURAIL

Info: Benefit only available on www.citadines.com.

City Cards

Barcelona City Card

Benefit: Explore the city of Barcelona for less thanks to your Pass. Show your Pass at the Tourist Information Centre to get **10% discount** on the Barcelona City Card.

Info: Find out more information at www.barcelonacard.org/.

Segovia Tourist Card

Benefit: Show your valid Pass at the Visitor Reception Centre in historic Segovia and you'll receive a **free Tourist Card**.

Info: For further information, visit the [Visit Segovia website](#).

Valencia City Card

Benefit: Explore the city of Valencia for less thanks to your Pass. Show your Pass at the Tourist Information Centre to get **15 % discount** on the Valencia City Card.

Info: Find out more at www.visitvalencia.com/en/plan-your-trip-to-valencia/general-info/tourist-info.

Attractions & Tours

Casa Mila (La Pedrera)

Benefit: Eurail and Interrail Pass holders receive a 3€ deduction on day tour to La Pedrera. How to redeem the offer.

- Show your Eurail pass to the reception and get 3€ of discount
- This discount is not cumulative with other discounts such as student, children or senior.

Info: Casa Mila, popularly known as La Pedrera, is a UNESCO World Heritage Site and the architect's last civic architectural project. It is a unique building, a masterpiece of nature that reveals Gaudi's boundless imagination. For more information, please visit www.lapedrera.com, or contact info@lapedrera.com

Museo Thyssen-Bornemisza

Benefit: Enjoy a **15% discount** on general ticket prices and a **10% discount** on audioguides at Madrid's popular Museo Thyssen-Bornemisza, an absolute must-visit for art lovers!

Info: To find out more please visit www.museothyssen.org/

Railway Museums

Benefit: Enjoy a **50% discount** on the admission fee for the railway museums in Barcelona and Madrid.

Info: To find out more please go to www.museodelferrocarril.org. The museums are located at the following locations:

- Barcelona: Vilanova i la Geltru, Pl. Eduard Maristany s/n
- Madrid: Paseo de las Delicias 61

Colonia Güell

Benefit: Enjoy a **30% discount** on admission to Colonia Güell, Gaudi's most hidden treasure, which is located just 20 minutes outside Barcelona.

Info: The price includes:

- General admission to the Gaudi's Crypt
- Audio guide: interpretation centre, guide, and map to the Colonia Güell + audio guide system in nine different languages.

To find out more please go to www.gaudicoloniaguell.org.

Gaudí and Modernism Tour from SANDEMANs

Benefit: Eurail and Interrail Pass holders receive an exclusive **20% discount** on Gaudí and Modernism Tour of Barcelona.

Benefit code: EURAIL20 or INTERRAIL20

Info: For English speaking tour, book [here](#).

For Spanish speaking tour, book [here](#).

Use the code **EURAIL20** or **INTERRAIL20** before check out process to apply your discount.

Please note: Please bring your Eurail Pass with you to the tour, as you will be asked to present it as proof alongside your discounted SANDEMANs tour ticket. If you are unable to show your Eurail Pass, you may be denied entry to the tour, or asked to pay the remaining 20% of the tour price.

Shopping

The Style Outlets

Benefit: Enjoy a **free VIP Shopping experience** at the Style Outlets in Madrid and Barcelona. Pass holders are also entitled to the following special offers:

- A **10% Discount** in any of the participating shops at Viladecans The Style Outlets (Barcelona).
- A **15% Discount** in any of the participating shops at the Las Rozas The Style Outlets (Madrid).

Info: Show your Pass at the Information Centre to receive all your offers. For more information, please visit <http://viladecans.thestyleoutlets.es/en> or <http://las-rozas.thestyleoutlets.es/en>.

EURAIL AID OFFICE

Domestic and International train information:

- **902 320 320** (daily 24h)

Estación Barcelona-Sants

- Mon-Fri (not Holidays): 10:00am - 2:00pm and 3:30pm – 7:00pm

Estación Barcelona-França

- Mon-Fri (not Holidays): 9:00 am - 7:00pm

Estación Madrid-Chamartín

- Daily: 7:00am - 8:00pm

Estación Sevilla-Santa Justa (Seville)

- Daily: 8:00am - 8:00pm

Estación Valencia-Joaquín Sorolla

- Daily: 9:30am - 8:30pm

TRAVEL INFO & SERVICES

Services on the Train

[Foods and drinks](#) and [entertainment](#) are available at Renfe trains. You are also permitted to carry [bicycles](#) and [pets](#) with various conditions.

Passenger Assistance

Mobility Service

Special assistance service at stations in Spain for elderly passengers and those with reduced mobility (free service). Accessibility in stations, on trains, contact information and facilities provided to support passengers with reduced mobility can be found [here](#).

General Information at the Station

General Stations Services

You can find maps and guidance on all stations on the Spanish rail network (in both Spanish and English) in this following link [ADIF guide to all stations](#). Live updates on arrivals and departures from major stations in Spain (Spanish) is available [here](#). Notes: you must be registered as a customer. (Please find the English version [here](#).)

Luggage Assistance

In case of lost objects, you can report immediately and find more information [here](#). Renfe provides long distance luggage transfer between postal addresses in Spain, when travelling with a seat reservation on AVE trains. Further information is available [here](#).

Airport Links

Barcelona: From Barcelona El Prat Airport (T2), there are commuter train connections to Barcelona Sants railway station every 30 minutes. Free shuttle 'Bustransit' between the airport station and T1.

Madrid: From Madrid Barajas Airport there are connections to Madrid Nuevos Ministerios (Metro). *Please note that passes are not valid.*

The passes are valid on commuter trains to Madrid Chamartín and Atocha stations, every 30 minutes from the airport's T4 station.

Valencia: from Valencia Manises Airport there are transfers to Valencia Nord railway station via metro Valencia.

Please note that passes are not valid.

Málaga: from the airport there are commuter train connections to Málaga María Zambrano every 20 minutes.

Jerez: from Jerez airport there are trains to Jerez de la Frontera, Cadiz and Sevilla (check schedules www.renfe.com).

Sweden

PASS COVERAGE

Trains

General Info

A valid Pass for Sweden can be used on all train services run by the national railway company **SJ**, and on the following private railway lines:

- All SJ services, including
 - Direct border crossing trains between Stockholm and Oslo
 - Direct SJ trains to and from Copenhagen and Copenhagen Airport
 - Direct trains between Sweden and Narvik (Norway)
- All Snälltåget trains, including
 - Direct trains between Malmö and Berlin (Germany)
- Arlanda Express
- All regional train services in southern Sweden, that is in Skåne, Blekinge, Kalmar, Halland, Västra Götaland and Jönköping, including Kustpilen, Krösatågen, Västtåg and Öresundståg
- Inlandsbanan
- Norrtåg
- Tågakeriet i Bergslagen
- Tågkompaniet
- Värmlandstrafik (local train services in Värmland)

Below is a list of all train types that a valid ER/IR Pass for Sweden is valid to use

- SJ Regional and InterCity (R, IC) – Some SJ IC trains require mandatory reservations, i.e. long-distance routes, SJ Regional trains have optional reservation
- SJ High-Speed train (Snabbtåg) – All SJ HST (mandatory reservations)
- Snälltåget daytrains (mandatory reservations)
- Inlandsbanan scenic train (optional reservation available on inlandsbanan.se)
- SJ Night train (NT) (mandatory reservations)
- Snälltåget night train (mandatory reservations)
- Kustpilen
- Krösatågen
- Västtåg
- Öresundståg

Please note: You can book reservation for SJ High Speed trains and Snälltåget (Malmö – Stockholm route) online [here](#).

Below is a list of train types that a ER/IR Pass for Sweden is Not valid to use

- MTR trains (Stockholm – Göteborg)
- Blå tåget trains (Stockholm –Göteborg)
- All other regional traffic run by the municipalities not mentioned above, for example SL (Stockholm), UL (Uppsala), X-trafiken (Gävle), Östgötatrafiken (Linköping)

Where to find more information

Info: For more information about SJ, please go to www.sj.se.

Smalspåret Vintage Railway

General Info

Travel back in time on the vintage railway Smalspåret. Pass holders can take the historic train line Smalspåret for **free**, which operates only in summer (July – August) on the following route:

- Hultsfred - Västervik

Where to find more information

Info: To find out more go to www.smalsparet.se.

Länstrafiken Buses in Norrbotten

General Info

If you're planning on travelling in the north of Sweden, it's worth knowing that Pass holders enjoy **free bus travel** on the Länstrafiken in Norrbotten Service running on the following route:

- Tornio – Haparanda - Luleå

Net-matkat Bus Services

General Info

If you're travelling between Sweden and Finland, your Pass entitles you to **free bus travel** on services run by Net-matkat, travelling on the following route:

- Kemi-Tornio - Haparanda

Please note: *Present your Pass when boarding the bus.*

PASS BENEFITS

Transport

Ferries

Finlines

Benefit: If you're looking to travel between Sweden and Germany by boat, you can enjoy a **50% discount** on standard passenger fares for the following Finlines route:

- Malmö - Travemünde

Benefit code: RAIL

Info: To make an online booking go to www.finlines.com and use the above listed Benefit code.

Please note: Discount doesn't apply to cabins, port tax and meals, and discount can only be redeemed via online bookings. Please have your Pass ready at check-in.

Fjord Line

Benefit: If you're looking to travel between Sweden and Norway by boat, you can enjoy a **30% discount** on the following Fjord Line route:

- Sandefjord - Strömstad

Info: The 30% discount applies all year and on all routes. It also applies to passenger fares and air seats (on board of MS Stavangerfjord and MS Bergensfjord), but does not apply to vehicles, cabins, meals, and extras.

Find out more about Fjord Line [here](#). To make a booking please e-mail info@fjordline.com or contact one of the following numbers: +47 (0)5146 4099 (Norway), +31 (0)433 270 061 (Netherlands), +49 (0)3821 7097 210 (Germany). Alternatively, you can make bookings or ask questions at Fjord Line offices or at the terminal.

*Book online and save €20 booking fee!

Polferries

Benefit: Travel by ferry between Sweden and Poland for less with discounted passage on Polferries. Pass holders benefit a **20% discount** on Adult and Student fares on the following routes:

- Ystad - Świnoujście
- Ronne - Świnoujście
- Nynashamn - Gdańsk

Info: Passholders need to show their Passes in the ticketing offices or at the board before they purchase the tickets. For more information, please visit: www.polferries.pl. Details of the ticketing office:

- Polferries AB, Bornholmsgatan 8D, 271 39 Ystad, Sweden. E-mail: pax.ystad@polferries.se
- Polferries AB, Färjeterminalen, Nynäsvägen 2B, 149 30 Nynäshamn, Sweden. E-mail: pax.nynashamn@polferries.se
- Sea Travel Polferries, Stora Nygatan 27B, 211 37 Malmö, Sweden. E-mail: pax.malmo@polferries.se

Stena Line

Benefit: Travel by ferry from Sweden to Germany, Latvia, Poland or Denmark for less with discounted passage on Stena Line. Pass holders benefit up to **30% discount** on foot passenger fares on the following routes:

- Nynashamn – Ventspils
- Karlskrona – Gdynia
- Varberg – Grenaa
- Gothenburg - Frederikshavn
- Gothenburg - Kiel
- Trelleborg - Rostock
- Trelleborg - Sassnitz

Benefit code: EURAIL

Info: Discounted tickets can be booked online or purchased at the port on presentation of the Rail Pass. For more information go to www.stenaline.com.

Tallink Silja Oy

Benefit: Enjoy a **20-50% discount** on online bookings for Tallink Silja Oy ferries operating the following routes to and from Sweden:

- Helsinki (Finland) - Stockholm via Mariehamn
- Riga (Latvia) - Stockholm
- Tallinn (Estonia) - Stockholm
- Stockholm - Turku via Mariehamn or Långnäs

Benefit code: EURAIL

Info: To make a booking please go to www.tallinksilja.com. To make contact by telephone, please use one of the following numbers: Finland +358 (0)600 15700 or Sweden +46 (0)822 2140.

Please note: The discount varies depending on departure date and booking situation. The discount does not apply to port taxes.

Viking Line

Benefit: Viking Line is happy to offer Pass holders up to **50% off** deck prices on the following route to/from Sweden:

- Tornio - Turku/Helsinki - Stockholm (via Åland)

Benefit code: VKRAIL

Info: To make a booking call +358 (0)600 41577 or visit the online booking page via www.vikingline.com.

Please note: Please show your Pass when you check-in. Cabin ticket prices are excluded from this discount offer.

Lounges

SJ lounges

1st class Pass holders can enjoy **free access** to SJ lounges at Stockholm, Göteborg and Malmö stations.

Shopping

Hede Gothenburg Fashion Outlet

Benefit: Pass holders are entitled to receive a free VIP Discovery Pass at Hede Gothenburg Fashion Outlet. This gives Pass holders a 10% discount on outlet prices in up to six stores.

Info: To receive your free VIP Discovery Pass, please show your Pass at the Information Centre in Hede Gothenburg Fashion Outlet. For more information, visit <http://hedefashionoutlet.com>.

EURAIL AID OFFICE

Stockholm Central Station

Stockholm Info

- Mon-Sun: 7:30am - 7:00pm

Further information about Stockholm Info is available [here](#).

TRAVEL INFO & SERVICES

Services on the Train

There is free WiFi available on all X 2000, SJ 3000 and double-decker trains in 1 class and 2 class. There is also WiFi available on SJ night trains, with routes Gothenburg - Stockholm - Östersund - Duved and Stockholm - Malmö. Various information about travelling with pets and wheelchairs on SJ train are available [here](#).

Meals on board: Breakfast is included when traveling in 1st class on SJ high-speed trains that depart before 09:00 am. It's possible to pre-order a meal when traveling in 1st class on SJ high-speed trains. The breakfast includes yoghurt with muesli, rye bread, cheese, cocktail tomato, pork, apple juice and a piece of chocolate.

It's also possible to pre-order vegetarian/ gluten/ lactose free breakfast up to 24 hours before departure. Please contact at **+46 771-75 75 75** to order and for further information. You can also find overview information about available services onboard offered by different SJ's trains on this [link](#).

Passenger Assistance

Mobility Service

Assistance regarding disability is available at many stations throughout Sweden. Please book disability assistance no later than **24 hours** before departure by calling **+46 771-75 75 75**. There are also different seating options for persons with reduced mobility. Further information about travelling with wheelchairs (and pet) can be accessed [here](#).

General Information at the Station

General Stations Services

Live departure and railway traffic information across Sweden can be access through your phone with this [link](#).

Luggage Assistance

In case of lost luggage, you can report immediately and find more information about SJ's customer service [here](#).

Taxi Transfer

When you purchase a train ticket through SJ, you can also book a taxi to or from the train. Taxi can be booked to and from over 350 stations throughout Sweden. You can book taxi before departure by calling SJ call center **+46 771-75 75 75**.

Airport Links

Stockholm: From Stockholm Arlanda Airport, there are train connections to Stockholm Central (every 15 minutes) and to many other destinations. Detail for timetable can be found [here](#).

Switzerland

PASS COVERAGE

Trains

General Info

A valid Pass for Switzerland can be used on all train services run by the national railway company **SBB/CFF/FFS**, and on the following private railway lines:

DB	Schaffhausen – Thayngen and Trasadingen/Erzingen (Baden)
FS	Iselle transito – Domodossola Pino transito - Luino
AB-ab	Appenzeller Bahnen (www.appenzellerbahnen.ch)
AB-rhb	Appenzeller Bahnen: Rohrschach – Heiden (www.appenzellerbahnen.ch)
AB-rhw	Appenzeller Bahnen: Rheineck – Walzenhausen (www.appenzellerbahnen.ch)
AB-tb	Appenzeller Bahnen: St. Gallen – Trogen (www.appenzellerbahnen.ch)
ASM-bti	Aare Seeland mobil: Biel - Täuffelen – Ins (www.asmobil.ch)
ASM-rvo	Aare Seeland mobil: St. Urban Ziegelei – Niederbipp (www.asmobil.ch)
ASM-snb	Aare Seeland mobil: Solothurn – Oensingen (www.asmobil.ch)
BDWM-bd	Wohlen - Bremgarten – Dietikon (www.bdwm.ch)
BLS/SBB	Thun - Brig / Thun - Interlaken Ost (www.bls.ch)
BLS-bn	BLS AG: Bern – Neuchâtel (www.bls.ch)
BLS-brs	Brienzersee (Lake Brienz) (www.bls.ch)
BLS-ths	Thunersee (Lake Thun) (www.bls.ch)
BLS-ebt	BLS AG: Solothurn - Burgdorf - Thun / Burgdorf - Langnau / Hasle Rüegsau - Sumiswald - Grünen (www.bls.ch)
BLS-gbs	BLS AG: Bern - Belp - Thun / Bern – Schwarzenburg (www.bls.ch)
BLS-mlb	BLS AG: -Busswil - Büren an der Aare / Flamatt - Laupen / Konolfingen - Luzern / Murten/Morat - Lyss (www.bls.ch)
BLS-sez	BLS AG: Spiez - Erlenbach – Zweisimmen (www.bls.ch)

BLS-vhb	BLS AG: Langenthal – Wolhusen (www.bls.ch)
BLT	Baselland Transport: Linien: Birsigtal/Birseck (www.bl.ch)
CJ	Chemins de fer du Jura : Glovelier - Le Noirmont - Tavannes / La Chaux - de - Fonds - Le Noirmont - Tavannes / Porrentruy – Bonfol (www.les-cj.ch)
FART	Ferrovie Autolinee Regionali Ticinesi: Locarno - Camedo transito (www.centovalli.ch)
FW	Frauenfeld – Wil (www.fw-bahn.ch)
LEB	Lausanne - Echallens – Bercher (www.leb.ch)
MBC	Bière - Apples – Morges (www.mbc.ch)
MGB-bvz	Matterhorn-Gotthard-Bahn (Brig – Visp – Zermatt)
MGB-fo	(www.matterhorngotthardbahn.ch) (Brig – Andermatt – Göschenen – Disentis) (www.matterhorngotthardbahn.ch)
MOB	Montreux - Zweisimmen - Lenk i/S. (www.mob.ch)
MVR-cev	Montreux - Vevey - Riviera: Vevey - Blonay - Les Pléiades (www.goldenpass.ch)
NStCM	Nyon - La Cure (Suisse) (www.bustpn.ch)
RA	Martigny - Orsières / - Le Châble (www.regionalps.ch)
RBS	Regionalverkehr Bern - Solothurn / Bern - Unterzollikofen / Bern - Worblaufen - Worb Dorf (www.rbs.ch)
RhB	Rhätische Bahn inkl. RhB-Bus Tirano – Lugano (www.rhb.ch)
SOB-bt	Südostbahn AG: Nesslau - Neu St. Johann - St. Gallen – Romanshorn (www.sob.ch)
SOB-sob	Südostbahn AG: Arth - Goldau - Biberbrugg - Rapperswil/Wädenswil/Einsiedeln (www.sob.ch)
SSIF	Società Subalpina di Imprese Ferroviarie: Camedo transito – Domodossola (www.inglese.vigezzina.com)
THURBO	Konstanz - Kreuzlingen - Weinfelden - Wil / Schaffhausen - Kreuzlingen - Romanshorn (www.thurbo.ch)
TMR-mc	Martigny - Châtelard – Frontière (www.tmr.ch)

TPC-al	Aigle - Leysin - Grand - Hôtel (www.tpc.ch)
TPC-aomc	Aigle - Ollon - Monthey - Champéry (www.tpc.ch)
TPC-asd	Aigle - Sépey - Les Diablerets (www.tpc.ch)
TPC-bvb	Bex - Villars sur Ollon - Col - de – Bretaye (www.tpc.ch)
TPF	Transports publique de fer Fribourgeois : Bulle - Broc / Fribourg/Freiburg - Murten/Morat - Ins / Palézieux - Châtel - St-Denis - Bulle - Montbovon / Romont - Bulle (www.tpf.ch/)
TRAVYS-pbr	Le Pont - Le Brassus (www.travys.ch)
TRAVYS-ysc	Yverdon - les - Bains - Ste - Croix (www.travys.ch)
TRAVYS-oc	Orbe - Chavornay (www.travys.ch)
TRN-cmn	Transports Publics Neuchâtelois: La Chaux - de - Fonds - Les Ponts - de - Martel / Le Locle - Les Brenets (www.transn.ch)
TRN-rvt	Transports Publics Neuchâtelois : Buttes -Travers (www.transn.ch)
WSB	Wynental- und Suhrentalbahn: Aarau - Menziken / Schöftland (www.aar.ch)
ZB	Luzern - Interlaken Ost / Luzern - Stans – Engelberg (www.zentralbahn.ch)

Below is a list of all train types that a valid ER/IR Pass for Switzerland is valid to use

- EC Switzerland – Italy (mandatory reservation)
- ICE/EC/IC Switzerland – Germany (reservation is recommended)
- IC Bus Switzerland – Germany (mandatory reservation)
- RJ/RJX RailJet-Xpress Switzerland – Austria (reservation is recommended)
- TGV Switzerland – France (mandatory reservation)
- InterCity (reservation is recommended)
- OBB Nightjet (mandatory reservation)
- EuroNight (mandatory reservation)
- InterRegio (reservation is recommended)
- RegioExpress
- Regio
- S-Bahn
- Private railway companies (listed above)

Where to find more information

Info: For more information about services run by SBB please go to www.sbb.ch/en/home.html

Bernina Express

General Info

A valid Pass will also be accepted for **free travel** on the scenic Bernina Express train, and on bus services from Chur/St Moritz (Switzerland) and Tirano (Italy), but you have to pay a seasonal reservation fee. The full route is **Chur/St Moritz - Tirano – Lugano**

Please note: Reservation is mandatory for Bernina Express - Bus Tirano. You can book online at www.Berninaexpress.ch.

Where to find more information

Info: Find out more at www.rhb.ch/en/home

Glacier Express

General Info

Pass holders can enjoy a very special journey on the Glacier Express for **free** between Zermatt and St.Moritz/Davos.

Please note: Reservation is mandatory for Glacier Express (short and long-haul route). You can book online at https://shop.glacierexpress.ch/gex_en.

Where to find more information

Info: Find out more at www.glacierexpress.ch/en/

Golden Pass

General Info

Enjoy **free travel** on the “Golden Pass”, one of the most picturesque railway lines in Switzerland, which takes the following route: **Montreux - Interlaken - Luzern**

Where to find more information

Info: Valid Passes are accepted on the Golden Pass, which has direct connections to both Geneva and Zurich airports. Find out more at www.goldenpass.ch.

Please note: Reservation is recommended.

Gotthard Panoramic Express

General Info

Pass holders can enjoy a very special journey on the Gotthard Panoramic Express for **free**.

Please note: Reservation is mandatory for Gotthard Panoramic Express trains. You can book online [here](#).

Where to find more information

Info: For more information, please visit: www.sbb.ch/en/leisure-holidays/travel-in-switzerland/panoramareisen/gotthard-panorama-express.html

RegioExpress Lötschberger

General Info

Pass holders can enjoy a free journey on RegioEpress Lötschberger.

Where to find more information

Info: For more information, please visit: www.bls.ch/en/freizeit-und-ferien/ausfluege/loetschberger/bahnstrecke.

Please note: Reservation is recommended.

PASS BENEFITS

Transport

Trains

Swiss private railway companies

Benefit: There are many other private railway lines in Switzerland, and many will offer Pass holders a discount on ticket prices. The following train companies offer between **25% - 50% discount**:

BET: 25%. Bergbahnen Engelberg -Trübsee - Kleintitlis

BGF: 25%. Bergbahnen Grindelwald – First

BLM: 25%. Bergbahn Lauterbrunnen – Mürren

BOB : 25%. Berner Oberland - Bahnen: Interlaken Ost - Grindelwald / Lauterbrunnen

BOB-spb: 25%. Schynige Platte Bahn

HB :25%. Harderbahn

LSMS-Isms: 25%. Stechelberg - Schilthorn

JB: 25%. Jungfraubahn: Kleine Scheidegg - Jungfrauoch

PB : 50%. Pilatusbahn sowie: VBL, Verkehrsbetriebe Luzern (Linie 1 Luzern Bahnhof – Kriens Zentrum)

RB :50%. Rigi - Bahnen: Arth - Goldau - Rigi Kulm / Vitznau - Rigi Kulm

SMF-IsM: 25%. Stöckalp - Melchsee – Frutt

SthB :25%. Stanserhorn - Bahn

WAB :25%. Wengernalpbahn: Grindelwald / Wengen - Kleine Scheidegg

Accommodation

Swiss Youth Hostels

Benefit: Pass holders can enjoy a **15% discount** on the price of a room and breakfast at up to 43 Youth Hostels in Switzerland.

Benefit code: RAIL

Info: When making a reservation by telephone or online, please quote the above listed Benefit code. Below are the contact details for making a booking:

Online: www.youthhostel.ch

E-mail: booking@youthhostel.ch

Tel: +41 (0)44 360 14 14

Please note: This Benefit is valid on rack rates only, not on existing offers or current special offers. The card holder needs to present a valid Pass at check-in for identification purposes. This Benefit is not valid in the following franchise Hostels: Bellinzona, Engelberg, Fiesch, Gersau, Lugano, and Romanshorn.

Hotelcard

Benefit: Pass holders get an exclusive **50% off** the purchase of Hotelcard. Hotelcard allows you to stay at over 600 top hotels in Switzerland and neighbouring countries at half price.

Benefit code: eurail

Info: Apply for your personal Hotelcard at www.hotelcard.ch/eurail&partnerid=eurail.

Orders can also be placed by telephone on +41 (0)800 083 083 (at local rates for Swiss callers). When placing orders by telephone please quote the "eurail" Benefit code.

For more information, please visit: www.hotelcard.ch/eurail&partnerid=eurail, or send emails to office@hotelcard.ch, or call +41 (0)848 711 717.

Attractions & Tours

Swiss private boat companies

Benefit: See some of Switzerland's many lakes by boat and enjoy free or discounted ticket prices with your valid Pass. There are several different boat companies, all offering Pass holders **free passage** or **50% discount** on tickets to see the country from the water.

The following boat company offers free travel:

- BLS boat services on Lake Brienz and Lake Thun. More information: www.bls.ch/en.

The following is a list of private boat companies all offering 50% off their ticket prices:

- BSG: Bielersee (Lake Biel and the river Aare between Biel and Solothurn). More information: www.bielersee.ch/de/home.html.
- BSB/SBS/ÖBB: Bodensee (from May to October).
- CGN: Lac Léman (Lake Geneva) More information: www.cgn.ch/en-gb/accueil.
- LNM: Lacs de Neuchâtel et de Morat. More information: www.navig.ch
- SGV: Vierwaldstättersee (Lake Luzern). More information: www.lakelucerne.ch.
- Urh: Untersee und Rhein on the river between Constance and Schaffhausen (only with URh-Schiffen). More information www.urh.ch/en.
- ZSG: Zürichsee (Lake Zurich). More information: www.zsg.ch/en.

Shopping

Landquart Fashion Outlet

Benefit: Enjoy a **free VIP shopping experience** at Landquart Fashion Outlet near Zurich. Show your Pass at the Centre Management Office and receive your personal VIP voucher offering **10% discount** on outlet prices in all participating shops. You'll also receive a free drink in Margaux restaurant and a welcome gift.

Info: The Outlet is directly connected to the railway station Landquart and is only one hour from Zurich by train. There you can find over 160 international brands in more than 70 shops. For more information go to www.landquartfashionoutlet.com.

EURAIL AID OFFICE

Basel

Bahnhof Basel SBB

Daily: 8:00am - 7:00pm

Bern

Hauptbahnhof SBB Bern

Mon-Fri: 6:45am - 9:00pm

Sat-Sun: 6:45am - 8:00pm

Geneva

Gare de Genève

Daily: 8:00am – 7:00pm

Gare de Genève Aéroport (Geneva Airport)

Daily: 7:30am – 8:00pm

Interlaken

Bahnhof Interlaken-West

Daily: 9:00am - 6:00pm

Lucerne

Bahnhof SBB Luzern

Daily: 8:00am - 7:00pm

Zurich

SBB Reisezentrum Zürich HB

Mon-Fri: 8:00am - 7:30pm

Sat-Sun: 8:00am - 6:30pm

SBB Reisezentrum Zürich Flughafen (Zurich Airport)

Daily: 7:00am - 7:00pm

TRAVEL INFO & SERVICES

Services on the Train

[Food and drink](#), [internet access](#) and quiet zone services are available at most InterCity (IC) and EuroCity (EC) trains. Carrying [bicycles](#) is permitted with various conditions. Further information about renting bicycles or cars can be found [here](#).

Passenger Assistance

Accessibility in stations, on trains, contact information and facilities provided to support passengers with reduced mobility are available. Detail information regarding mobility services can be found [here](#).

General Information at the Station

General Stations Services

All information regarding ticket counter, changing money, baggage check-in, lost and found, travel agency and information can be found [here](#). You can also access [information on services and available shops](#) for each station.

Luggage Assistance

Luggage Lockers

You can conveniently use a locker to store your luggage at several Switzerland's train stations. Further information can be access [here](#).

Lost and Found

In case of lost luggage, you can report immediately and find more information [here](#).

Airport Links

Geneva: From Genève Cointrin Airport there are train connections to Genève (every 15 minutes) and to many other cities in Switzerland. You can check the timetable [here](#).

Zurich: From the airport there are train connections to the main station of Zürich (every 15 minutes) and to many other cities in Switzerland. You can check the timetable [here](#).

Turkey

PASS COVERAGE

Trains

General Info

A valid Pass for Turkey can be used on all train services run by the national railway company TCDD Transport JSC. **Below is a list of all train types that a valid ER/IR Pass for Turkey is valid to use**

- Regional trains (Bölgesel)
- Main line train (Anahat)
- High-speed train (Yüksek Hızlı)
- İstanbul-Sofia Express

Please note: Reservation is mandatory for long distance and high-speed trains. You can book online [here](#) (except for regional trains).

Where to find more information

Info: To find out more information about TCDD Transport JSC go to www.tcddtasimacilik.gov.tr.

Ferries

TCDD Ferry

With your valid Pass in Turkey, you can explore Turkey's largest lake by boat for **free**. Take a ferry crossing on Lake Van between Tatvan and Van on Tuesdays and Fridays, when international trains are passing. You can visit [TCDD website](#) for the timetables regarding this trip.

PASS BENEFITS

Attractions & Tours

TCDD Railway museum

Benefit: Learn the story of the famous Orient Express with **free entrance** to the Orient Express Railway Museum at İstanbul Sirkeci railway station.

Info: For more information go to <http://www.tcdd.gov.tr/muzeler>

Please note: The museum is closed on Sundays and Mondays.

TRAVEL INFO & SERVICES

Services on the Train

For general services available on board, you can follow this [link](#) (in Turkish). [Food and beverage](#) are available on the train. Travelling with [pets](#) and [wheelchair](#) are possible with various conditions, depending on the train type. Carrying bicycles is permitted with various conditions. More information about bicycle on board can be found [here](#).

Passenger Assistance

Porters assistance for passengers with disabilities is available at these following main stations: Ankara, İstanbul/Pendik, Eskişehir and Konya. Please enquire station's staffs for further information.

General Information at the Station

The following stations in Turkey offer left luggage points or lockers: Ankara, İstanbul/Pendik, Eskişehir, Konya, Adana, Mersin, Balıkesir, İzmir and İstanbul/Sirkeci.

Airport Links

TCDD does not have any train connections between the airport and the city centre. Travelers can visit the following [web page](#) for national trains.